

Library Services

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Course Catalog

Proposal for MSL Commission Approval



Storytime: More Than Just a Story

Course Description

Discover and explore ways to enrich and cultivate your library's storytime programming by sharing early literacy and school readiness skills with caregivers through play-based activities.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

Kathleen McPherson-Glynn

Presenter Credentials

Kathleen McPherson-Glynn has been joyfully employed at the Bozeman Public Library in the Youth Services Department for over 15 years. She has her School Library Media Certificate in addition to a BS in Early Elementary Education from MSU-Bozeman. She provides weekly programming at the Library that includes a preschooler/toddler storytime and a new program, Tween Art Studio. Outside of the Library, you can find her in her home art studio, spending time with friends and family or outside immersed in nature.

Presenter Association

Bozeman Public Library

Cost

None

Generative AI and collection development policies: A proactive approach

Course Description

As materials created by AI continue to flood the marketplace, it is inevitable that acquisitions librarians will encounter materials generated wholly or partially by AI. Libraries can prepare for this reality with selection guidelines and collection development policies that intentionally address AI generated materials. A team of librarians from the Salt Lake County Library will share the process they used and the insights they acquired while updating their collection development policy and selection guidelines to include materials created by AI.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

Donalee Jacobs, Katie Wegner, and Kara Huggard

Presenter Credentials

Donalee Jacobs, Acquisition Librarian, Salt Lake County Library Katie Wegner, Acquisition Librarian, Salt Lake County Library Kara Huggard, Youth Services Librarian, Salt Lake County Library

Presenter Association

Salt Lake County Library

Cost

None

Lower the Stress and Increase the Effectiveness of Your Social Media

Course Description

Social media can feel like running on a hamster wheel, always chasing what's new and trendy for the maximum amount of engagement. But let's take a step back and evaluate what we're really accomplishing. Is there a way to simplify our relationship with social media while still accomplishing our goals?

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

Keith Kesler, Los Angeles Public Library and Krystal Ruiz, Los Angeles Public Library

Presenter Credentials

Krystal Ruiz is the Public Relations Specialist at the Los Angeles Public Library, a position she has held for a little over 3 years. Keith Kesler is the Social Media Librarian at the Los Angeles Public Library.

Presenter Association

Webjunction and Los Angeles Public Library

Cost

None

Libraries and AI: Building a Framework for Evaluation and Integration

Course Description

We are at a historic turning point for libraries, where artificial intelligence (AI) is emerging as a transformative tool that can redefine how they operate and engage with their communities. From automating repetitive tasks like cataloging to personalizing patron experiences with tailored recommendations, AI offers unprecedented opportunities to enhance efficiency, creativity, and accessibility. For libraries—trusted institutions at the heart of knowledge dissemination—this moment demands a strategic approach to harness AI’s potential while preserving core values of equity, access, and intellectual freedom. Yet, integrating AI is not without challenges: ethical concerns like bias and privacy, technical barriers such as legacy system compatibility, and organizational hurdles like staff training and resistance to change. With 68% of libraries planning AI integration but prioritizing ethics (Library Journal, 2025), now is a critical time to evaluate carefully and then plan for thoughtful implementation. This 90-minute online event is designed for library management and staff seeking to explore the challenges and opportunities AI presents, highlighting critical areas for consideration, and outlining strategies for informed decision-making while navigating the transformative potential of AI in libraries. We will explore a foundational understanding of the key questions to ask and the range of possible answers when considering AI adoption. Rather than prescribing specific solutions, this event will equip attendees with the tools to develop their own AI integration frameworks tailored to their library’s unique needs. We anticipate an active chat dialog and sharing between participants, and the chat log will be included with the recording following the event.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

Steve Hargadon

Presenter Credentials

Steve is the founder and director of the Learning Revolution Project and Library 2.0, the host of the Future of Education and Reinventing School interview series, and has been the founder and chair (or co-chair) of a number of annual worldwide virtual events, including the Global Education Conference and the Library 2.0 series of mini-conferences and webinars. He has run

Course Catalog



Proposal for MSL Commission Approval

over 100 large-scale events, online and in person. Steve's work has been around the democratization of learning and professional development. He supported and encouraged the development of thousands of other education-related networks, particularly for professional development, and he pioneered the use of live, virtual, and peer-to-peer education conferences. He popularized the idea of "unconferences" for educators, and for over a decade, he ran a large annual ed-tech unconference, now called Hack Education (previously EduBloggerCon). Steve himself built one of the first modern social networks for teachers in 2007 (Classroom 2.0), developed the "conditions of learning" exercise for local educational conversation and change, and inherited and grew the Library 2.0 online community. He may or may not have invented an early version of the Chromebook which he demo'd to Google. He blogs, speaks, and consults on education, educational technology, and education reform, and his virtual and physical events and online communities have over 150,000 members. His professional website is SteveHargadon.com.

Presenter Association

Library 2.0

Cost

None

De-escalation Strategies for Libraries, Archives, and Museum Staff

Course Description

This course will equip you with ways to de-escalate conflict in libraries, archives, and museums. This conflict could be between staff as well as between and among those who are using the facilities, attending programs, or visiting our spaces (users). You will learn to use a framework for connecting and/or intervening in a conflict, with a consideration for the safety of staff and users. Understanding what makes individuals feel safe can vary from person to person. In this course, you will also learn to use de-escalation tools to enforce policy in proactive and courteous ways and head off conflict.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

Krista Kusuma

Presenter Credentials

Course author: Krista Kusuma Interviewees: Neda Asgharzadeh, Museum of Fine Arts Houston; Katie Kapczynski, Vizcaya Museum and Gardens Instructional design: Six Red Marbles Project support: OCLC and Institute of Museum and Library Services Unless otherwise noted, all images in this course have been sourced from Shutterstock.com. This project was made possible in part by the Institute of Museum and Library Services (project number ODIS-246644-ODIS-20)

