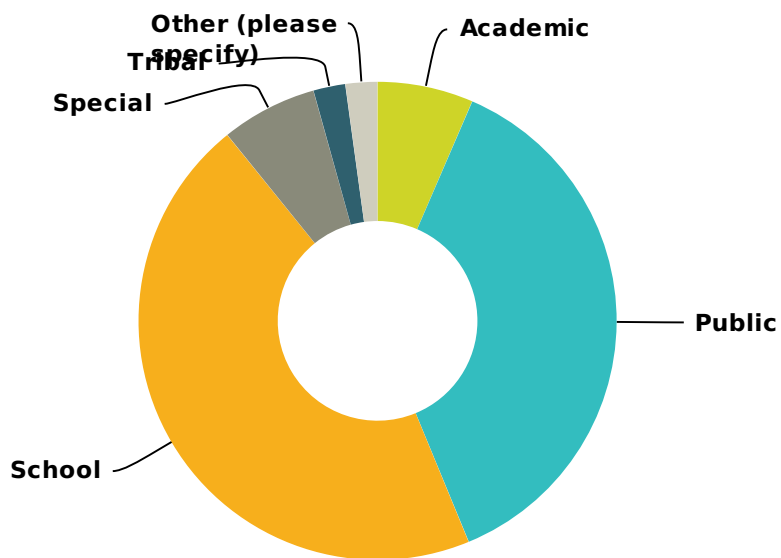


### Q1 What type of library do you work in?

Answered: 185 Skipped: 0

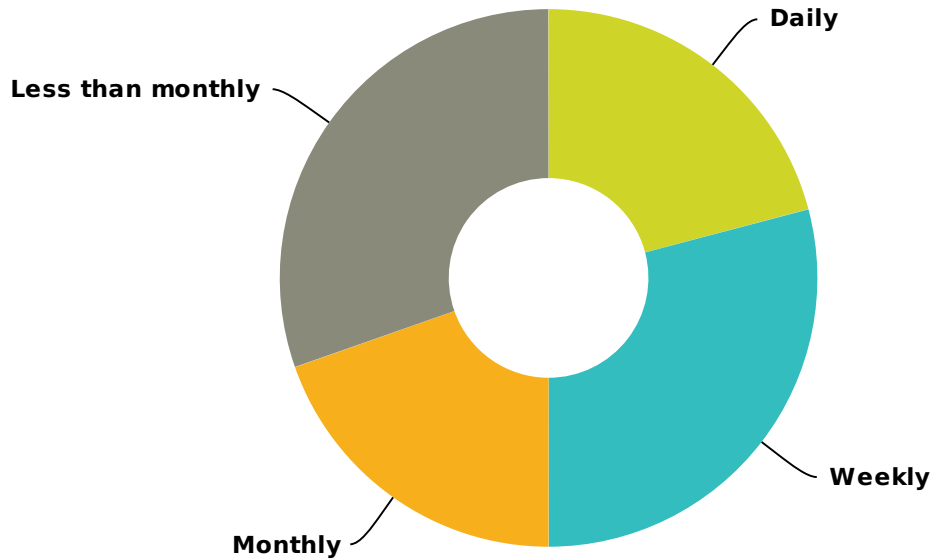


Answer Choices	Responses	
Academic	6.49%	12
Public	37.30%	69
School	45.41%	84
Special	6.49%	12
Tribal	2.16%	4
Other (please specify)	2.16%	4
<b>Total</b>		<b>185</b>

#	Other (please specify)	Date
1	School/Public	2/13/2014 8:16 AM
2	School Community	2/12/2014 11:04 AM
3	School Community Library designated as a public library	2/3/2014 1:56 PM
4	School Community	2/3/2014 12:44 PM

## Q2 How often do you use the EBSCO databases?

Answered: 158 Skipped: 27

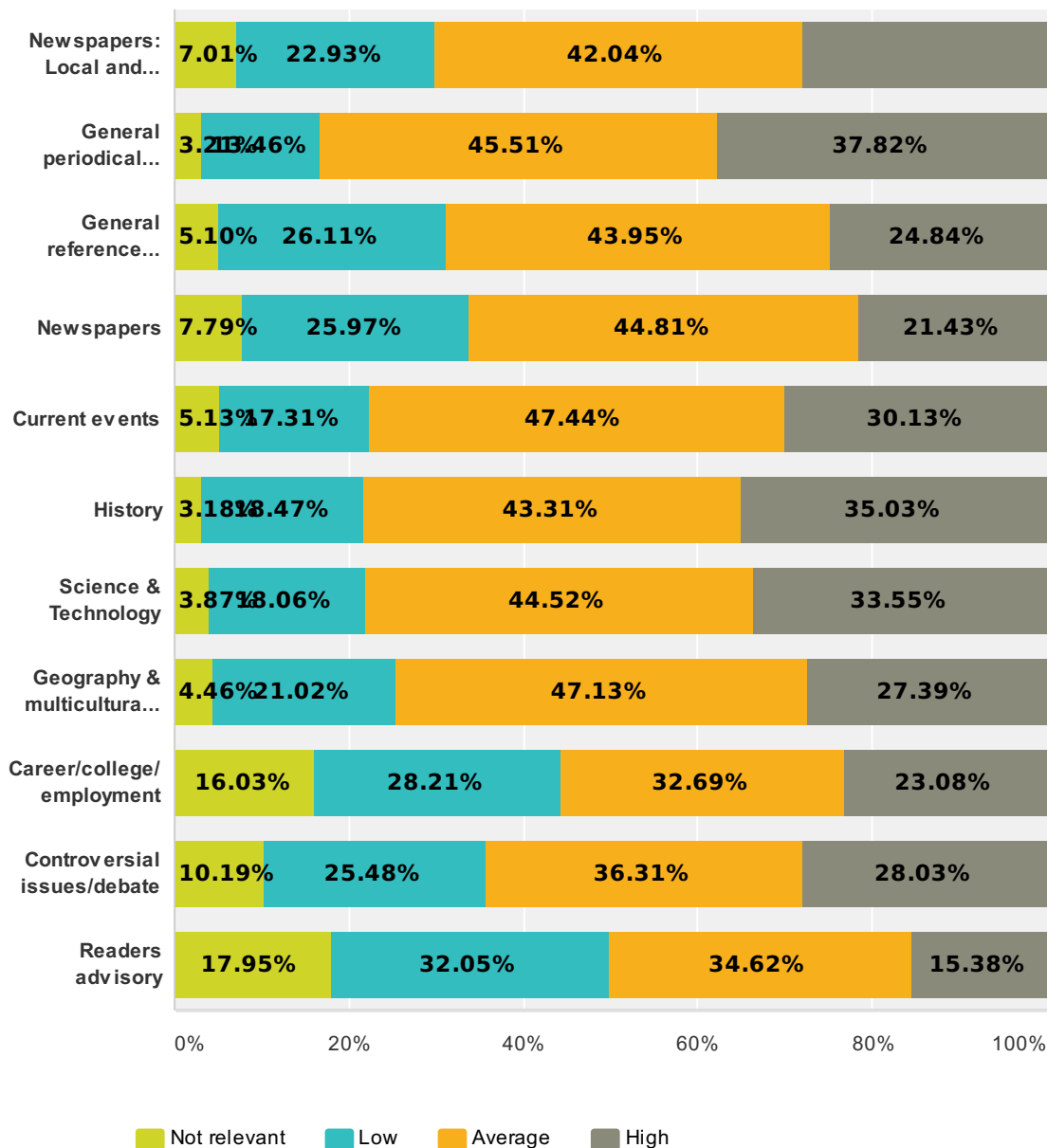


Answer Choices	Responses	
Daily	20.89%	33
Weekly	29.11%	46
Monthly	19.62%	31
Less than monthly	30.38%	48
<b>Total</b>		<b>158</b>

# EDS/Database Survey

## Q3 Rate each subject in terms of importance to your library and its community:

Answered: 158 Skipped: 27



#	Comments	Date
1	We really promote Homework MT at all middle grades.	2/13/2014 3:49 PM
2	Ebsco is not user friendly for High School students, very difficult to search and confusing. Our students do not like using the Ebsco databases. Some articles that we have wanted for teachers could not be downloaded because the articles only went back as far as 1990. Not good enough.	2/13/2014 11:03 AM
3	Readers' Advisory is important to our library, but this is an area where 1:1 with the librarian is usually what the students are looking for.	2/12/2014 4:48 PM
4	I would like to see the LExile level always listed and the option to save/download as a .pdf file for more EBSCO databases.	2/12/2014 12:27 PM

