

# MSC System Update

Spring 2022

## [MSC New Contract](#)

The Montana Shared Catalog is in the final stages of negotiations with SirsiDynix for our new contract. Included in that contract are several new products that we will begin rolling out and implementing over the next year. We have listed the new products and a brief description of each below and we will be polling the membership soon to gather feedback regarding which new products should be prioritized.

### **Community Engagement Platform**

CEP is a marketing automation tool that will expand member libraries' ability to connect with their patrons; it includes emails like newsletters and announcements, online library calendars, and event registration handling.

### **eResource Central**

eRC integrates digital content into our existing Enterprise online catalog; such digital content will be synced directly Enterprise from the vendor so it will be included in search results and has direct links for the patrons to access the content without having to move to an external website. It allows the digital content to be synced without adding more MARC records to our Symphony server, so it greatly simplifies the administrative and maintenance required to add collections and keep them current.

### **SymphonyWeb**

SymphonyWeb is a cloud-based replacement for locally installed Workflows clients. It is essentially a version of Workflows that looks and functions identically but is accessible through a web browser, so no software needs to be installed or upgraded.

### **SMS Notification Service**

SMS text notices to patrons about overdues, holds, etc. This will eventually replace our contract with Shoutbomb and text messages will be managed and processed through our Symphony server.

### **BLUEcloud Visibility**

BC Visibility is a linked data service that extracts bibliographic records from our system and converts them to be searchable through regular internet search engines and directs patrons to your library.

### **Enterprise Kids Catalog**

Kids Catalog is an enhancement to Enterprise that allows fully image based, subject driven searching to make the online catalog easier for children to navigate.

## Database Maintenance

### Item Cat 1 and Cat 2 Batch Load

As we did in 2021, in advance of annual statistics collection in July, we will load an item category 1 (format) and item category 2 (audience) policy for items with blank fields using a combination of item type and home location for all public and school libraries. No changes will be made to policies already entered. We will continue filling cat 1 and cat 2 on an ongoing, annual basis but we highly encourage libraries to enter the data as they add new items for the most accurate statistics moving forward. Each library will have a minimum of options added to their drop downs for item cats 1 and 2 so that they can be maintained. We will include BOOK, CD, DVD, MAGAZINE and EQUIPMENT for cat 1 and ADULT and JUVENILE for cat 2. However, libraries may opt to use an expanded list of policies, and additional options can be added to your dropdown upon request. For a full list of available policies for each category, please see [Cataloging – Policy Lists](#).