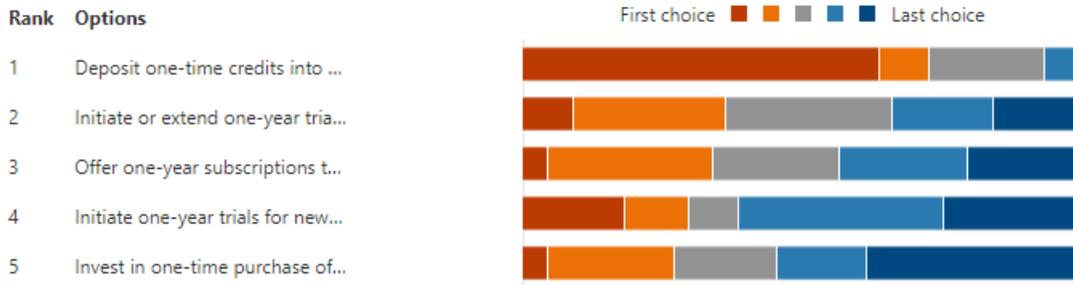


ARPA Questionnaire Results

These responses were gathered from Montana librarians in October 2021.

1. Please rank these options from most interested at the top to least interested at the bottom [drag choices up and down the list]:

[More Details](#)



Response rankings - first and second choices (most to least):

1. Deposit one-time credits into shared accounts for current state-administered e-content providers such as OverDrive and DPLA across platforms that serve different types of library audiences (publics, tribals, schools, academics, specials)
2. Initiate or extend one-year trials for resources embedded in current state-administered services (example: adding Universal Class or SAT test prep offerings via MontanaLibrary2Go), with the understanding that future state or federal funding may not be available to sustain the service
3. Offer one-year subscriptions to remote-access online resources or mobile applications that extend library services during the pandemic, with the understanding that future state or federal funding may not be available to sustain the service
4. Initiate one-year trials for new e-content service models, such as pay-per-circ like Hoopla or Kanopy, with the understanding that future state or federal funding may not be available to sustain the service
5. Invest in one-time purchase of standalone electronic resources that do not require an internet connection, such as Playaways or Wonderbooks

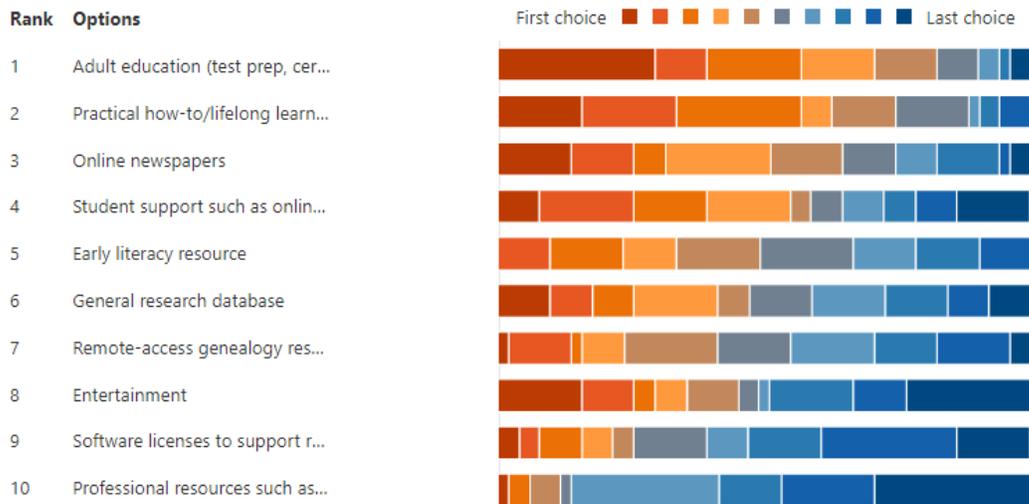
Other suggestions for electronic resources that would be eligible for one-time-only purchases?

- I would like to see costs of current databases mitigated for libraries because of budget cutting.
- Continue funding for Overdrive magazines
- Homework Helper

- One-time resources do not help users. They become addicted and then the pressure is put on the local library to continue the service. We have a Statewide resources MTLIB2GO, put the money there.
- another year or two of Readsquared.
- to put some of the money towards The Montana Memory Project or the Newspaper database
- Mango Language Learning
- I seriously only like the first two options [*which in the questionnaire were #1 and #5 as listed above - CO*]. Being able to enhance and improve a service that we already offer and standalone devices that do not require an internet connection just seems logical at this time.
- Would it be possible to get JSTOR for all Montana Libraries for a reasonable cost?
- Let schools use the money towards subscriptions they are already purchasing. Maybe "apply" for the money.