## EDS/Database Survey

5	this is a K-8 library	2/12/2014 11:27 AM
6	I am in a K-6 library. I do teach EBSCO, but it isn't the first choice for research in lower grades!	2/12/2014 11:27 AM
7	More Reader's Advisory databases needed!	2/12/2014 11:14 AM
8	Is there an online encyclopedia appropriate for 3rd-5th graders in the databases and reference materials we have available to us?	2/12/2014 11:11 AM
9	I teach K-5, and I almost never use the Ebsco databases for teaching.	2/12/2014 10:54 AM
10	EBSCO is so much harder to navigate for elementary students than GALE was when we subscribed to that resource.	2/12/2014 9:58 AM
11	We have been very disappointed in the EBSCO databases. It is not user-friendly and does not have the content that InfoTrac had.	2/12/2014 9:16 AM
12	I am not aware of any readers advisory databases available through the basic statewide package.	2/4/2014 10:48 AM
13	I can not even use Ebsco...Searchasaurus etc. because when a 5th grade student typed in panda one of the hits was pandas watching pom. Another time we were looking for bullying for elementary students and several hits on sexual predators came up for high school students. It is VERY frustrating. I can't allow my students to search for anything.	2/3/2014 6:02 PM
14	Staff and students alike find the service difficult to use. It would be better to separate EBSCO from Discovery services.	2/3/2014 3:19 PM
15	Teachers use Ebsco. It is seldom used in the library except when I teach lessons with it.	2/3/2014 1:34 PM
16	Love, love, love the Montana State Library's access to MEDLINE and CINAHL. Love it! Thank you!	2/3/2014 10:54 AM
17	content is too hard for our 4th and 5th graders to use can't drill down enough	2/3/2014 10:51 AM
18	question 2 we do not use Ebsco at all.	2/3/2014 10:25 AM
19	All are essential for students and staff.	2/3/2014 10:23 AM
20	Not user friendly, so patrons don't use	2/3/2014 9:50 AM
21	The Science and Technology usage is higher than the others.	2/3/2014 9:47 AM
22	Academic Search Elite, occasionally Business Source Elite, and the ebooks, are relevant. Discover It can be helpful sometimes. The rest (databases and otherwise) are not relevant to the interests of my patrons.	2/3/2014 9:22 AM
23	I would love to see either Testing and Ed Reference Center or Learning Express offered. They are such better resources than Homework MT for test prep in all areas	1/31/2014 11:00 AM

## EDS/Database Survey

## Q4 List any additional databases to which your library subscribes:

Answered: 84 Skipped: 101

#	Responses	Date
1	Universal Class	2/18/2014 7:07 PM
2	CQ Researcher JSTor	2/18/2014 10:24 AM
3	World Book Online Enchanted Learning	2/18/2014 9:43 AM
4	World Book online	2/17/2014 3:19 PM
5	Ethnic Newswatch (proquest)	2/14/2014 12:31 PM
6	Infobase: Facts on File, 1-American Indian History and 2-Health-Reference Center	2/13/2014 3:49 PM
7	World Book Online	2/13/2014 12:20 PM
8	Encyclopaedia Britannica Online, A to Z World Cultures, A to Z world maps	2/13/2014 11:38 AM
9	Science Today, Issues and Controversies, CQ Researcher, Bloom's Literary Reference, Facts on File, Gale, Salem E-Reference Books, and etc.	2/13/2014 11:03 AM
10	Enchanted learning.Tumblebooks, World Book Encyclopedia Online, Teaching Books	2/13/2014 8:32 AM
11	World Book online (through public affiliation)	2/13/2014 8:19 AM
12	JSTOR Country Watch Teen Health and Wellness Global Issues	2/13/2014 8:15 AM
13	World Book	2/13/2014 8:05 AM
14	Freegal Gale Testing and Educational Reference Center American Indian History Online Science Online World Almanac Online Value Line Films on Demand World Book Heritage Quest Ancestry	2/13/2014 2:53 AM
15	Foundation Directory Online	2/12/2014 6:39 PM
16	World Book Online	2/12/2014 4:21 PM
17	Newsbank, Credo Reference, Ancestry.com, Heritage Quest	2/12/2014 2:05 PM
18	Global Issues In Context, Science In Context, US History In Context, World History In Context, JSTOR, World Geography, CQ Researcher.	2/12/2014 1:37 PM
19	SIRS Issues Researcher, CultureGrams	2/12/2014 1:20 PM
20	ABC-CLIO: includes 15 databases for secondary school Gale Student Resources in Context	2/12/2014 1:07 PM
21	I would like to see more resources for schools, specifically science. I would like more access to ebooks through EBSCO. Audio books would be nice.	2/12/2014 12:27 PM
22	Worldbook online	2/12/2014 12:19 PM
23	World Book Online	2/12/2014 12:14 PM
24	World Book online	2/12/2014 11:27 AM
25	Gale's U.S. History, World History, and Global Issues in Context, as well as Science in Context. JStor, CQ Researcher, ABC-Clio World Geography	2/12/2014 11:14 AM
26	Not so much "databases" in the traditional sense: Brainpop/Brainpop Jr TumbleBooks ABC Teach Enchanted Learning World Book online	2/12/2014 10:54 AM
27	Lexis	2/12/2014 10:35 AM
28	n/a	2/12/2014 10:19 AM
29	Kids World Almanac, Enchanted Learning, Exploring Nature, TumbleBooks, World Book, United States Database,	2/12/2014 9:58 AM

## EDS/Database Survey

30	We subscribe to World Book Online for our 6th grade students.	2/12/2014 9:58 AM
31	None	2/12/2014 9:46 AM
32	World Book On-line; Nettekker	2/12/2014 9:32 AM
33	World Book Online	2/12/2014 9:29 AM
34	Ancestry, ethnicnewswatch, Gale/infotrac	2/12/2014 9:20 AM
35	Issues & Controversies Today's Science CQ Researcher	2/12/2014 9:16 AM
36	Proquest SIRS, eLibrary, Historical Newspapers A to Z Maps Online, Facts on File	2/12/2014 9:09 AM
37	None	2/7/2014 9:23 AM
38	DynaMed, LexiComp, UpToDate, MDConsult, NeoFax, etc.	2/5/2014 8:24 AM
39	NONE	2/4/2014 2:50 PM
40	Access video, Consumer Reports, Zinio,	2/4/2014 2:14 PM
41	freegal, Montana to go, zinio, genealogy, auto repair, mango, consumer reports	2/4/2014 1:49 PM
42	Infobase Bloom's Literature A to Z World Culture	2/4/2014 12:00 PM
43	ABC CLIO history GALE Global Issues in Context and Science in Context and e-books CQ Researcher	2/4/2014 11:40 AM
44	none at this time	2/4/2014 11:01 AM
45	Ancestry Library edition	2/4/2014 10:48 AM
46	Hein, West, Lexis	2/4/2014 9:42 AM
47	World Book Online	2/3/2014 6:02 PM
48	Worldbook TumbleBooks	2/3/2014 3:19 PM
49	Cochrane American Mosaic - American Indian Experience Credo Reference NewsBank Ethnic NewsWatch ProQuest Ancestry Library PsycNet Westlaw	2/3/2014 2:54 PM
50	Access Videos on Demand Ancestry Consumer Reports Freegal Gale Virtual Reference Library Heritage Quest Library Aware Mango Missoulia Index Momingstar National Geographic / Kids Novelist Readers Guide to Periodical Literature Retrospective Zinio	2/3/2014 2:34 PM
51	World Book Encyclopedia Heritage Quest	2/3/2014 1:58 PM
52	PsycNet, Info Trac, Cochrane Library Database	2/3/2014 1:50 PM
53	Infotrac - Academic One file and Health and Wellness Resource Center Including Alternative Health SpringerLink	2/3/2014 1:48 PM
54	None	2/3/2014 1:34 PM
55	ABC-CLIO Modern History, American History, Geography, JSTOR, SIRS, CQ Researcher, Global Issues in Context, American Indian History Online, Science in Context	2/3/2014 1:24 PM
56	a to z maps, worldbook online	2/3/2014 1:10 PM
57	World Book Online, Heritage Quest,	2/3/2014 12:46 PM
58	SIRS/Proquest, Newsbank, Encyclopedia Americana, CLC online	2/3/2014 12:23 PM
59	N/A	2/3/2014 12:08 PM
60	BioOne.1; BioOne.2; BioOne Open Access; Fisheries Infobase; Sage Journals; Taylor & Francis; Wiley Online Library.	2/3/2014 11:35 AM
61	World Book Online Country Reports (www.countryreports.org) A to Z World Culture (www.atozworldculture.com) A to Z the USA (www.atoztheusa.com) A to Z Maps Online (www.atozmapsonline.com)	2/3/2014 11:28 AM
62	Scopus, Embase, Web of Science	2/3/2014 11:22 AM
63	Worldbookonline; MontanaLib2go	2/3/2014 11:05 AM