Presenter Association

Webjunction

Cost

None

Intergen at the Library: Programming and Engagement Across Ages

Course Description

Generational divides are some of the steepest, defined not just by age, but by differences in experiences, cultures, and perspectives. Through intergenerational programming, libraries foster design opportunities for people to interact with, learn from, and share with people of different ages, interests, and cultural backgrounds.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

Cristy Moran, Library Consultant

Presenter Credentials

Cristy Moran is a librarian and facilitator who has worked in libraries and education for over 15 years. She is a "librarian for librarians" and a library evangelist, bringing the critical often overlooked role libraries play as social and civic infrastructure to every room she's in. Currently, Cristy works as branch manager in a mid-sized suburban library in a highly diverse community in north metro Denver. Prior to this role, she was the Adult Library Services Senior Consultant at the Colorado State Library, served as a faculty librarian at Broward College based out of the joint-use North Campus which served as the Broward County Public Library's North Regional Library, and worked as the Director of Education at Sylvan Learning Centers in Miami. Cristy's professional library interests are wide-ranging and varied, but always centered on the users, patrons, and communities who we serve.

Presenter Association

Webjunction

Cost

None

Readers' Advisory Services for Genre Fiction

Course Description

This introduction to public library readers' advisory services to adults includes the readers' advisory interview, marketing readers' advisory services, promoting fiction, and using finding aids. In this course you will learn how to identify what it is in genre fiction that appeals to a reader, how best to get them to articulate that appeal, what books to suggest to the reader, and how to promote the different kinds of genre fiction in a public library.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

Terri Lyons, MLIS

Presenter Credentials

Course author: Terri Lyons, MLIS Instructional design: Linda Vanderbaan (original course), WebJunction (updated course) Original creators: Illinois State Library and the regional library systems throughout Illinois Updated March 2024

Presenter Association

Webjunction

Cost

None

Course Catalog

Proposal for MSL Commission Approval



Shelving with Dewey

Course Description

Invite new staff or volunteers to become a top-notch Dewey shelve. In the recently updated course, Shelving with Dewey, learners new to the Dewey Decimal Classification system learn the fundamentals of subject-based classification, how to read call numbers and, most importantly, how to accurately shelve books based on those call numbers. Few tasks in the library are more vital for shelf maintenance and patron access. Not only is this course an opportunity to learn more about the Dewey classification system, it's also designed to provide online training that will help new staff members and volunteers become productive as quickly as possible. Learners are invited to explore the main classes, divisions and sections of Dewey, to practice reading call number labels and to put that knowledge into practice through shelving simulations. What better way to practice shelving before even entering the stacks!

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

Course authors: Kay Cloyes and Kathy Kniery

Presenter Credentials

Developed by: LibraryU, a program of the Illinois State Library and the regional library systems

Presenter Association

Illinois State Library and Webjunction

Cost

None

Curating and Maintaining Vibrant Collections for Users with Print Disabilities

Course Description

Almost all libraries have materials for users with print disabilities, such as large print books and audiobooks, but are those collections being given the attention they deserve and are they serving as many users as possible? According to two recent studies, large print collections are a still vital part of library services, and their usage has not diminished in the age of electronic resources.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

Holly Hebert

Presenter Credentials

Holly S. Hebert is an Associate Professor and Program Director of the Master of Library Science program at Middle Tennessee University. She has experience in academic and public libraries.

Presenter Association

Indiana State Library

Cost

None

Course Catalog

Proposal for MSL Commission Approval



Montana History Portal

Course Description

The Montana History Portal encourages cultural institutions to digitize historic and contemporary resources reflecting Montana's rich cultural heritage and to make them freely available for lifelong learning.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

Jennifer Birnel

Presenter Credentials

Jennifer is the Montana History Portal Director

Presenter Association

Montana State Library

Cost

None

Course Catalog

Proposal for MSL Commission Approval



Youth Services Overview

Course Description

This course is designed as an introduction to library services for public library staff working with youth. Whether you are already working in a library or just starting out in a new youth services position, this content will help you consider why library services focusing specifically on youth are important, how to collect appropriate materials, the types of services and programs you can provide to your patrons, and the importance of outreach services.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

Bobbi DeMontigny

Presenter Credentials

MSL Lifelong Learning Librarian

Presenter Association

Montana State Library

Cost

None

Course Catalog

Proposal for MSL Commission Approval



Youth Services: Early Childhood

Course Description

This course is designed to build upon the Youth Services Overview course, and give more information on how to specifically support young children and their families. This course will help you understand why library service to young children is important, how to collect appropriate materials, the types of services and programs you can provide to your patrons, and the importance of outreach services.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

Bobbi DeMontigny

Presenter Credentials

MSL Lifelong Learning Librarian

Presenter Association

Montana State Library

Cost

None

Course Catalog

Proposal for MSL Commission Approval



Youth Services: School-Age

Course Description

This course is designed to build upon the Youth Services Overview course, and give more information on how to specifically support your school-age library patrons. This course will give you a deeper understanding of school-age developmental changes, as well as help you consider the ways your library can support learning, curiosity, and growth during this time.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

Bobbi DeMontigny

Presenter Credentials

MSL Lifelong Learning Librarian

Presenter Association

Montana State Library

Cost

None

Course Catalog

Proposal for MSL Commission Approval



Youth Services: Tween and Teen

Course Description

This course is designed to build upon the Youth Services Overview course, and give more information on how to specifically support your tween and teen library patrons. This course will give you a deeper understanding of tween and teen developmental changes, as well as help you consider the ways your library can support learning, curiosity, and growth during this time.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

Bobbi DeMontigny

Presenter Credentials

MSL Lifelong Learning Librarian

Presenter Association

Montana State Library

Cost

None

Course Catalog

Proposal for MSL Commission Approval



Navigating the Elective Roadmap to Library Excellence: Programming in Libraries

Course Description

Join the MSL Consultants and Montana Librarians to learn more about the Elective Roadmap to Excellence and strategies for programming in libraries.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

