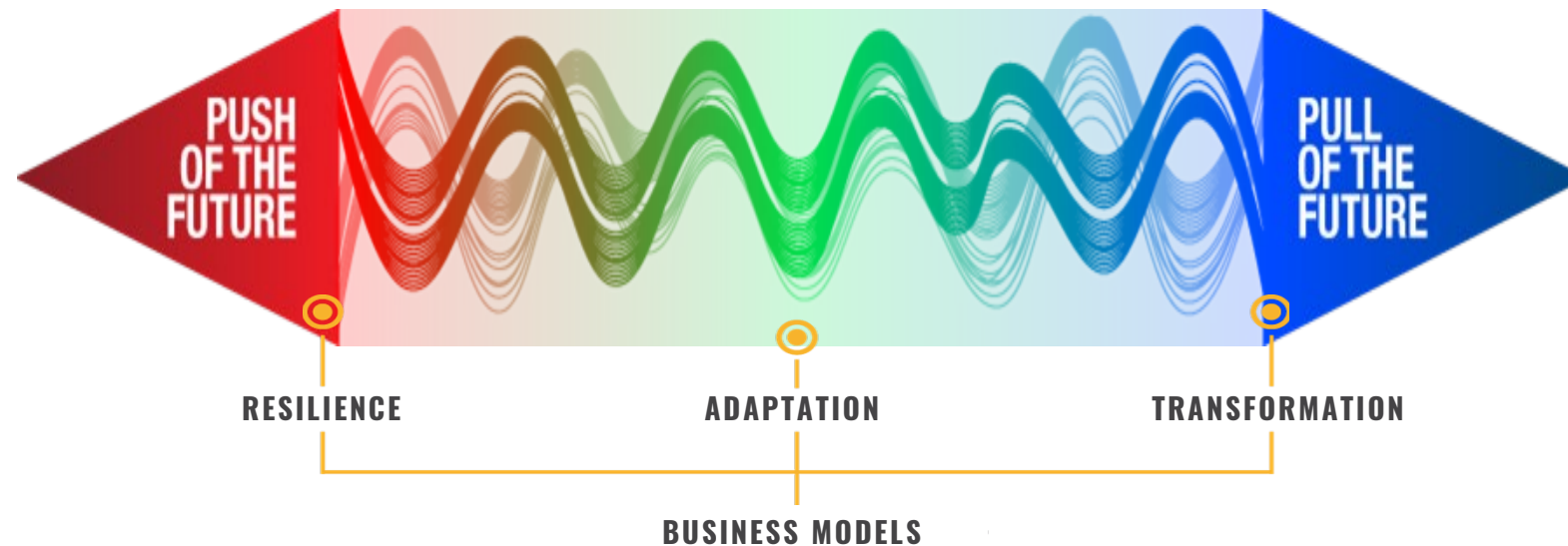


# Scenario #1

With the accelerating speed of change and the rise of complexity, libraries are experiencing shifts in the way they operate and serve their customers.

How do we ensure that we continue to reinvent our libraries by leveraging the proven ideas of the past along with the innovative potential of the future to inform our decision-making in the present?

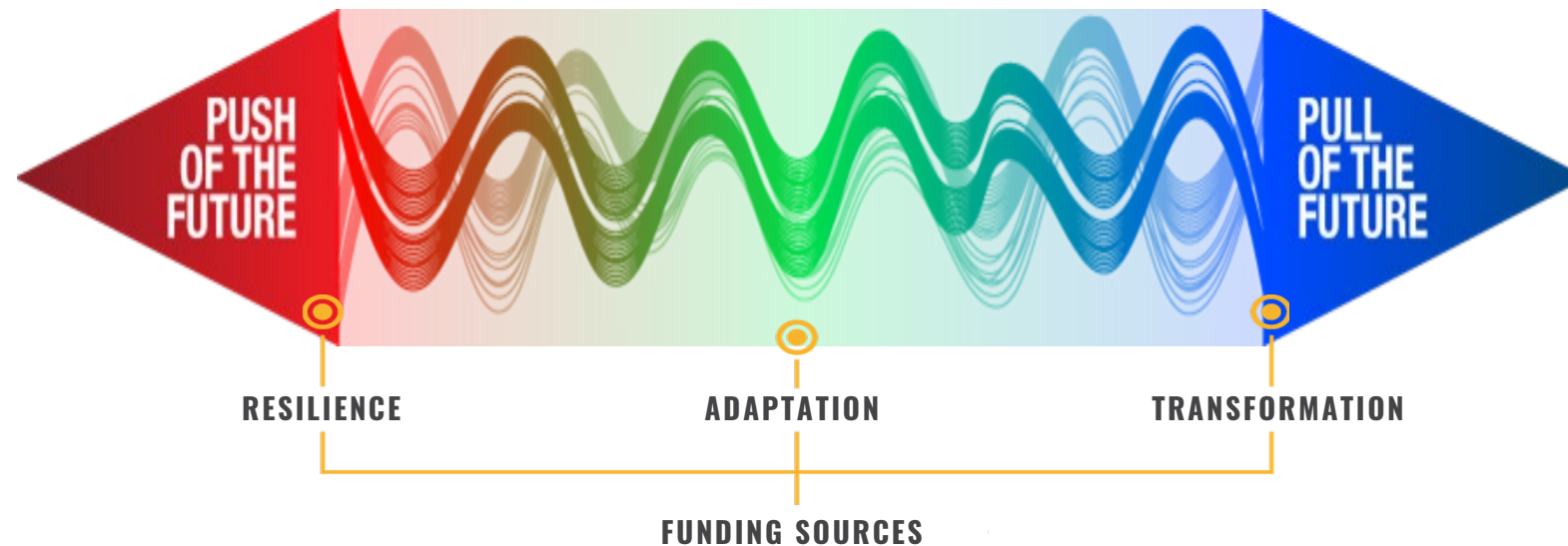
What is the **new business model** for libraries of the future?



# Scenario #2

Librarians are no strangers to operating with limited resources. In fact, many libraries are preparing for even larger budget cuts.

Despite these constraints, how do libraries both **sustain and diversify funding sources**? How do we function from an **abundant model** embodying a **growth mindset** to uncover possibilities both internally (i.e., library operations and staffing) and externally (i.e., serving customers/communities, developing new partnerships)?



# Scenario #3

Libraries have always partnered to be successful. The expanding needs of our communities furthers the imperative to build relationships of trust with existing and new partners. Collaborating with partners to create **win-win results** can be challenging, given **competing priorities, politically-charged issues, or differing value propositions.**

How can we continue to build and maintain positive relationships to strengthen (and not erode) **trust and connection** with policymakers and funders in our communities?