## EDS/Database Survey

64	Nursing Reference Center, DynaMed, MDConsult (soon to be Clinical Key), Natural Medicines Reference Database, LexiComp	2/3/2014 10:54 AM
65	world book enchanted learning tumble books teaching books	2/3/2014 10:51 AM
66	only ones from MSL	2/3/2014 10:26 AM
67	none	2/3/2014 10:25 AM
68	Infobase e-books	2/3/2014 10:24 AM
69	None	2/3/2014 10:19 AM
70	Ancestry.com; Sanborn maps; AccessNewspaperArchive.com	2/3/2014 10:18 AM
71	Newsbank, Universal Class	2/3/2014 10:07 AM
72	Medline with Full-text; ProQuest Biology Journals; ProQuest PsycINFO; ProQuest Criminal Justice; ProQuest PsycArticles; ProQuest Psychology Journals; American Chemical Assn Archives; JSTOR collection I-IV; Ebrary; Montana Library2Go; WestLaw Campus; WestLaw Pro	2/3/2014 9:55 AM
73	World book encyclopedia	2/3/2014 9:51 AM
74	Safari Online Tech BioOne	2/3/2014 9:49 AM
75	None	2/3/2014 9:47 AM
76	Gale Global Issues in Context Teen Health and Wellness World Book	2/3/2014 9:44 AM
77	WorldBook	2/3/2014 9:42 AM
78	ABC-Clío, Gale, JSTOR, Facts on File (American Indian History Online), CQ Researcher, SIRS, Gale Virtual Reference Library	2/3/2014 9:41 AM
79	American Indian Experience; Ancestry.com; World Book Encyclopedia Online	2/3/2014 9:41 AM
80	World Book online, Heritage Quest, Ancestry Library Edition	2/3/2014 9:35 AM
81	Most of our databases are provided by UM Missoula, but additional ones we purchase separately are Credo and World Book Web.	2/3/2014 9:27 AM
82	ASTM (standards)	2/3/2014 9:22 AM
83	Novelist, Consumer Reports, Mango languages	1/31/2014 11:00 AM
84	AtoZ Database Novelist Ancestry Library HeritageQuest Newsbank LearnATest Foundation Center WestLaw World Book Encyclopedia CultureGrams	1/31/2014 10:13 AM

## Q5 List any other online resources used in your library on a regular basis:

Answered: 71 Skipped: 114

#	Responses	Date
1	Salem Press eContent InfoBase eBooks	2/18/2014 10:24 AM
2	World Book Online and Grolier Online Encyclopedia	2/14/2014 2:33 PM
3	Renaissance Place Mackin VIA	2/14/2014 8:49 AM
4	Overdrive, Accelerated Reader, EasyBIB, Google Drive, Minecraft, Goodreads	2/13/2014 3:49 PM
5	Journal Of Biblical Counseling, BibSac	2/13/2014 3:26 PM
6	Titlewave	2/13/2014 11:38 AM
7	World Cat, Homework MT, MCIS and Occupational Outlook Handbook	2/13/2014 11:03 AM
8	World Book Online	2/13/2014 8:54 AM
9	Lexis Nexis Mango Languages Universal Class ABDO ebooks	2/13/2014 2:53 AM
10	Montana State Law Library Montana Memory Project Amazon.com Census & Economic Information Center	2/12/2014 6:39 PM
11	World book	2/12/2014 5:59 PM
12	World Book Encyclopedia online (subscription), SuccessMaker (subscription), NYT Learning Network (free website), Quizlet (free website)	2/12/2014 4:48 PM
13	Purdue OWL, Medline Plus, PubMed, <a href="http://digital.library.okstate.edu/kappler/">http://digital.library.okstate.edu/kappler/</a> Indian Laws and Treaties	2/12/2014 2:05 PM
14	EBooks, Online Citation Generators, CIA World Factbook...many more.	2/12/2014 1:37 PM
15	CIA World Factbook, USA.Gov	2/12/2014 1:20 PM
16	Gale Virtual Reference Library	2/12/2014 1:07 PM
17	Gale Databases, ebooks	2/12/2014 12:27 PM
18	Montana for Kids	2/12/2014 12:19 PM
19	Enchanted Learning World Book Teaching Books World Almanac Online	2/12/2014 11:46 AM
20	Follett Destiny program	2/12/2014 11:27 AM
21	World Book Online	2/12/2014 11:27 AM
22	Too numerous to mention individually...	2/12/2014 11:14 AM
23	not at the moment, but I am looking to purchase an online encyclopedia.	2/12/2014 11:11 AM
24	lots of web 2.0 tools for creativity: Kid Blogs Typing Club SumDog Too many others to list	2/12/2014 10:54 AM
25	world book online	2/12/2014 10:37 AM
26	Heinonline, internal documents	2/12/2014 10:35 AM
27	Montana Memory Project, Google	2/12/2014 10:19 AM
28	We use LOTS of online resources. Kids access the internet weekly during Library skills. We are a K-5 school and all students (K-5) access resources online. We use Time for Kids, National Geographic, Fact Hound, Fact Monster, Sumdog, Animal Planet, ABCYA, STARfall, and lots of others.	2/12/2014 9:58 AM
29	NASA; Library of Congress; Google Earth; Montana State Library Homework Hotline	2/12/2014 9:32 AM
30	Wikipedia in English, Our Library Wiki covering all subjects (.edu, .org, .gov,)	2/12/2014 9:32 AM



## EDS/Database Survey

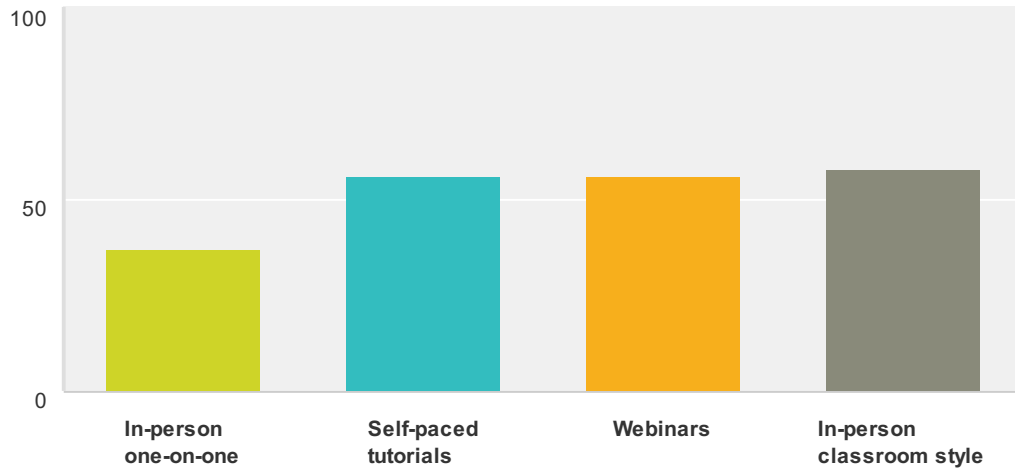
31	World Book Online	2/12/2014 9:29 AM
32	Reference e-books from Salem Press and Gale	2/12/2014 9:16 AM
33	World Book Encyclopedia Montana Library 2Go D2eLibrary	2/12/2014 9:16 AM
34	local job service	2/7/2014 9:23 AM
35	PubMed	2/5/2014 8:24 AM
36	NONE	2/4/2014 2:50 PM
37	Google	2/4/2014 2:03 PM
38	local newspapers, mt.gov, amazon, litlovers, goodreads	2/4/2014 1:49 PM
39	Montana Career Information System Knight Cite	2/4/2014 11:40 AM
40	HomeworkMT FantasticFiction.com OCLC - FirstSearch/WorldShare	2/4/2014 11:01 AM
41	Montana-specific resources, such as the MMP and various state agencies	2/4/2014 10:48 AM
42	state of Montana resources	2/4/2014 9:42 AM
43	Ones I have previewed and put on my website.	2/3/2014 6:02 PM
44	OWL at Purdue	2/3/2014 2:54 PM
45	Montana State Death Index Kelley Blue Book	2/3/2014 2:34 PM
46	Google, Fantastic Fiction	2/3/2014 2:19 PM
47	Infinite Campus Google mail other email services	2/3/2014 1:58 PM
48	Credo Reference OED online Encyclopedia Britannica WorldCat	2/3/2014 1:48 PM
49	Moodle and Edmodo and other resources individual teachers use.	2/3/2014 1:34 PM
50	MT career information system	2/3/2014 1:24 PM
51	WebMD,	2/3/2014 12:46 PM
52	N/A	2/3/2014 12:08 PM
53	World Book Online, Academic Kids,	2/3/2014 11:43 AM
54	Safari Books Online; Mt.Gov Connect (Archive It!, Montana State Publications); Internet Archive; U.S. Government Information - Federal Depository Library Program	2/3/2014 11:35 AM
55	NoodleTools Glogster	2/3/2014 11:28 AM
56	PubMed, MedlinePlus.gov	2/3/2014 10:54 AM
57	only ones from MSL	2/3/2014 10:26 AM
58	none	2/3/2014 10:25 AM
59	World Book and Britannica online resources	2/3/2014 10:24 AM
60	Web searches	2/3/2014 10:23 AM
61	world book online	2/3/2014 10:09 AM
62	We have purchased eBooks from several different sites.	2/3/2014 10:06 AM
63	EasyBib; ArtStor; Oxford English Dictionary;	2/3/2014 9:55 AM
64	World book encyclopedia	2/3/2014 9:51 AM
65	Google, Wikipedia, youTube	2/3/2014 9:47 AM
66	Google BrainPop BrainPop, Jr.	2/3/2014 9:42 AM
67	Our School Library Webpage has many links to other resources for teachers and students, such as Indian Education for All links, Citation resources, Common Core links, Helpful Writing links, and more.	2/3/2014 9:41 AM