3. If you could provide your community with online access to a subscription-based resource for only one year, what type of resource do you think would best help address your community's needs right now and in the coming months? Please rank from most interested at the top to least interested at the bottom [drag choices up and down the list]:

[More Details](#)



Comments:

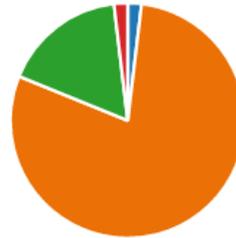
- I put entertainment at the top, but many patrons I know use downloadable ebooks and audiobooks as curriculum resources for homeschooling, etc.
- While I like the idea of general research databases and online tutoring, past experience with Gale/InfoTrac and HomeworkMT tells me they will not be utilized. I think entertainment resources will get the most use and will be appreciated by the largest subset of Montanans.
- Online learning should always be a priority for libraries during the COVID crisis.

- learning foreign languages or ESL (Mango)
- Niche Academy could maybe be a useful tool for consideration?
- Due to the rising costs on local internet service and television options, we have an increased volume of DVD check outs. I wish I could list student support as a higher priority, but students are seriously tired with the online learning adventure. If we could offer one on one in person tutoring, I think that would be a great program.
- I already filled out the top portion of this form, but thought of something else that may be very useful for libraries: funding for an automated calling service so staff is not spending time calling patrons who have long overdue items or have not provided an email.
- I see a need right now for education with the book challenge issues we are facing as librarians. Support and education would be greatly appreciated balanced with collection building opportunities (on line classes maybe). We are going to have a tough couple of years as far as challenges are concerned.
- I also feel making sure we keep libraries in schools is vital. Our smaller schools are not able to maintain librarians and libraries putting pressure on OPI to maintain the librarian requirements for accreditation. It is important that we continually provide library/ librarian support. Maybe run a campaign of the importance of school libraries, if it is one shot money that keeps us in the academic conversation.

5. How would you describe your library type? Please check all that apply.

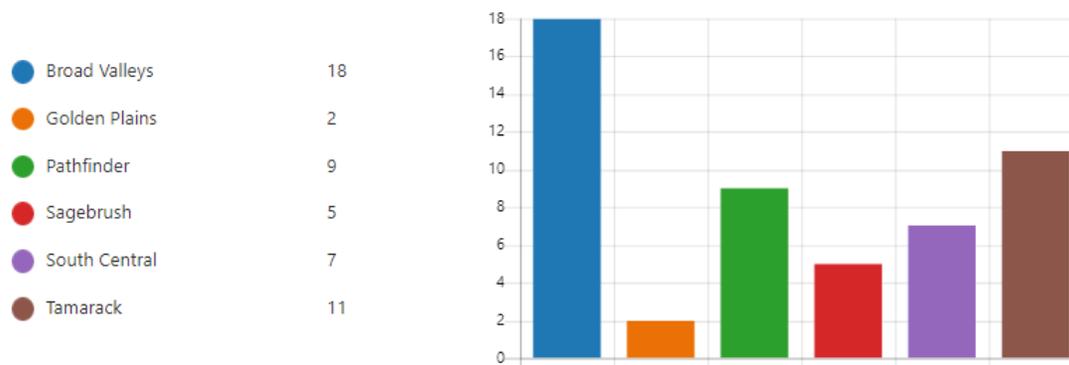
[More Details](#)

● Academic	1
● Public	42
● School	9
● Special	1
● Tribal	0



6. Please select your federation, if applicable:

[More Details](#)



Any other comments or suggestions?

- We temporarily had Hoopla during the pandemic and patrons loved it. Wondering if there's a cost sharing model for having it available through consortium? Using ARPA funds for it temporarily would still be great, since we're still in the pandemic and many families are struggling financially and also need content to stay busy. I recommend marketing it from the start as a temporary service, as canceling it was a big deal and made lots of library fans very sad, though they were ultimately understanding.
- Good luck and thank you for taking advantage of ARPA resources! This is a great opportunity to pilot new resources and decide if they are worth future state or local investment.
- I am not actually on the list but Broad Valleys would be the closest. :)
- As an academic library we are not actually part of the South Central federation, but you required an answer to the question.
- Thank you for reaching out to get input from all types of libraries!
- The magazine offerings in MontanaLibrary2Go are great, we'd love for them to continue!
- Kathy and I are both new to these positions so we are just absorbing as much information as we can!
- NA
- Thank you for putting together this survey in such an easy to use and respond to way!
- *We are not part of Broad Valleys Federation from Question 6, but we were required to check one in order to submit the form. Thank you for you work on this, we are grateful school have an input!
- I'm not really part of Sagebrush (I don't even know what that is) but an answer was required and I love the smell of sagebrush. :)

- Some days I feel patrons are looking for stability and reassurance that things will be okay, on many levels; pandemic, employment, cost of living, education, political climate, changing dynamics of our culture, etc. Whatever we can do to provide that security is very important. For some we are their only social outlet.
- We need to find a way to support the purchase of databases, tutoring and e-books for the long term for schools.
- If it's possible to help fund more schools joining the Montana Shared Digital Collection, that would be wonderful. In our district we have two schools that would like to join but the cost is prohibitive.