# MSC Consortium Update

Fall 2023

#### WorkFlows 4.0 Update

Workflows was updated to version 4.0.0 in early September. This update fixed various bugs and provided system readiness for the browser-based SymphonyWeb. The release notes for this update can be found in our Knowledge Base article: Workflows 4.0 Release Notes.

If you see a pop-up message when you log into Workflows that includes 'Installation Package' or to 'Contact an Administrator,' please open a <u>helpdesk</u> ticket.

#### **New Products**

MSC Staff have implemented 2 of the new products that we received from the SirsiDynix contract: Kids Catalog and SMS Notifications.

To see an example of how the Kids Catalog works, use the following URL and click the colorful 'Kids' logo in the left-hand box: https://mtsc.ent.sirsi.net/client/en\_US/MTSCTESTRED

For information about the SMS Notifications see the following two Knowledge Base articles:

- SMS Notification Signing Users Up in Workflows
- Enterprise Signing Up for SMS (Text) Notifications

To request either new product or if you have questions, please open a help desk ticket.

The next product that MSC staff will be implementing is a browser-based version of Workflows called SymphonyWeb. Look for more details in the coming weeks through our GovDelivery Newsletter.

## Welcome Billings Public School District

Billings Public Schools are live in the system. They started the new school year with the MSC and we're glad to have them as members.

## Content Management Committee Meeting

The <u>Content Mangement Committee</u> (CMC) met in September with a full <u>agenda</u>. The CMC meets twice a year to review standard procedures within the MSC. New business included MARC 856 content, Montana author subject headings, SmartPort databases, junk tags, and items not uploaded into OCLC during monthly discard process.

Follow-up work and discussion are planned with no new recommendations set during the meeting.

A list of CMC members is maintained in ASPeN found here.

### Enterprise Search Results and Detail Display Changes

Two changes were made to the online catalog search displays. The first is the addition of 'Content Type' on the search results page and item detail page to better distinguish between audiobooks and music sound recordings.

The second change came to the detail display that appears once a user clicks on an entry from the search results page. This update enabled publication information to consistently appear.



### **Hotspot Assumed Lost Process**

After hearing feedback from MSC members, MSC have staff implemented a quicker Lost process for Hotspots. Instead of waiting 30, 60, or 90 days for overdue hotspots to become Assumed Lost, this new option allows hotspots to move to Assumed Lost at either 1, 7, or 14 days overdue.

If you would like to opt-in to this process, please open a help desk ticket.

## Gallatin County Monographic Serial Pilot Project

The Gallatin County Libraries sharing group (also called BridgerNet) will be testing out a new way of cataloging serial monographs/books in series to see if it may be a solution for common issues. Manga and other books that come out in a series sometimes cause confusion for patrons and library staff members alike. Instead of having all the volumes on one title, Gallatin County will start splitting the items onto individual titles. If you see this moving forward it is not in error.

A reminder to all: if you have an item in a series it should only get a V. 1 on a record that shows all/multiple volumes in a set or series. If the record is only for one volume or book you can use #1 in your call number to show what number it is in series. Do not use V. since it creates problems systemwide for patrons trying to find the right copy in Enterprise.

## Original Cataloging Update

The MSC admins started offering original cataloging earlier this year as a service to libraries that traditionally do not have a designated cataloger/staff members trained in original record creation. So far 35 bibliographic records have been created by the MSC. Libraries that search the MSC and OCLC via SmartPort and cannot find an existing record for the item they have can submit a ticket. Instructions on

what to include in an original cataloging request can be found here:

https://montanastatelibrary.zohodesk.com/portal/en/kb/articles/original-cataloging-record-assistance

#### MSC Office Hours Update

The MSC staff started scheduling biweekly office hours back in May. These sessions generally occur on the first Tuesday and third Friday of every month (with a few holiday exceptions) and are held in both the morning and afternoon. Since May, over 30 attendees have joined these meeting to discuss a wide range of MSC issues, questions, or other help. Such topics have included: Hotspots, Patron Notices, BLUEcloud Analytics (BCA) help, Serial Control, Cataloging, and Circulation.

MSC staff will be continuing Office Hours for the foreseeable future. To find out when the next one is scheduled, watch for an announcement on our GovDelivery Newsletter platform or on the <u>ASPeN Event Calendar</u> page.

## MSC-DISCUSS Google Group

With the new launch of the statewide GovDelivery Newsletter Platform as of January 1<sup>st</sup>, MSC staff will no longer be sending MSC updates and system alerts through the 'msc-discuss' Google group. If you are not already subscribed, please sign up here:

https://public.govdelivery.com/accounts/MTLIBRARY/subscriber/new?topic\_id=MTLIBRARY\_54.

## SirsiDynix CloudSource Demo

CloudSource is a SirsiDynix econtent product that several of our member libraries have expressed interest in over the past two years. As a preliminary step to determining if this is something the consortium would like to consider SirsiDynix will present a demo during the membership meeting.

Here is SirsiDynix's description of the product: "CloudSource is a new platform that enables libraries to change their whole approach to managing electronic resources. Libraries can improve customer service, provide broader access, and save money by promoting Open Access (OA) content rather than using it as a fallback when a paid version of desired content is not available."