## EDS/Database Survey

68	My nursing students and faculty use youtube's from large national medical centers. These are produced by their faculty and staff and who are authorities in their fields. The are Free and usually short. Students can watch them before class, allowing for more discussion 'in class.'	2/3/2014 9:37 AM
69	Our Libguides, Google Scholar, Google, specialized search engines, other libraries' libguides, government websites - a lot!	2/3/2014 9:27 AM
70	Transportation Research Board's TRID database: <a href="http://trid.trb.org/">http://trid.trb.org/</a>	2/3/2014 9:22 AM
71	MtLib2Go	1/31/2014 10:13 AM

### Q6 What is your preferred method of database training?

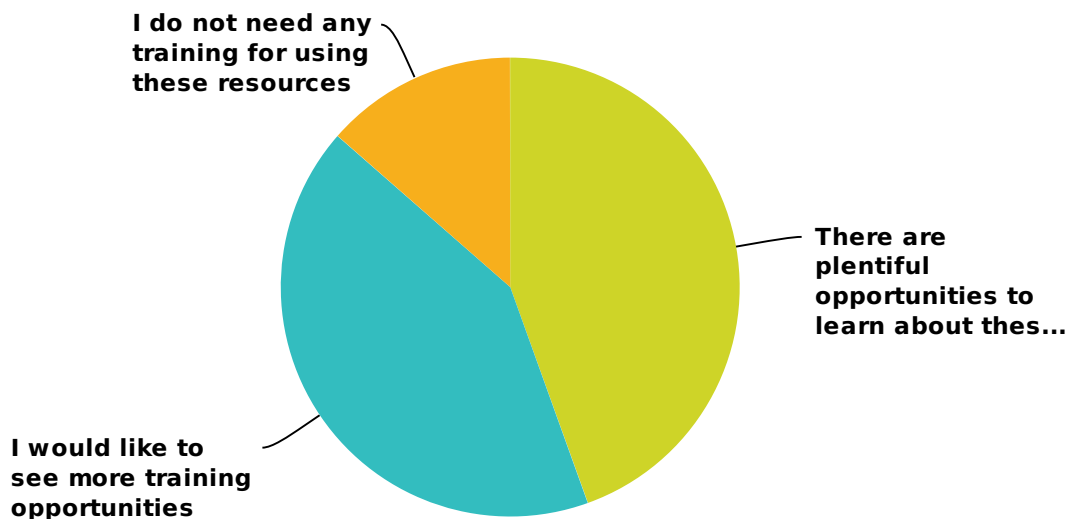
Answered: 154 Skipped: 31



Answer Choices	Responses	
In-person one-on-one	24.03%	37
Self-paced tutorials	36.36%	56
Webinars	36.36%	56
In-person classroom style	37.66%	58
<b>Total Respondents: 154</b>		

## Q7 How do you feel about training opportunities for the EBSCO statewide databases and Discover It?

Answered: 155 Skipped: 30



Answer Choices	Responses
There are plentiful opportunities to learn about these resources and customization	44.52% 69
I would like to see more training opportunities	41.94% 65
I do not need any training for using these resources	13.55% 21
<b>Total</b>	<b>155</b>

#	Comments	Date
1	I feel very comfortable using Ebsco. I'll be honest, though, I've never used Discover It.	2/18/2014 10:25 AM
2	The State Library does a great job making training available for us.	2/14/2014 12:32 PM
3	I would like to know in advance with reminders of area trainings. I feel that conference style settings are not always the best option.	2/14/2014 8:50 AM
4	Eastern Montana trainings would be great!	2/13/2014 12:21 PM
5	I would attend a training that I could travel to and home in a day. Those offered in the past were inconvenient for me either because of timing or location.	2/13/2014 11:40 AM
6	This training should be offered to teaching staff as well as librarians at Public High Schools.	2/13/2014 11:03 AM
7	Training opportunities i have attended were not necessarily helpful in the fact that things were not set up correctly, there were issues with log ins. There was issues with how Ebsco had to set things up with our school district. So the trainings I did attend would have been helpful if I could have done the things the instructor went over.	2/13/2014 8:27 AM
8	I know there are online webinars and other resources, and I feel pretty well trained in EBSCO through personal use, but if a training opportunity were nearby, I would probably take advantage of it to learn more about customization.	2/12/2014 4:50 PM
9	We have had a trainer come to our library to help train community members, I really appreciate the extra help.	2/12/2014 2:05 PM

## EDS/Database Survey

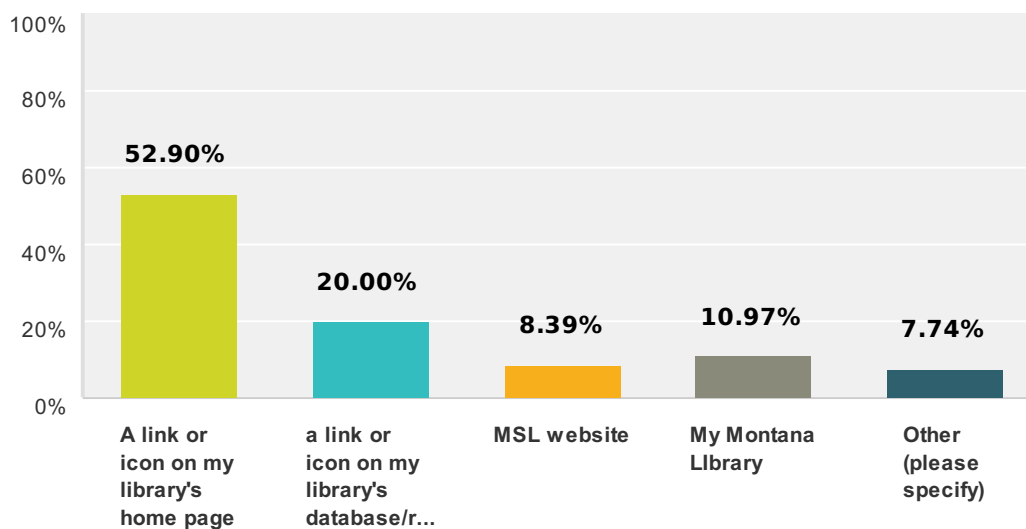
10	More face-to-face trainings would be nice, but may be difficult to have. I know that there are tutorials out there, but I never use them. I like to have someone available if I have a question.	2/12/2014 12:29 PM
11	know the basics of EBSCO but would like to learn more about the of the features of each database that applies to the lower grade levels	2/12/2014 11:28 AM
12	I know that I receive emails regarding these but it is hard to schedule.	2/12/2014 11:12 AM
13	I wonder if the \$ presently allocated for k-5 access wouldn't be better spent on more useful subscriptions. I'm pretty sure I'm not alone in finding that the Ebsco databases are useless for little people in all but the most contrived teaching scenarios.	2/12/2014 10:57 AM
14	The training opportunities have been during the already packed school year. I did attend a training a few years back during the summer, which was helpful, but summer time is best for teacher trainings.	2/12/2014 10:00 AM
15	I don't know what Discover It is.	2/12/2014 9:59 AM
16	Seems like most EBSCO webinars are at a very basic level - could use more advanced training	2/6/2014 4:19 PM
17	The difficulty is not in getting myself trained, it is in getting the other staff at my school trained - my issue, not EBSCO's :(	2/4/2014 11:51 AM
18	I would love a training to come to Missoula!	2/4/2014 11:40 AM
19	There are plenty, but are often scheduled at difficult times for our library's schedule. Would like to see more in the late afternoon, as that is when our library is finally quiet enough to spare a staff member. I love when webinars are recorded, as most of our staff are helping the public for their entire workday, and we'd be able to listen to/view webinars or participate in tutorials in between helping patrons, but often don't have an hour to dedicate.	2/4/2014 10:51 AM
20	It seems like there is always something new to learn or review what I already know.	2/3/2014 1:35 PM
21	I haven't taken advantage of what is offered online.	2/3/2014 1:25 PM
22	Difficult for me to leave school to get to training. Also i would like to attend just with school librarians since our needs are different from public.	2/3/2014 1:11 PM
23	We are really crushed for time. It is very hard for us to schedule webinars. That said, it is the only method that leaves us free to schedule when we can.	2/3/2014 12:09 PM
24	The trainers need to trouble shoot at the location prior to the training. I have attended trainings where half the time was spent trying to access the various resources. School and public library trainings should be separate.	2/3/2014 11:44 AM
25	Especially face to face (I do not count webinars as face to face > I want to be in the same room as the presenter)	2/3/2014 11:29 AM
26	There may be sufficient training opportunities, but I have not had the time lately to look for them.	2/3/2014 11:24 AM
27	I tried accessing Discover It last week and found the link was broken from the Montana State Library webpage.	2/3/2014 10:55 AM
28	We do not use at all.	2/3/2014 10:25 AM
29	Perhaps librarians could be trained to help other nearby libraries customize their EDS interfaces?? MSL has already provided quite a few trainings. Getting libraries to develop EDS interfaces is another challenge.	2/3/2014 9:49 AM
30	I've given up making time to come because we are always going over the same introductory stuff, and I go to learn what is promised, but never gotton to, because the other attendees are still at the introductory level.	2/3/2014 9:49 AM
31	I somehow 'missed' that these databases were going to have a Beta change. I did edit the tutorial I had done earlier. I would like to know when large changes are made :(	2/3/2014 9:39 AM
32	I tried to attend a training for Discover IT last fall but found it to be more confusing and uninformative for me. I think the training needs to be for smaller groups.	2/3/2014 9:37 AM
33	I would like to see more training focused on highlighting the collection of a specific database versus search techniques (as the same search features are in all Ebsco databases, or close to it).	2/3/2014 9:29 AM