MSL Statewide Consultants

Presenter Credentials

MSL Statewide Consultants

Presenter Association

Montana State Library

Cost

None

Course Catalog

Proposal for MSL Commission Approval



Navigating the Elective Roadmap to Library Excellence: Increasing Community Awareness

Course Description

Join the MSL Consultants and Montana Librarians to learn more about the Elective Roadmap to Excellence and strategies to increase community awareness of the library services and resources.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

MSL Statewide Consultants

Presenter Credentials

MSL Statewide Consultants

Presenter Association

Montana State Library

Cost

None

Children's Collections and Boosting Engagement Webinar

Course Description

This webinar is a panel presentation and discussion from two Montana libraries who have successfully made changes with their children's collections and boosted engagement and circulations in the process. Mary James, Director of the George McCone Library in Circle Tracie Roeder, Director of the Fairfield Library Melissa Hatch, Fairfield Library Marla Holmquist, Fairfield Library

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

Mary James, Director of the George McCone Library in Circle Tracie Roeder, Director of the Fairfield Library Melissa Hatch, Fairfield Library Marla Holmquist, Fairfield Library

Presenter Credentials

Each panelist is a library director and/or children's librarian.

Presenter Association

George McCone Library and Fairfield Library

Cost

None

Course Catalog

Proposal for MSL Commission Approval



3 Keys to Collection Development

Course Description

There are options for a good collection even with a minimal budget and space. Jonna Underwood, Sheridan County Library Director, will join us for a great discussion about how paying attention to 3 key concepts can make a big difference in having a great collection and a library that welcomes its patrons. Quality vs. Quantity Know your patron base Get creative

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

Jonna Underwood

Presenter Credentials

Director of the Sheridan County Library

Presenter Association

Sheridan County Library

Cost

None

Course Catalog

Proposal for MSL Commission Approval



MSC Quarterly Webinar: SmartPort and Transferring

Course Description

When you are trying to catalog something but cannot find the right record in the MSC, you need to import the record from OCLC using the SmartPort wizard in WorkFlows. This webinar will cover SmartPort settings, searching in SmartPort, importing a record, and handling the most common error messages. After discussing SmartPort we will review how to transfer records in WorkFlows, for those times when you accidentally attach to the wrong record and are not sure what to do.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

Melanie Carroll

Presenter Credentials

Montana Shared Catalog System Administrator

Presenter Association

Montana State Library

Cost

None

Course Catalog

Proposal for MSL Commission Approval



MSC Quarterly Webinar: Item Life Cycle

Course Description

Learn what happens in the MSC system as items are cataloged, when they go missing from the shelf, or are lost or damaged by patrons, and what to do in terms of catalog clean-up.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

Melanie Carroll

Presenter Credentials

Montana Shared Catalog System Administrator

Presenter Association

Montana State Library

Cost

None

Course Catalog

Proposal for MSL Commission Approval



Access and Usability: Montana Talking Books

Course Description

Learn best practices around accessibility and hear success stories from your colleagues around the state. Learn more about the services with Montana Talking Books, including how librarians can act as the certifying authority to help patrons access these services, and how librarians can help share the word with individuals and community organizations who access traditional print books in different ways.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

Marilyn Bennett

Presenter Credentials

Montana Talking Books Director

Presenter Association

Montana State Library

Cost

None

Course Catalog

Proposal for MSL Commission Approval



Access and Usability: Traditional Barriers to Access

Course Description

Corey Sloan, MSL Consultant, reviews key ideas related to traditional barriers to access. She is joined by former Great Falls Public Library Director Suzi McIntyre to highlight examples from her time at Great Falls Public Library.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

Corey Sloan and Susie McIntyre

Presenter Credentials

MSL Statewide Consultant, MLIS Former Great Falls Public Library Director, MLIS

Presenter Association

Montana State Library

Cost

None

Course Catalog

Proposal for MSL Commission Approval



Access and Usability: Service Animals

Course Description

Corey Sloan, MSL Consultant, is joined by Emily Shuman of the Rocky Mountain ADA Center and Library Director Mitch Grady from the Livingston-Park County Library. The training was designed to help public library staff understand ADA requirements related to service animals, what questions staff may ask, how to distinguish service animals from emotional-support or therapy animals, and how to confidently navigate real-world interactions.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

Emily Shuman and Mitch Grady

Presenter Credentials

Rocky Mountain ADA Center Director Livingston-Park County Library Director

Presenter Association

Rocky Mountain ADA Center

Cost

None

Access and Usability: Meeting People Where They Are

Course Description

Sometimes accessing the physical library at all can be a challenge! Learn about ways to meet people where they're at, mentally and physically. Learn tips and tricks from Montana History Portal's Jennifer Birnel and Missoula Public Library Director Slaven Lee with Dory Athey, Missoula's Bookmobile/Outreach Librarian.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

Jennifer Birnel, Slaven Lee, Dory Athey

Presenter Credentials

Jennifer Birnel, Montana History Portal Director Slaven Lee, Missoula Public Library Director, MLIS Dory Athey, Missoula Public Library Outreach Librarian

Presenter Association

Montana State Library and Missoula Public Library

Cost

None

Course Catalog

Proposal for MSL Commission Approval



Access and Usability: Where Do We Go from Here?

