

## State of Montana Department of Administration

# INFRASTRUCTURE CONVERGENCE FAQS

Governor Bullock recently signed an Executive Order for Infrastructure Convergence. Moving forward, the Department of Administration State Information Technology Services Division (SITSD) will buy and deploy servers, storage assets and coordinate cloud services. The Executive Order requires that all Executive Branch agencies migrate to shared enterprise infrastructure by December 31, 2017. This convergence plan expands a successful migration that included the Departments of Corrections, Labor and Industry, and Public Health and Human Services. Converged Infrastructure also centralizes the management of IT resources, consolidates systems, increases efficiencies, and lowers costs. The estimated conservative savings of this convergence total \$1.5 million annually and \$4.5 million in cost avoidance spending over the next biennium.

#### **PEOPLE**

#### How does this relate to my position?

Agency IT jobs will not be eliminated as a result of this Executive Order and SITSD will not be adding positions as part of the migration plan. SITSD is adequately staffed to support this migration. Agencies will determint if roles may change, moving staff from infrastructure support to application creation and support. Agencies that have already moved to shared infrastructure did not experience major changes to staffing.

## **PROCUREMENT**

#### How does this change procurement methods?

The Information Technology Procurement Request (ITPR) process will remain in place. Existing Agency Procurement Delegation Agreements will be modified to provide guidance and clarity regarding agency's authority to purchase servers, storage assets, and cloud services. All State Term Contracts that include Information Technology products and services will be modified to include processes for agency purchases and direction to contractors. Server software procurement will remain the sole responsibility of SITSD. If there is an available enterprise solution, this must be utilized.

## **HARDWARE**

#### What server hardware is within the scope of this order?

Server and storage hardware in Helena will be migrated to shared infrastructure. Remote servers will be reviewed for opportunities to allow shared usage. All hardware procurement will be centralized. After migration to shared infrastructure, some agency server and storage assets will be transferred to SITSD. SITSD will provide credits for any usable transferred assets.

#### **BUDGETING**

#### How does this impact the Financial Transparency Model (FTM)?

SITSD will provide direction through meetings and discussions with agencies over the next few months, for service modifications in the FTM sheets to ensure agencies are properly budgeting for services. Year end money may also be accrued for SITSD services.

#### **TIMELINES**

#### When will this migration start for my agency?

The moves to the shared infrastructure will be completed by December 31, 2017. SITSD will provide a project plan through agency meetings and discussions. The plan will outline all migration dates that take into account services provided by said agencies. SITSD will work with agencies to minimize disruptions to operations.

### **QUESTIONS**

#### What if I still have questions about this Executive Order?

We are here to help. Contact Ron Baldwin for IT questions at 406.444.2777. For HR questions, contact Anjenette Schafer at 406.444.3885.