## EDS/Database Survey

34	The training is too broad/shallow. Maybe have some advanced classes as well as those focused on particular types of libraries. I find it to be a waste of time to attend a training where the trainer spends most of the time explaining to school librarians how to use the kid/teacher resources, which are not in any way relevant to my library.	2/3/2014 9:23 AM
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## Q8 How do you access the databases?

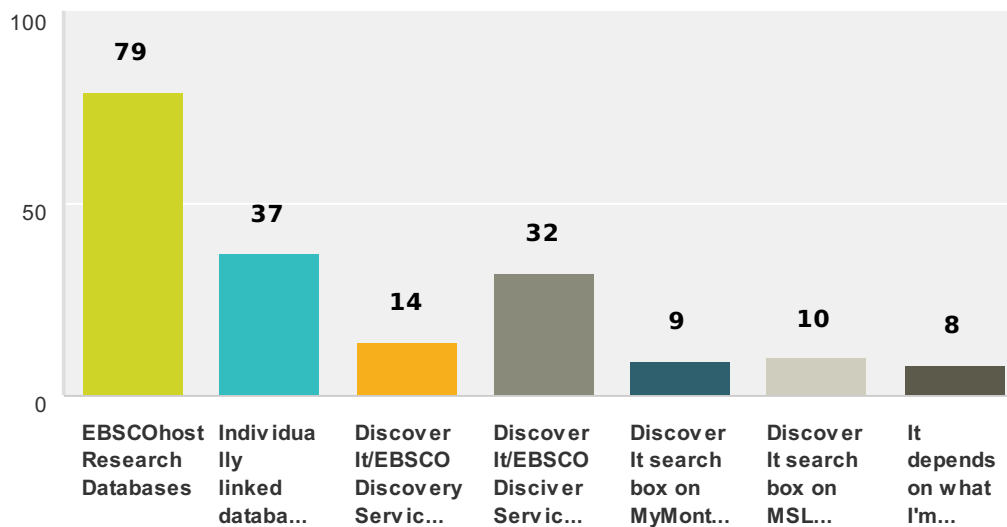
Answered: 155 Skipped: 30



#	Other (please specify)	Date
1	Link on my reference computer	2/13/2014 3:27 PM
2	link on school server given to me via phone call trying to set this up.	2/13/2014 8:24 AM
3	We use a link on our website, a link on our OPAC and My Montana Library	2/12/2014 2:07 PM
4	Ebsco website	2/12/2014 1:04 PM
5	Link on school webpage	2/12/2014 10:58 AM
6	A link on my school's webpage.	2/12/2014 10:00 AM
7	Self-made icon for desktop	2/12/2014 9:06 AM
8	I use none	2/4/2014 2:51 PM
9	bookmarked on all computers in the library	2/3/2014 2:00 PM
10	a combination of the different methods listed above	2/3/2014 10:57 AM
11	we do not use at all	2/3/2014 10:26 AM
12	I do not regularly access these databases	2/3/2014 10:19 AM

## Q9 What interface do you use to access database content?

Answered: 150 Skipped: 35



Answer Choices	Responses
EBSCOhost Research Databases	52.67% 79
Individually linked database interfaces	24.67% 37
Discover It/EBSCO Discovery Service through the MSC webpage	9.33% 14
Discover It/EBSCO Discover Service through a link or search box on my own library website	21.33% 32
Discover It search box on MyMontanaLibrary	6% 9
Discover It search box on MSL website	6.67% 10
It depends on what I'm looking for (please explain in the comments field)	5.33% 8
<b>Total Respondents: 150</b>	

#	Comments	Date
1	K-2 Searchasaurus 3-4 Kids Search 5-6 Student Reference Center	2/13/2014 12:22 PM
2	Would love to use discover it , but it does not work correctly in our district.	2/13/2014 8:35 AM
3	Whatever comes up - not consistent. Would like it to say "Discover It" as it is advertised but the link given to me goes to EBSCO.	2/13/2014 8:24 AM
4	We also have other d/b under the general EBSCO folder.	2/12/2014 1:21 PM
5	I do not care for Discover IT. Students get frustrated when they find materials that they can't access here at the school.	2/12/2014 12:31 PM
6	I do find it difficult to navigate	2/12/2014 11:13 AM
7	It also depends on where I am searching from- (from home I use the MyMontanaLibrary, from work I use multiple linked databases or sometimes the searchit.	2/12/2014 10:03 AM
8	library database webpage, personal favorites links in toolbar (google chrome so they travel from computer to computer)	2/4/2014 1:51 PM
9	Not sure	2/3/2014 1:35 PM

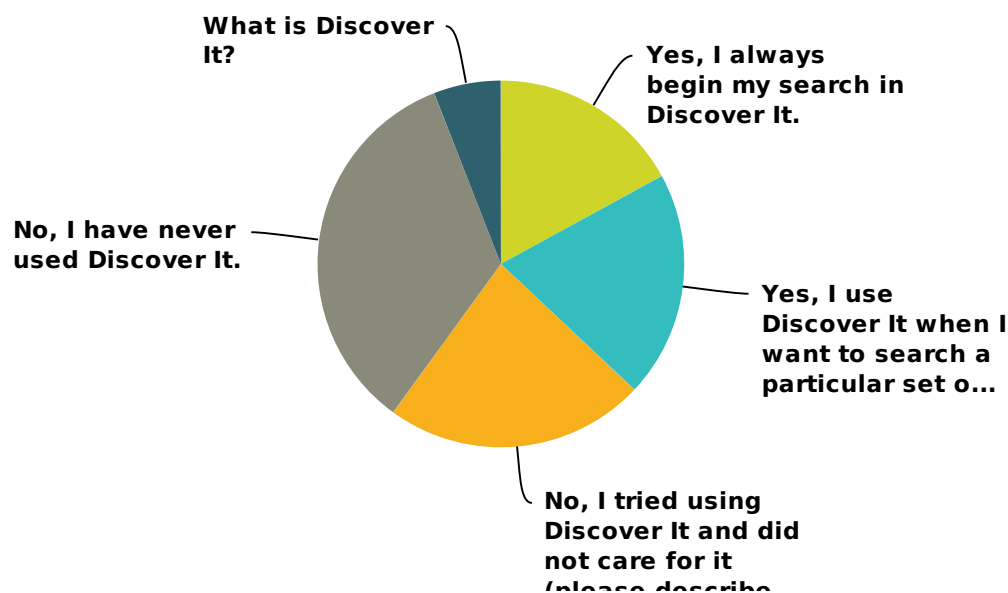


## EDS/Database Survey

10	I didn't know there were this many choices..	2/3/2014 1:16 PM
11	Use direct link to CINAHL, or use EBSCOhost to access the other health-related databases.	2/3/2014 10:57 AM
12	we do not use at all.	2/3/2014 10:26 AM
13	I do not regularly access these databases	2/3/2014 10:19 AM
14	The directions for posting to a webpage are confusing and I couldn't figure it out	2/3/2014 10:10 AM
15	I rarely use the databases as I am new and have little to no training, and I am not sure how to utilize it.	2/3/2014 9:45 AM