Course Description

Corey Sloan, MSL Consultant, facilitates discussion and presentations on accessibility efforts in Montana public efforts.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

Corey Sloan, Jonna Underwood, Abbi Dooley

Presenter Credentials

Corey Sloan, Statewide Library Consultant, MLIS Jonna Underwood, Sheridan County Library Director Abbi Dooley, North Lake County Library District Director

Presenter Association

Montana State Library, Sheridan County Library, North Lake County Library District

Cost

None

Course Catalog

Proposal for MSL Commission Approval



LiFT: Public Library Fundamentals

Course Description

In this course you'll explore the differences between various types of libraries, the fundamental principles of public libraries, and the core functions of a public library in its community. You'll also learn about some of the key activities that take place in a public library and the code of ethics that guides the library profession.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

WebJunction and Idaho Commission for Libraries

Presenter Credentials

The LiFT courses were created to address the training needs of predominantly non-degreed library staff who are new to their current position, or new to working in libraries. These courses were designed to introduce learners to various aspects of the practice, values, and mission of library work, with a special focus on small and medium sized public libraries. These courses do not, and cannot replace specific, detailed task and workflow training on the particular systems, policies, and procedures of individual libraries. IMLS project: RE-256627-OLS-24

Presenter Association

WebJunction, ICfL, OCLC, IMLS

Cost

license fee TBD

Course Catalog

Proposal for MSL Commission Approval



LiFT: The Reference Interview

Course Description

In this course, you'll learn about the reference interview and some of the skills needed to conduct one effectively. You'll also learn how to create a welcoming environment for library users, identify their information needs, and practice conducting reference interviews through real-world examples and scenarios.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

WebJunction

Presenter Credentials

The LiFT courses were created to address the training needs of predominantly non-degreed library staff who are new to their current position, or new to working in libraries. These courses were designed to introduce learners to various aspects of the practice, values, and mission of library work, with a special focus on small and medium sized public libraries. These courses do not, and cannot replace specific, detailed task and workflow training on the particular systems, policies, and procedures of individual libraries. IMLS project: RE-256627-OLS-24

Presenter Association

WebJunction, ICfL, OCLC, IMLS

Cost

license fee TBD

Course Catalog

Proposal for MSL Commission Approval



LiFT: Introduction to the Library Catalog

Course Description

In this course, you will learn what a library catalog is, the purpose of a catalog, and how a library's catalog is essential for providing core library services, such as reliable access to collections. You'll also be introduced to basic terminology related to a library's catalog and learn about the most important elements in a bibliographic record.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

WebJunction

Presenter Credentials

The LiFT courses were created to address the training needs of predominantly non-degreed library staff who are new to their current position, or new to working in libraries. These courses were designed to introduce learners to various aspects of the practice, values, and mission of library work, with a special focus on small and medium sized public libraries. These courses do not, and cannot replace specific, detailed task and workflow training on the particular systems, policies, and procedures of individual libraries. IMLS project: RE-256627-OLS-24

Presenter Association

WebJunction, IDfL, OCLC, IMLS

Cost

license fee TBD

Course Catalog

Proposal for MSL Commission Approval



LiFT: Classification and Call Numbers

Course Description

In this course, you'll learn about a variety of library classification systems and how they organize library materials to make it easier for library users and staff to locate and browse the physical collection. You'll also learn about the importance of call numbers in library classification.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

WebJunction

Presenter Credentials

The LiFT courses were created to address the training needs of predominantly non-degreed library staff who are new to their current position, or new to working in libraries. These courses were designed to introduce learners to various aspects of the practice, values, and mission of library work, with a special focus on small and medium sized public libraries. These courses do not, and cannot replace specific, detailed task and workflow training on the particular systems, policies, and procedures of individual libraries. IMLS project: RE-256627-OLS-24

Presenter Association

WebJunction, IDfL, OCLC, IMLS

Cost

license fee TBD

Course Catalog

Proposal for MSL Commission Approval



LiFT: Subject Headings

Course Description

In this course, you'll learn about the purpose of library subject headings and why librarians choose to assign certain types of headings to materials. You'll learn about different subject heading systems and why libraries may choose one kind over another. You'll also learn how subject headings developed and how they change.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

WebJunction

Presenter Credentials

The LiFT courses were created to address the training needs of predominantly non-degreed library staff who are new to their current position, or new to working in libraries. These courses were designed to introduce learners to various aspects of the practice, values, and mission of library work, with a special focus on small and medium sized public libraries. These courses do not, and cannot replace specific, detailed task and workflow training on the particular systems, policies, and procedures of individual libraries. IMLS project: RE-256627-OLS-24

Presenter Association

WebJunction, ICfL, OCLC, IMLS

Cost

license fee TBD

Course Catalog

Proposal for MSL Commission Approval



LiFT: Copy Cataloging

Course Description

In this course, you'll learn about MARC records and what makes a quality bibliographic record. This knowledge will build the foundation for your copy cataloging skills. It is strongly encouraged to download the handouts before beginning this course because they contain essential information for learning this content.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

WebJunction

Presenter Credentials

The LiFT courses were created to address the training needs of predominantly non-degreed library staff who are new to their current position, or new to working in libraries. These courses were designed to introduce learners to various aspects of the practice, values, and mission of library work, with a special focus on small and medium sized public libraries. These courses do not, and cannot replace specific, detailed task and workflow training on the particular systems, policies, and procedures of individual libraries. IMLS project: RE-256627-OLS-24

Presenter Association

WebJunction, ICfL, OCLC, IMLS

Cost

license fee TBD

Course Catalog

Proposal for MSL Commission Approval



Introduction to Library Collections

Course Description

In the first course of the LiFT Collection Management series, you'll learn how library collections help support a library's vision, mission, and values and serve its community. You'll also learn the basics of managing a collection throughout its lifecycle and how a library's budget and physical space may constrain its collection.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

WebJunction

Presenter Credentials

The LiFT courses were created to address the training needs of predominantly non-degreed library staff who are new to their current position, or new to working in libraries. These courses were designed to introduce learners to various aspects of the practice, values, and mission of library work, with a special focus on small and medium sized public libraries. These courses do not, and cannot replace specific, detailed task and workflow training on the particular systems, policies, and procedures of individual libraries. IMLS project: RE-256627-OLS-24

Presenter Association

WebJunction, ICfL, OCLC, IMLS

Cost

license fee TBD

Course Catalog

Proposal for MSL Commission Approval



Introduction to Collection Policies

Course Description

In the second course of the LiFT Collection Management series, you'll learn how policies support a library in achieving its vision, mission, and values. You'll also learn how collection policies, objectives, and benchmarks guide the collection lifecycle and support staff in making decisions and managing day-to-day-operations.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

