

| Systems: | MSL control over report format | Notes |
|----------------------|--------------------------------|---|
| IBARS | | State budgeting system |
| SHABRS | | State human resources system |
| SLR Activity Tracker | X | |
| Request Tracker | X | |
| ASPeN | X | Comprehensive library directory and data system |
| MSC Help Desk | X | |
| State Program Report | | LSTA reporting system |

| Data: | Collected | Not Collected | Notes | Planning | Managing | Communicating | Annual Report |
|--|-----------|---------------|--|---|----------|---------------|---------------|
| Staff hours | X | | Details lacking for most staff | | | X | |
| Exenditures | X | | May or may not be tied to specific activities/outcomes | X | X | | |
| Budget authority | X | | | X | | | |
| MS Library Visits | | X | | | | | X |
| Circulation | X | | | | | | X |
| ILL | X | | | | | | X |
| Collection size | X | | | | | | X |
| Web use statistics | X | | This data source needs better clarification | | | | X |
| Reference requests | | | Data collection is hit or miss | | | | X |
| Statewide projects participation | X | | | | | | X |
| Training attendance | X | | | | | | X |
| Training evaluation | X | | | | | | X |
| Draft Key Indicators of Success | | | | Special Reports | | | |
| Funding | | | | Federation reports - add a GIS component | | | |
| Libraries meeting standards | | | | Dashboard - see what's going on easily with some insights from staff | | | |
| Library staff getting certified | | | | Financial reports - could probably pull out some trends; need the interpretation of Kris to understand current reports; at-a-glance graphs would help | | | |
| Number of qualified patrons for TBL that are using the service | | | | Annual report - could we find a way to crowdsource the information that appears here? Can we spread this out over time? Might even be interesting to see failures as well | | | |
| Some measure of how resources are being used | | | | Data hub - could have something that we can mine; maybe not summarize, but make it available beyond a spreadsheet; be transparent | | | |
| How do we measure the reach of our services? What are the data elements that go into that indicator? | | | | LSTA Annual report - could be a way to mine data from it; currently very | | | |
| Need to include some kind of measure of trends - what is happening over time? | | | | | | | |
| Increase in libraries participating in library development services | | | | | | | |
| Increase in community partnerships amongs local libraries | | | | | | | |
| Increase in local funding | | | | | | | |
| Increase in number of librarians participating in MSL councils and task forces | | | | | | | |
| Increase in number of trustees participating either in MLA or with MSL | | | | | | | |
| Increase in number of board members getting certified | | | | | | | |
| Increase in programming that supports lifelong learning | | | | | | | |
| Increased use of websites (as measured by web use statistics) | | | | | | | |
| Increase in donations (funding) | | | | | | | |

| Framework | Success Indicators | Data elements | Data collected |
|---|--|---|-------------------------|
| Fostering Partnerships | | | |
| | State level partnerships | Examples of partnerships | No |
| | Local partnerships | Results of those partnerships - How did they benefit community? | No |
| | increase # and % of libraries statewide projects | Patron feedback on the value of statewide collaborative projects | No |
| | increase # of collaborative projects libraries pursue with | Results of those partnerships - How did they benefit community? | No |
| Secure Sufficient and Sustainable Funding | | | |
| | Financial health | financial history | Yes |
| | Foundation success | Establishment, donations; depending on time frame release of funds | No |
| | Increase in state funds | Return of existing funds (or most of them); increase in revenues | Yes |
| | Increase in local funds? | Tracking of local library mill levy increases; tracking of increases to | No |
| | Libraries save time, money, and increase services through | ROI for statewide projects | No |
| Create a useful Information Infrastructure | | | |
| | Collection "reach" | usage statistics | Yes, to varying degrees |
| | | Number of qualified patrons for TBL that are using the service | Yes |
| | increase # and % of libraries statewide projects | Patron feedback on the value of statewide collaborative projects | No |
| | Libraries save time, money, and increase services through | ROI for statewide projects | No |
| | Public libraries increase their bandwidth to meet national | # of libraries that meet national standards | Yes, to varying degrees |