## Q10 Do you use the Discover It integrated search tool?

Answered: 135 Skipped: 50



Answer Choices	Responses
Yes, I always begin my search in Discover It.	17.04% 23
Yes, I use Discover It when I want to search a particular set of resources (please describe below).	20% 27
No, I tried using Discover It and did not care for it (please describe below).	22.96% 31
No, I have never used Discover It.	34.07% 46
What is Discover It?	5.93% 8
<b>Total</b>	<b>135</b>

#	Comments	Date
1	It seemed like it returned too many irrelevant options. I try to train my patrons to search for themselves I guess	2/14/2014 12:35 PM
2	I find it to be cumbersome.	2/14/2014 11:01 AM
3	I would love to learn more about this tool and how it can benefit my students.	2/14/2014 8:52 AM
4	A little too complicated for elementary	2/13/2014 12:23 PM
5	I may have used Discover it through the Bitterroot Public Library	2/13/2014 11:50 AM
6	Customization does not stay so it reverts to Montana State Library settings.	2/13/2014 8:38 AM
7	I wish I could get this to come up!	2/13/2014 8:27 AM
8	I only use it to demonstrate it to patrons. But I think our patrons use it quite often.	2/13/2014 2:59 AM
9	I prefer to separate my apples from my oranges. Data is data is data does not compute. Maybe I'm just picky.	2/12/2014 6:52 PM
10	Too much information comes up.	2/12/2014 6:02 PM

## EDS/Database Survey

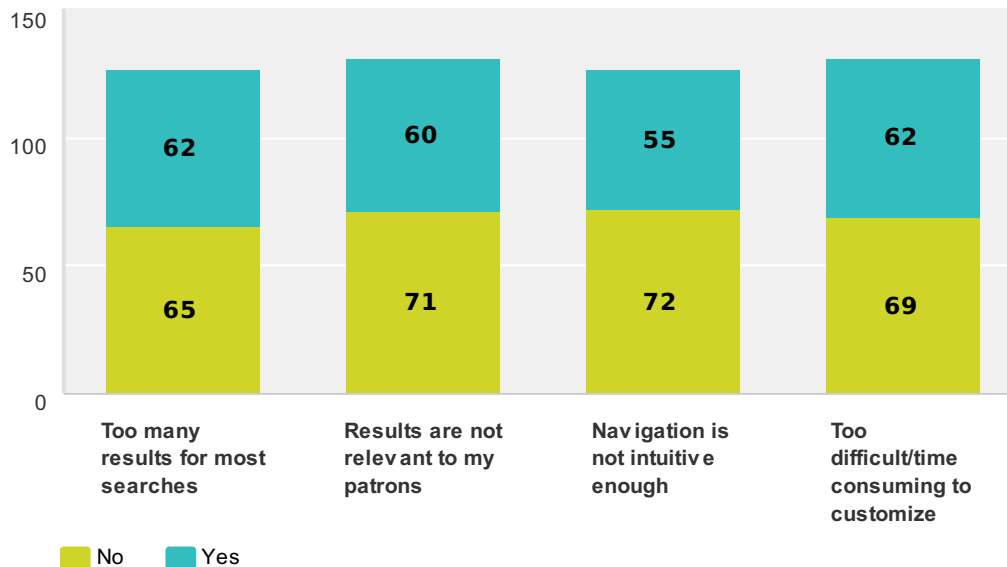
11	It seems to default to "Great Falls Public Library" and a few other limitors (online only--no book results unless you X out of that limitor). I haven't yet taken time to see if it can be limited to Missoula County Public Schools, which is what would make it most helpful to our students.	2/12/2014 5:00 PM
12	I have tried it ,but need to use it more to become comfortable using it.	2/12/2014 4:25 PM
13	See previous comment.	2/12/2014 12:34 PM
14	I don't need it for my younger students and I have never practiced with it.	2/12/2014 12:23 PM
15	specific publications	2/12/2014 11:47 AM
16	too difficult for most of the grade levels I work with (K-5)	2/12/2014 11:31 AM
17	Too much information for students whose library does not participate in interlibrary loans with the consortium.	2/12/2014 11:18 AM
18	It is not the easiest for kids to navigate	2/12/2014 11:15 AM
19	Results unsuitable for k-5	2/12/2014 11:11 AM
20	It is too much to sift through.	2/12/2014 11:08 AM
21	I feel that I should start here and see what happens and then go from there to narrow my search. I do feel that it takes a LOT of time to find something relevant and useful in EBSCO. Sometimes I don't have the time to spend sifting through the information received on a search term. (I can't imagine being a patron who isn't savy on the internet or narrowing and broadening searching trying to use this as a tool to locate information!)	2/12/2014 10:07 AM
22	Too much information for high school students to sort and utilize.	2/12/2014 9:11 AM
23	I haven't taken the time to really learn how to use it well enough to be able to teach my K-6 students.	2/5/2014 12:50 PM
24	My answer is that I often don't use Discover It because I know which database I want to use and don't need to look throughout Discover It.	2/4/2014 2:17 PM
25	the improved version is better and I need to retrain myself	2/4/2014 1:55 PM
26	I only use it when I want to include Montana specific results in my search	2/4/2014 12:31 PM
27	It has its purposes, but for a typical catalog search I find the plethora of unwanted results to be annoying.	2/4/2014 11:04 AM
28	Discover It is a very appealing option, but it's often very overwhelming when I first show it to people, so I usually demonstrate either the catalog or the EBSCO databases. We simply don't get a lot of folks interested in looking for *everything* on a subject and are willing to poke through that many records. I have trouble effectively narrowing down search results sometimes, and it also sometimes appears that not all databases are working or linking properly.	2/4/2014 10:57 AM
29	We still need to customize our search to weed out less relevant resources. We got our instance working to our library so we might spend time on it now.	2/4/2014 9:46 AM
30	I use it occasionally but it's not my preferred source of information.	2/3/2014 3:30 PM
31	We generally are only looking for database articles, not ILL	2/3/2014 3:22 PM
32	Too much irrelevant inof	2/3/2014 1:55 PM
33	It does not search all of our resources and searches resources that are not readily available for our students so I don't find it very useful.	2/3/2014 1:52 PM
34	Better for topics than titles of books	2/3/2014 12:49 PM
35	When recently working with grade 7 science students who only needed medical references, there was just TOO much stuff with Discover It	2/3/2014 11:31 AM
36	I'm not sure I understand exactly the purpose of Discover It. I've heard of it, I'm sure I've used it before, but perhaps it wasn't an experience that convinced me to remember to keep using it...????	2/3/2014 11:01 AM
37	If they want something else besides books I use it. Not used very much at all....	2/3/2014 10:35 AM
38	It was confusing for the students when they were just looking for a book in the library.	2/3/2014 10:30 AM
39	We do not use at all.	2/3/2014 10:27 AM

## EDS/Database Survey

40	Just beginning to use the databases. Will likely refine my use as I become more familiar with it.	2/3/2014 10:23 AM
41	Search results too complicated	2/3/2014 10:20 AM
42	I don't use it very often and I should train students in how to use it	2/3/2014 10:11 AM
43	It is much easier to explain to students, if we just use the "my montana library" site. Everything is there.	2/3/2014 10:09 AM
44	My catalog is not accessible via DiscoverIT	2/3/2014 9:57 AM
45	I only use Discover It after I have exhausted the search materials in my library.	2/3/2014 9:42 AM
46	I don't regularly use DiscoverIt as we have other Ebsco databases (through UM Missoula) that are not covered by the discovery tool and these are databases which we and our patrons use more so we generally go into a database individually or use the Ebsco widget we created from the Ebsco site.	2/3/2014 9:32 AM
47	Not often but it is my second choice when I cannot find esoteric items for patrons - or if I am trying to see if a particular journal is indexed	1/31/2014 11:06 AM
48	I don't remember to use it but when I did there were too many hits that were not relevant.	1/31/2014 10:23 AM