WebJunction

Presenter Credentials

The LiFT courses were created to address the training needs of predominantly non-degreed library staff who are new to their current position, or new to working in libraries. These courses were designed to introduce learners to various aspects of the practice, values, and mission of library work, with a special focus on small and medium sized public libraries. These courses do not, and cannot replace specific, detailed task and workflow training on the particular systems, policies, and procedures of individual libraries. IMLS project: RE-256627-OLS-24

Presenter Association

WebJunction, ICfL, OCLC, IMLS

Cost

license fee TBD

Course Catalog

Proposal for MSL Commission Approval



LiFT: Selection and Acquisitions

Course Description

In the third course of the LiFT Collection Management series, you'll learn how libraries select and acquire materials that reflect their foundational statements and collection policies. You'll also learn how libraries consider community needs when building a collection to ensure it's balanced and well-developed.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

WebJunction

Presenter Credentials

The LiFT courses were created to address the training needs of predominantly non-degreed library staff who are new to their current position, or new to working in libraries. These courses were designed to introduce learners to various aspects of the practice, values, and mission of library work, with a special focus on small and medium sized public libraries. These courses do not, and cannot replace specific, detailed task and workflow training on the particular systems, policies, and procedures of individual libraries. IMLS project: RE-256627-OLS-24

Presenter Association

WebJunction, ICfL, OCLC, IMLS

Cost

license fee TBD

Course Catalog

Proposal for MSL Commission Approval



LiFT: Organizing and Maintaining a Collection

Course Description

In the fourth course of the LiFT Collection Management series, you'll learn how libraries organize their physical and digital resources to ensure access, usability, and support wayfinding for staff and patrons. You'll also learn more about the steps a library might take to prolong the life of items in its collection.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

WebJunction

Presenter Credentials

The LiFT courses were created to address the training needs of predominantly non-degreed library staff who are new to their current position, or new to working in libraries. These courses were designed to introduce learners to various aspects of the practice, values, and mission of library work, with a special focus on small and medium sized public libraries. These courses do not, and cannot replace specific, detailed task and workflow training on the particular systems, policies, and procedures of individual libraries. IMLS project: RE-256627-OLS-24

Presenter Association

WebJunction, ICfL, OCLC, IMLS

Cost

license fee TBD

Course Catalog

Proposal for MSL Commission Approval



Weeding 101

Course Description

This hands-on session covers why libraries weed, criteria for weeding, special considerations, and gives students practice. This session is available onsite. Please contact Tracy Cook (TCook2@mt.gov) to schedule.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

Tracy Cook

Presenter Credentials

Tracy Cook is the Lead Consulting and Learning Librarian for the Montana State Library. She assists public and tribal college libraries in Montana with a variety of things - including library administration, policies, financial work, strategic planning and library board trainings. Tracy enjoys the outdoors and loves to hike and cross country ski. She also volunteers for Glacier National Park and Giant Springs State Park during the spring, summer, and fall.

Presenter Association

Montana State Library

Cost

None

Course Catalog

Proposal for MSL Commission Approval



LiFT: Collection Assessment

Course Description

In the fifth course of the LiFT Collection Management series, you'll learn how libraries conduct ongoing collection assessments to extract useful data for evaluating their collections. You'll also learn about the types of community assessments libraries conduct to better serve their patrons.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

WebJunction

Presenter Credentials

The LiFT courses were created to address the training needs of predominantly non-degreed library staff who are new to their current position, or new to working in libraries. These courses were designed to introduce learners to various aspects of the practice, values, and mission of library work, with a special focus on small and medium sized public libraries. These courses do not, and cannot replace specific, detailed task and workflow training on the particular systems, policies, and procedures of individual libraries. IMLS project: RE-256627-OLS-24

Presenter Association

WebJunction, ICfL, OCLC, IMLS

Cost

license fee TBD

Course Catalog

Proposal for MSL Commission Approval



LiFT: Weeding the Collection

Course Description

In the sixth course of the LiFT Collection Management series, you'll learn why and how libraries weed their collections. You'll also learn about the common methods and processes for weeding and how to mitigate common weeding challenges.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

WebJunction

Presenter Credentials

The LiFT courses were created to address the training needs of predominantly non-degreed library staff who are new to their current position, or new to working in libraries. These courses were designed to introduce learners to various aspects of the practice, values, and mission of library work, with a special focus on small and medium sized public libraries. These courses do not, and cannot replace specific, detailed task and workflow training on the particular systems, policies, and procedures of individual libraries. IMLS project: RE-256627-OLS-24

Presenter Association

WebJunction, ICfL, OCLC, IMLS

Cost

license fee TBD

ABLE 5: Introduction to Technical Services and Catalog Records

Course Description

This course provides a detailed overview of technical services and catalog records.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

WebJunction and Idaho Commission for Libraries

Presenter Credentials

Developed by staff of the Idaho Commission for Libraries, the free, online Alternative Basic Library Education (ABLE) Program provides basic library knowledge and skills for staff members who have no formal education in library science. ABLE has been providing library basics for library staff world-wide since 1998. Over 5,000 ABLE Course Completion Certificates have been printed and distributed to individuals in 32 countries.

Presenter Association

WebJunction and Idaho Commission for Libraries

Cost

None

Course Catalog

Proposal for MSL Commission Approval



ABLE 6: Introduction to Subject Headings

Course Description

This course provides a detailed introduction to subject headings for novice and intermediate catalogers.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

WebJunction and Idaho Commission for Libraries

Presenter Credentials

Developed by staff of the Idaho Commission for Libraries, the free, online Alternative Basic Library Education (ABLE) Program provides basic library knowledge and skills for staff members who have no formal education in library science. ABLE has been providing library basics for library staff world-wide since 1998. Over 5,000 ABLE Course Completion Certificates have been printed and distributed to individuals in 32 countries.

