



# Strategic Framework

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## Our Purpose

*The Montana State Library (MSL) helps all organizations, communities, and Montanans thrive through excellent library resources and services.*

## What we value

- User-centric services;
- The diverse worldviews of our users and partners;
- Open and free information that is accurate, timely, comprehensive and convenient;
- Data driven planning and evaluation coupled with compelling narrative;
- Risk-taking;
- Progressive library services and collections that are models for others.

## Our Roles

- The Montana State Library is the source for State Government Information, Natural Resources Information, and Geographic Information, for all Montanans.
- MSL supports the development and excellence of Montana's tax-supported public libraries.
- MSL supports reading for Montanans with visual or physical disabilities.

What we will do:	*How we will do it:	Why we will do it:
<hr/> <p style="text-align: center;"><i>Foster partnerships</i></p> <hr/>	<p style="text-align: center;">+</p> <ul style="list-style-type: none"> <li>• Implement Statewide LiDAR Plan</li> <li>• Engage libraries to support Census 2020</li> <li>• Offer Crisis Intervention Training</li> <li>• Improve administration and enhance MSL volunteer program</li> <li>• Implement a grant management tool</li> <li>• Create and grow a Montana Realtime Network</li> <li>• Support GeoEnabled Elections</li> <li>• Build MMP Collections from unrepresented counties and under-represented counties</li> <li>• Define levels of engagement and ID partners</li> </ul>	<p style="text-align: center;">=</p> <hr/> <p style="text-align: center;"><i>Partnerships are necessary to ensure that Montanans thrive. Through partnerships, MSL and those we serve will continue to move Montana forward.</i></p> <hr/>

What we will do:	*How we will do it:	Why we will do it:
<hr/> <p style="text-align: center;"><i>Secure sufficient and sustainable funding</i></p> <hr/>	<p style="text-align: center;">+</p> <ul style="list-style-type: none"> <li>• Participate in the HB 633 Legislative Funding Study</li> <li>• Study administration of the Montana Natural Heritage Program</li> <li>• Support flattened Org structure</li> <li>• Initiate use of state performance management system</li> <li>• Study pay equity and pay policy improvement</li> <li>• Identify tools, educate, and implement consistent use of productivity management tools</li> <li>• Increase financial and community support for libraries</li> </ul>	<p style="text-align: center;">=</p> <hr/> <p style="text-align: center;"><i>We have the funds and capacity to meet the expectations of our partners and Montanans.</i></p> <p style="text-align: center;"><i>We are an innovative, forward thinking, and fiscally responsible organization in fulfilling our mandates and meeting the expectations of our partners and Montana citizens.</i></p> <hr/>

<p style="text-align: center;"> <hr/> <i>Create a useful information infrastructure</i> <hr/> </p>	+	<ul style="list-style-type: none"> <li>• Rewrite MSL website</li> <li>• Implement virtual desktop and Windows 10 for MSL staff</li> <li>• Complete and evaluate Digital Public Library of America ebook pilot</li> <li>• MSC Cloud-based ILS reporting migration and data standardization (Phase 1)</li> <li>• Review of ArcGIS Server Environment Needs - Enterprise, Portal, EMCS Dev, etc.</li> <li>• Complete Cadastral interface updates and roll-out and promote</li> <li>• Roll out MSC mobile friendly ILS</li> <li>• Revise Public Library Standards</li> <li>• Support statewide data driven model/regional RIPL follow-up</li> <li>• Host Ready 2 Read Rendezvous</li> <li>• Transition to Bibliostat to collect public library statistics</li> <li>• Implement strategic plan certification pathway</li> <li>• Offer Director's Institute</li> <li>• Offer YALSA Training</li> <li>• Implement use of Adaptive technologies for TBL patrons</li> </ul>	=	<p style="text-align: center;"> <hr/> <i>Montanans have the information and library services they need to understand and influence change in their community.</i> </p> <p style="text-align: center;"> <hr/> <i>Others follow Montana's model of open, transparent, cooperative information management practices.</i> <hr/> </p>
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What we will do:	*How we will do it:	Why we will do it:
	<ul style="list-style-type: none"> <li>• Public Library Board Member Development</li> <li>• Improve Intranet organization</li> <li>• Clean up MSL MARC records</li> <li>• Complete MSC security audit</li> <li>• Standardize MSC user sharing group policies and procedures</li> <li>• Implement and evaluate contract with economic development liaison</li> <li>• Conduct MTLibrary2Go RFI/RFP</li> <li>• Conduct OCLC (including MMP) RFI/RFP</li> <li>• Evaluate Gigabit toolkit data and create final report; consider options to address identified broadband and IT infrastructure gaps</li> <li>• Cost share formula analysis</li> </ul>	