### Q11 Do you consider any of the below negative aspects of Discover It?

Answered: 139 Skipped: 46



	No	Yes	Total
Too many results for most searches	51.18% 65	48.82% 62	127
Results are not relevant to my patrons	54.20% 71	45.80% 60	131
Navigation is not intuitive enough	56.69% 72	43.31% 55	127
Too difficult/time consuming to customize	52.67% 69	47.33% 62	131

#	Other (please specify)	Date
1	I've never used Discover It. I tried to leave this question blank but the survey wouldn't allow me to do so.	2/18/2014 10:27 AM
2	My patrons find it confusing, and I end up having to do the research for them.	2/14/2014 11:01 AM
3	I am uncertain as I haven't used it.	2/14/2014 8:52 AM
4	Sometimes we get results that are too high in reading levels. Since we have the same access as our High School, customizing this from the start is not feasible.	2/13/2014 3:53 PM
5	Don't know what it is.	2/13/2014 3:30 PM
6	Keeps crashing our webpage	2/13/2014 9:00 AM
7	Since our customizations do not stay it is a waste of time to use discover it in our school.	2/13/2014 8:38 AM
8	Patrons get booklinks that are not online even when they click full text online only results.	2/13/2014 8:27 AM
9	I didn't get a balance of books and online database info because of the settings. Too time consuming to teach around it, and never have made time to put in help ticket. It looks much nicer than it did at first.	2/12/2014 5:00 PM
10	Our library does not share resources outside of our school district.	2/12/2014 1:41 PM
11	Had to answer no to move on in the survey even though I have not used it	2/12/2014 1:09 PM

## EDS/Database Survey

12	I couldn't give accurate answers for question 11 since I don't know what Discover It is.	2/12/2014 11:00 AM
13	More times than not, I am asked for a password. When I contact the state library, I am told that I should not need a password.	2/12/2014 10:42 AM
14	Need more training to get this to work well	2/12/2014 10:40 AM
15	Am not familiar with it	2/12/2014 9:48 AM
16	speaking of intuitive enough; for me it works, for students it is more difficult.	2/12/2014 9:38 AM
17	Never used it	2/12/2014 9:20 AM
18	Have not used it enough to comment	2/7/2014 9:26 AM
19	never used (had to check boxes to continue survey)	2/6/2014 4:21 PM
20	I have attended the intro webinar, but have not been able to attend the ones with more practice - I think some guided tutorials would be great for more practice.	2/4/2014 10:57 AM
21	We did need help from state library to get it working. It was hard to get across what the problem for us was since I couldn't articulate it but I knew it wasn't working.	2/4/2014 9:46 AM
22	Have never used.	2/4/2014 8:32 AM
23	I still struggle with the advanced search so I have difficulty getting students to use it.	2/3/2014 1:55 PM
24	Don't use it	2/3/2014 1:37 PM
25	I needed N/A in this section since I haven't use it.:-)	2/3/2014 1:18 PM
26	I don't use Discover It	2/3/2014 11:08 AM
27	Don't remember my experience, but perhaps it's a combination of all these negative aspects listed here. I tried to access Discover It and the link to it is broken, so I can't even get to it in the first place.	2/3/2014 11:01 AM
28	Do not use.	2/3/2014 10:27 AM
29	I haven't used it enough to discern!	2/3/2014 10:23 AM
30	Advance search options could be better organized.	2/3/2014 9:49 AM
31	I have never used it.	2/3/2014 9:47 AM
32	New to shared catalog and haven't set up Discover It yet.	2/3/2014 9:46 AM

## Q12 If you are currently using Discover It, what improvements would you suggest?

Answered: 27 Skipped: 158

#	Responses	Date
1	I've never used it.	2/18/2014 10:27 AM
2	My students get overwhelmed with result list and are not patient enough to stick with it. I'm not sure that is a problem with Discover It or a matter of "us" teaching research skills.	2/14/2014 2:36 PM
3	Make sure it is compatible with all web programs	2/13/2014 9:00 AM
4	Easy way to access for all in the state.	2/13/2014 8:27 AM
5	Show only the books that are in my library.	2/13/2014 2:59 AM
6	Is there a way to search for age appropriate items?	2/12/2014 11:15 AM
7	I use it very rarely, so my experiences may not be the norm. I sometimes find that the keywords I use are often not the ones needed to find an article. I struggle finding the synonym or search terms that will work.	2/12/2014 10:55 AM
8	?	2/12/2014 10:23 AM
9	alphabetizing the items in the personal folder.	2/12/2014 9:38 AM
10	Never used it	2/12/2014 9:20 AM
11	N/A	2/7/2014 9:26 AM
12	I'm not sure I use it enough to suggest any improvements. Though I do think a little more explanation of what Discover It is and does would be helpful right in the library's catalog - I'm sure most patrons that are comfortable using the catalog just skip over it because there's not much about what it's for and what it does.	2/4/2014 10:57 AM
13	Subscribe to netTrekker instead.	2/3/2014 6:06 PM
14	More intuitive search options. Patrons have a difficult time limiting the resources to relevant materials.	2/3/2014 3:30 PM
15	N/A	2/3/2014 2:50 PM
16	Someone to set it up for me.	2/3/2014 1:37 PM
17	My suggestions include providing a way to have full-text articles to appear first on the results page.	2/3/2014 11:46 AM
18	My patrons want the info right there just like a google site. Some complain that ya the title of the magazine or book etc is there but then they have to the library or whatever and check the material out. they want the material or info just like a google search, but they want the accurate info discoverit provides	2/3/2014 11:10 AM
19	Don't Use	2/3/2014 11:08 AM
20	Make it accessible, and if possible, is this a product that would allow us to limit to just health-care related resources?	2/3/2014 11:01 AM
21	Increased user-relevant searching.	2/3/2014 10:25 AM
22	I need to learn more about customizing my library's link to meet my patron's needs.	2/3/2014 9:54 AM
23	Better integration with A to Z. Easier integration of single library subscriptions. A single admin interface for both EDS and A to Z. Have EBSCO provide an EDS search widget for Facebook.	2/3/2014 9:49 AM
24	I would LOVE to have the files "I" have made over the years alphabetized. The newest fill goes to the bottom. As I have 'many' it would be easier to find the one I need :)	2/3/2014 9:44 AM
25	Easier searches for patrons. The searches have to be done through each individual resource to find results.	2/3/2014 9:42 AM