Presenter Association

WebJunction and Idaho Commission for Libraries

Cost

None

Course Catalog

Proposal for MSL Commission Approval



ABLE 7: Introduction to Dewey Classification

Course Description

This course provides an in-depth introduction to the Dewey Classification system for novice and intermediate catalogers.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

WebJunction and Idaho Commission for Libraries

Presenter Credentials

Developed by staff of the Idaho Commission for Libraries, the free, online Alternative Basic Library Education (ABLE) Program provides basic library knowledge and skills for staff members who have no formal education in library science. ABLE has been providing library basics for library staff world-wide since 1998. Over 5,000 ABLE Course Completion Certificates have been printed and distributed to individuals in 32 countries.

Presenter Association

WebJunction and Idaho Commission for Libraries

Cost

None

Course Catalog

Proposal for MSL Commission Approval



ABLE 8: Introduction to MARC Cataloging

Course Description

This course provides an in-depth understanding of the MARC cataloging system.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

WebJunction and Idaho Commission for Libraries

Presenter Credentials

Developed by staff of the Idaho Commission for Libraries, the free, online Alternative Basic Library Education (ABLE) Program provides basic library knowledge and skills for staff members who have no formal education in library science. ABLE has been providing library basics for library staff world-wide since 1998. Over 5,000 ABLE Course Completion Certificates have been printed and distributed to individuals in 32 countries.

Presenter Association

WebJunction and Idaho Commission for Libraries

Cost

None

AI and Public Libraries: Panel and Discussion

Course Description

The adoption and advancement of AI technologies has been swift, extensive, and...overwhelming. After assessing community interests and needs around AI in a recent poll (summarized here), WebJunction is bringing together a group of library leaders and technologists with AI expertise to discuss some of the main themes identified in the poll results, and their professional perspectives on the questions and opportunities that AI presents. Attendees will come away with a deeper understanding of AI and its applications in public libraries, and strategies for addressing AI with the public.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

Jon Braun, Online Learning & Digital Content Specialist, LibraryLinkNJ Phillip Carter, MLIS, Director, Starkville-Oktibbeha County Public Library System (MS) Dianne Connery, Development Director, Pottsboro Library (TX) Jim Craner, Library Technologist, The Galecia Group

Presenter Credentials

Jon Braun, Online Learning & Digital Content Specialist, LibraryLinkNJ Phillip Carter, MLIS, Director, Starkville-Oktibbeha County Public Library System (MS) Dianne Connery, Development Director, Pottsboro Library (TX) Jim Craner, Library Technologist, The Galecia Group

Presenter Association

WebJunction

Cost

None

Course Catalog

Proposal for MSL Commission Approval



Opportunity Out of Adversity: Digital Access in Rural and Small Libraries

Course Description

Opportunity often hides behind adversity. As libraries look to a future of post-pandemic challenges, from looming budget cuts to increasingly urgent community needs, David Lankes, in The "New Normal" Agenda for Librarianship, encourages us to consider framing the positive opportunities, rather than loss, in the changes that lie ahead. If we are intentional, we can use these circumstances to grow our organizations and to address the digital access disparities in small and rural communities. This presentation explores how one rural library has improved internet access in partnership with an internet service provider, hosted telehealth appointments in collaboration with healthcare providers and transportation agencies, worked with schools to ensure opportunities for youth through esports, and improved digital literacy skills for patrons and local businesses.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

Dianne Connery

Presenter Credentials

Director, Pottsboro Area Public Library, Texas

Presenter Association

WebJunction

Cost

None

Everything You Ever Wanted to Know About Collection Management (But Were Afraid to Ask)

Course Description

Collection management is more than buying books. Learn all the stages, from collection mapping to selection and purchasing to inventories and weeding. This interactive session will cover the basics and dive a little deeper to reveal time-saving ideas for rural and small libraries with big to-do lists. The collection is still the heart of the library, but with more formats, Libraries of Things, and the rising popularity of digital content, it can feel like a lot to keep track of. Bring your questions and your experience, and if you can, a computer that can log in to your library's integrated library system (may be useful but is optional) for this crash course in all things collections.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

Anna Szczepanski

Presenter Credentials

Anna has over 20 year's of public and school library experience. She is interested in collections and genrefication, as well as all staff development and library leadership. She is a Colleague on Call Consultant at the Colorado Consortium of Libraries (CLiC), where she partners with rural and small school and public libraries so they can do their best work. She lives in Winter Park, Colorado.

Presenter Association

Colorado Library Consortium

Cost

None

Genealogy Essentials: Helping Patrons Search for Family Roots

Course Description

This webinar will teach library staff how to assist patrons with genealogical questions, using FamilySearch.org, a leading genealogy resource. Learn the reference skills necessary to determine a patron's research experience and reveal the problem to be solved. Learn how to orient patrons to available resources and introduce them to the principles of finding a record for a known ancestor. Become a better guide to your patron researchers and help them to connect successfully with the details and stories of their ancestry.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

James Ison

Presenter Credentials

James Ison worked as a manager at FamilySearch for 12 years. He is an Accredited Genealogist. He is a past board member of the Association of Professional Genealogists (APG). He has presented at NGS, FGS, and RootsTech conferences, and other national and regional conferences. He is a graduate of the University of South Carolina and George Washington University.

Presenter Association

Family Search

Cost

None

ADA Compliance Wins for Digital Library Spaces

Course Description

While physical branches may have closed their doors at the onset of COVID-19 pandemic, most libraries continued to offer a wealth of digital content, as well as transition some of their in-person programming to an online format. But, how do we take accommodations from our physical library space to an online space? In this webinar you will learn about web accessibility fundamentals for ADA compliance from a working specialist in the field. You will discover how to tie digital accessibility and ADA compliance in with other principles of design (UDL) to create the best and most seamless programming experience possible. Making your documents, presentations, and PDFs accessible online will set you up for further success, and it's easier than you think.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

Elle Noe

Presenter Credentials

CPACC, is a Content Quality Manager for Keypath Education. She specializes in developing comprehensive solutions aligning education and accessibility. A member of the International Association of Accessibility Professionals (IAAP), Elle currently works to ensure equitable higher education experiences in Learning Management Systems. With a background in linguistics, Elle takes a special interest in internet linguistics and the emerging digital grammar defining cultural groups as it relates to the educational perspective. She has spoken at multiple conferences about the intersection of disability, poverty, science fiction, and video games. A former ESL and public speaking tutor, Elle hopes to make the language of accessibility approachable to everyone.

