

## MSL Mobile Hot Spot Program May 2022 Meet-up

Thursday, May 12, 2022 at 1:00 p.m.

Online meeting only

### **Meeting Agenda:**

1. Welcome and Introductions
2. Program Updates
  - a. Submitting requests to [HotSpotSupport@mt.gov](mailto:HotSpotSupport@mt.gov)
  - b. Staffing Changes
  - c. Program Funding
  - d. New T-Mobile hot spot model – Franklin T-10
3. Gathering feedback, observations, and suggestions from libraries on the Hot Spot Lending Program
4. Review of patron survey and discussion of possible new questions
5. Reallocation of unused hot spots
  - a. Unused hot spots can be returned to:  
Montana State Library  
Attn: John Kilgour  
P.O. Box 201800  
Helena, MT 59620-1800
6. Ordering hot spot accessories
7. Hot spot program resources on MSL website:
  - a. <https://libraries.msl.mt.gov/hotspotlendingprogram>
8. Questions and Conclusion

### **Zoom Meeting Info:**

Topic: MSL Hot Spot Program Meet-Up

Time: May 12, 2022 01:00 PM Mountain Time (US and Canada)

Join Zoom Meeting

<https://mt-gov.zoom.us/j/83014416232?pwd=aDZkMHprQm5PVGhLWFZUjYjYS25KQT09>

Meeting ID: 830 1441 6232

Password: 634680

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Find your local number: <https://mt-gov.zoom.us/j/83014416232?pwd=aDZkMHprQm5PVGhLWFZUjYjYS25KQT09>