Presenter Association

Info People

Course Catalog

Proposal for MSL Commission Approval



Cost

None

Homelessness - Core Training

Course Description

In this training you will learn how to effectively—and compassionately—work with individuals experiencing homelessness. Specifically, you will learn how to use empathy, instead of punishment, to get people to follow your rules. The training has FIVE parts: 1 - TRAUMA & THE 5 MOST IMPORTANT SECONDS OF CONFLICT Did you know that most people struggling with homelessness suffer from trauma (and 60% have been diagnosed with C-PTSD). Learn exactly what to do in the first 5 seconds of conflict so everything goes smoother. 2 - NONVERBAL TOOLS TO ELIMINATE CONFLICT Your nonverbal communication is WAY more important than what you say, especially to vulnerable individuals. Learn exactly what to do and why showing “sadness” is key. 3 - PREVENTING CONFLICT The best way to deal with problematic behavior? PREVENT problematic behavior! You’ll learn a simple prevention strategy that will have a HUGE impact on your organization. 4 - MANAGING YOUR OWN EMOTIONS DURING CONFLICT De-escalation can be tough. Learn tools you can use during conflict to manage your own emotions. Plus take steps before (to prepare) and after (to reflect). 5 - VERBAL TOOLS FOR CONFLICT Want to know what to say in a certain situation? Here are 5 basic verbal tools & 5 advanced verbal tools you’ll want to learn. This training is 5 hours and 9 minutes in length. It is available via Montana Library Association annual membership at no additional cost to the MLA member. This training is meant to be part of a discussion forum for September 2026. Membership to the Homeless Training Academy through the MLA membership will remain active until the end of March 2027. After that time, these trainings will no longer be available via standard MLA membership.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

Ryan Dowd

Presenter Credentials

Ryan Dowd has spent most of his career as executive director of a large homeless shelter near Chicago. In addition, he trains organizations around the globe (libraries, homeless shelters, security guards, hospitals, police departments, businesses, etc.) on how to use empathy-driven

Course Catalog

Proposal for MSL Commission Approval



enforcement with homeless individuals. He is a licensed attorney and has a master's degree in public administration. He is the author of The Librarian's Guide to Homelessness.

Presenter Association

Homeless Training

Cost

None

Homelessness - Deeper Understanding

Course Description

Homelessness Is a Housing Problem: A conversation with Gregg Colburn - Gregg Colburn is an Associate Professor in the Runstad Department of Real Estate in the College of Built Environments at the University of Washington. He publishes research on topics related to housing and homelessness and is co-author of the book, Homelessness is a Housing Problem: How Structural Factors Explain U.S. Patterns (University of California Press). Jerks with Homes: : How to Deal with Members of the Public Who are Being Jerks About Homeless Folks. - What the research shows about empathy, dehumanization, and outgroup contact, Tools for preventing problems, Tools for resolving problems Human Trafficking: A Conversation with Karen Romero - Karen is the Director of Training for Freedom Network USA, the nation's largest alliance of organizations and individual advocates working with survivors of all forms of human trafficking., Karen is a native Spanish speaker who worked with survivors of sexual assault as a bilingual therapist at Utah's Rape Recovery Center, where she was trained in EMDR. She went on to direct the YWCA Utah domestic violence shelter and oversaw a team of case managers as well as provided therapy to survivors of domestic violence. Later, she served as the Social Services Director for Ayuda, an NGO based in DC, serving survivors of trafficking, domestic violence, and unaccompanied minors. Most recently, Karen worked at Polaris as the Training and Survivor Services Manager. Karen received her Master's Degree in Psychology from the University of Utah. Homelessness 201: A Deeper Understanding This training supplements our Homeless De-Escalation Core Training. In this Homelessness 201: A Deeper Understanding training we will discuss: Homelessness is not (just) poverty, Poverty and the brain, Homelessness and autism These trainings are between one hour and five minutes to one hour and twenty-five minutes in length. They are available via Montana Library Association annual membership at no additional cost to the MLA member. This grouping is meant to be part of a discussion forum for October 2026. Membership to the Homeless Training Academy through the MLA membership will remain active until the end of March 2027. After that time, these trainings will no longer be available via standard MLA membership.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

Ryan Dowd

Course Catalog

Proposal for MSL Commission Approval



Presenter Credentials

Ryan Dowd has spent most of his career as executive director of a large homeless shelter near Chicago. In addition, he trains organizations around the globe (libraries, homeless shelters, security guards, hospitals, police departments, businesses, etc.) on how to use empathy-driven enforcement with homeless individuals. He is a licensed attorney and has a master's degree in public administration. He is the author of *The Librarian's Guide to Homelessness*.

Presenter Association

Homeless Training

Cost

None

Mental Health - Four Part Series

Course Description

MENTAL ILLNESS - PART 1 How to handle problematic behavior Have a customer who experiences delusions or hallucinations? Want to know how to respond? In this training you'll learn how to assess the situation as (1) Discomforting, (2) Disruptive, or (3) Dangerous. We also cover how to handle each one. For hallucinations and delusions, you'll learn which ones are dangerous (and you should call the police immediately), which ones are concerning (and you should monitor for certain signs), and which are not harmful (which are most of them!). We discuss two things you should NOT do when someone shares a delusion or hallucination with you and give you two tools to use instead.

MENTAL ILLNESS - PART 2 Basic Introduction to Mental Illness If you work with vulnerable people, there are three mental illnesses you need a basic understanding of: schizophrenia, bipolar disorder, and personality disorders. In fact, 40+% of people struggling with schizophrenia or bipolar disorder also suffer from "anosognosia" which is a "lack of insight or awareness into one's own mental condition." In this training, you'll learn symptoms of each illness and specific tools for managing problematic behavior. You'll also hear powerful, first-hand accounts from individuals who are currently living with these illnesses.

MENTAL ILLNESS - PART 3 Live Q&A with Dr. Eric Ward & Ryan Dowd In this training, Dr. Eric Ward joins Ryan to answer tough questions about mental illness. Questions include the following (and more): Is mental illness covered under the Americans with Disabilities Act (ADA)? How does substance abuse effect mental illness? What's the difference between a person's inner dialogue and "hearing voices?" How to respond to someone who is asking for help related to their delusion?

MENTAL ILLNESS - PART 4 In their own words Watch Ryan's interviews with several brave people who are dealing with mental illness (schizophrenia, bipolar, personality disorders, etc.) and are willing to share about their struggles. You'll hear: How they were diagnosed What their "bad days" look like What they wish people knew about their illness

These trainings range in length from 60 to 90 minutes. They are available via Montana Library Association annual membership at no additional cost to the MLA member. This grouping is meant to be part of a discussion forum for December 2026. Membership to the Homeless Training Academy through the MLA membership will remain active until the end of March 2027. After that time, these trainings will no longer be available via standard MLA membership.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Course Catalog

Proposal for MSL Commission Approval



Presenter Name

Ryan Dowd

Presenter Credentials

Ryan Dowd has spent most of his career as executive director of a large homeless shelter near Chicago. In addition, he trains organizations around the globe (libraries, homeless shelters, security guards, hospitals, police departments, businesses, etc.) on how to use empathy-driven enforcement with homeless individuals. He is a licensed attorney and has a master's degree in public administration. He is the author of The Librarian's Guide to Homelessness.

Presenter Association

Homeless Trainings

Cost

None

Course Catalog

Proposal for MSL Commission Approval



Mental Health and Mental Illness

Course Description

Personality Disorders: An Interview with Dr. Gregory Lester, Ph.D. - Gregory W. Lester, Ph.D., is a clinical, consulting, and research psychologist with practices in Colorado and Texas. Dr. Lester has presented over 2,000 personality disorders trainings to over 200,000 professionals in every major city in the United States, Canada, and Australia. In his nearly 40 years of clinical practice, Dr. Lester has treated over 1,000 personality disorder cases and has performed psychological evaluations on over 2,500 individuals. Dr. Lester has served on the graduate faculty of The University of St. Thomas and as a special consultant to The United States Department of Justice. Dr. Lester's office served as one of the original research sites for the DSM-5® revision of the personality disorders section. He is the author of nine books, including *Power with People*, a manual of interpersonal effectiveness, *Shrunken Heads*, an irreverent memoir of his graduate school training, and *Diagnosis, Treatment, and Management of Personality Disorders*, which is the largest-selling front-line clinical manual on diagnosing, treating, and managing personality disorders.

Autism: A Conversation with Carly Danesh-Jones - Carly Danesh-Jones, MBE, is an autistic woman and advocate, shaping policy and practice related to autistic women and girls since 2008. Over the last 15 years, her books, films and advocacy campaigned for greater acceptance, equality of diagnosis, education and safeguarding of autistic women globally. She was the first British autistic woman to address the UN on rights in 2014. Her influential book on safeguarding autistic girls was distributed to all the UK police forces in 2021. Carly was awarded an MBE for her services to the autistic community in 2017 and recognized with a honorary doctorate from Sheffield Hallam University in 2022. Carly shares her experience of how homelessness and autism intersect after previously being homeless as a teenage mother.

Traumatic Brain Injury - In this training you will learn about Traumatic Brain Injury and how it relates to homelessness. In particular, we'll discuss "disinhibition" and how staff should respond.

Schizophrenia: An Interview with Esmé Weijun Wang - Hear the candid and personal experiences of a New York Time bestselling author who struggles with Schizophrenia

Suicide: A Conversation with a Suicidologist Stephanie Weber - Stephanie Weber is an international expert on Suicide: Stephanie's journey with suicide began when her mother took her own life in 1979. She is the Founder and Executive Director of Suicide Prevention Services of America (find out more at <https://www.spsamerica.org/stephanie-weber>). This training supplements our Homeless De-Escalation Core Training. In this Suicide: A Conversation with a Suicidologist Stephanie Weber training we will discuss: Warning signs for suicidal ideation., What staff can do if they suspect someone is having suicidal thoughts., How organizations can begin to heal after a suicide., Stephanie will also take live questions from the Zoom audience.

Hoarding: How to help

Course Catalog



Proposal for MSL Commission Approval

someone not get evicted - In this Hoarding: How to help someone not get evicted training we will discuss: Hoarding Disorder, How to plan/prepare to do a cleanup, How to execute a cleanup, Post cleanup steps These trainings range in length from 30 minutes to more than one hour. They are available via Montana Library Association annual membership at no additional cost to the MLA member. This grouping is meant to be part of a discussion forum for February 2027. Membership to the Homeless Training Academy through the MLA membership will remain active until the end of March 2027. After that time, these trainings will no longer be available via standard MLA membership.

Topic

Library Services: Understand the basics of library services and oversee collection management, programming, outreach, information services, and technology

Presenter Name

Ryan Dowd

Presenter Credentials

Ryan Dowd has spent most of his career as executive director of a large homeless shelter near Chicago. In addition, he trains organizations around the globe (libraries, homeless shelters, security guards, hospitals, police departments, businesses, etc.) on how to use empathy-driven enforcement with homeless individuals. He is a licensed attorney and has a master's degree in public administration. He is the author of The Librarian's Guide to Homelessness.

Presenter Association

Homeless Trainings

Cost

None