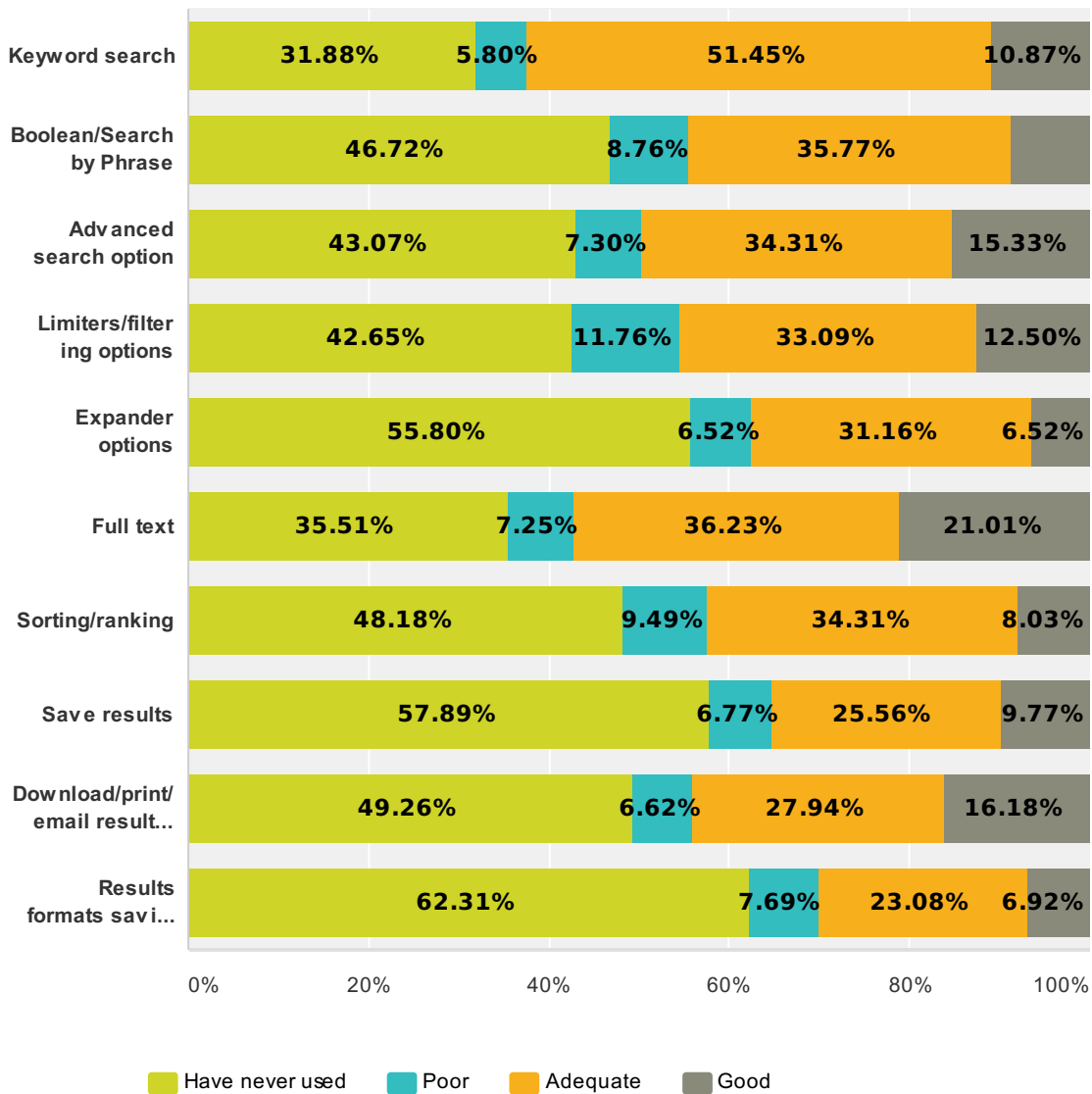
## EDS/Database Survey

26	We should be able to customize it more by adding our own databases into what is searched without having to pay extra. The EBSCO content is not often relevant to my patrons, but if they could search the catalog, EBSCO, and some of our own databases in one integrated search, that might be useful.	2/3/2014 9:27 AM
27	no help for you there	1/31/2014 11:06 AM



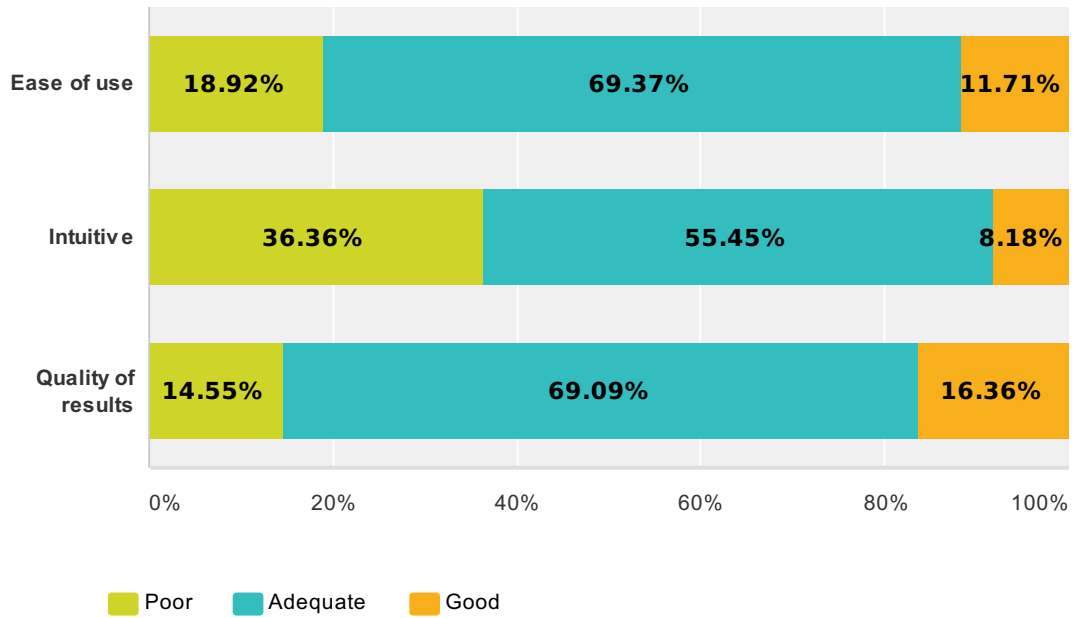
### Q13 How would you rate the below searching functionality in Discover It?

Answered: 139 Skipped: 46



### Q14 How do you rate the general functionality of Discover It?

Answered: 113 Skipped: 72



**Q15 If you would be willing to participate in a focus group to help improve access to statewide resources, please provide your contact information:**

Answered: 28 Skipped: 157

Answer Choices	Responses
Name:	100% 28
Library:	100% 28
Email:	100% 28
Phone:	96.43% 27

#	Name:	Date
1	Brittany Alberson	2/18/2014 10:27 AM
2	Karen Shaide	2/17/2014 3:24 PM
3	Sarah Karasch	2/14/2014 11:02 AM
4	Stephanie Heggen	2/14/2014 8:52 AM
5	Jeannie Ferriss	2/13/2014 3:31 PM
6	Kendra Hartman	2/13/2014 12:23 PM
7	Jane Mason	2/13/2014 11:50 AM
8	Linda McLinden	2/13/2014 8:28 AM
9	Joanne Didiriksen	2/12/2014 1:10 PM
10	Jamie Williams	2/12/2014 12:35 PM
11	Debra Westrom	2/12/2014 11:16 AM
12	Andrea Meyer	2/12/2014 10:55 AM
13	Ann Rutherford	2/12/2014 9:38 AM
14	Michelle Fenger	2/7/2014 9:26 AM
15	Lynde Roberts	2/5/2014 12:51 PM
16	Holly Harper	2/4/2014 11:54 AM
17	Jessie Pate	2/4/2014 10:58 AM
18	Marilyn Mamin	2/3/2014 6:07 PM
19	Susan Matter	2/3/2014 3:23 PM
20	Christine Fogerty	2/3/2014 1:56 PM
21	Bobbi Otte	2/3/2014 1:53 PM
22	Jodi Oberweiser	2/3/2014 12:50 PM
23	Alana Mueller-Brunckhorst	2/3/2014 11:46 AM
24	Heidi Sue Adams	2/3/2014 11:01 AM
25	Kathryn Holt	2/3/2014 10:26 AM
26	Jim Kammerer	2/3/2014 9:49 AM

## EDS/Database Survey

27	Anita Scheetz	2/3/2014 9:47 AM
28	Ann Rutherford	2/3/2014 9:45 AM
<b>#</b>	<b>Library:</b>	<b>Date</b>
1	Billings West High School	2/18/2014 10:27 AM
2	Dawson County High School Library	2/17/2014 3:24 PM
3	North Lake County District Library	2/14/2014 11:02 AM
4	Montana City School	2/14/2014 8:52 AM
5	Ida Dockery Owen Library	2/13/2014 3:31 PM
6	Broadus Elementary	2/13/2014 12:23 PM
7	Hamilton High School	2/13/2014 11:50 AM
8	St. Regis	2/13/2014 8:28 AM
9	Helena High School Library	2/12/2014 1:10 PM
10	CM Russell High School	2/12/2014 12:35 PM
11	Hellgate Intermediate School	2/12/2014 11:16 AM
12	Alkali Creek Elementary School	2/12/2014 10:55 AM
13	Miles Community College, Judson H. Flower Jr. Library	2/12/2014 9:38 AM
14	Ronan Library District	2/7/2014 9:26 AM
15	Sandstone Elementary, Billings Public Schools	2/5/2014 12:51 PM
16	Whitehall School District K-12 Library	2/4/2014 11:54 AM
17	Lincoln County Public Libraries	2/4/2014 10:58 AM
18	Highland Elementary	2/3/2014 6:07 PM
19	Florence Carlton School Library	2/3/2014 3:23 PM
20	Big Sky High School	2/3/2014 1:56 PM
21	Rocky Mountain College Library	2/3/2014 1:53 PM
22	Drummond School & Community Library	2/3/2014 12:50 PM
23	Montana State Library	2/3/2014 11:46 AM
24	Kalispell Regional Medical Center Medical Library	2/3/2014 11:01 AM
25	Havre High School	2/3/2014 10:26 AM
26	MSL	2/3/2014 9:49 AM
27	James E. Shanley Tribal Library	2/3/2014 9:47 AM
28	Miles Community College - Judson H. Flower Jr. Library	2/3/2014 9:45 AM
<b>#</b>	<b>Email:</b>	<b>Date</b>
1	albersonb@billingschools.org	2/18/2014 10:27 AM
2	shaidek@glendiveschools.org	2/17/2014 3:24 PM
3	sarahe@polson.lib.mt.us	2/14/2014 11:02 AM
4	sheggen21@hotmail.com	2/14/2014 8:52 AM
5	jferriss@yellowstonechristian.edu	2/13/2014 3:31 PM
6	kendra@broadus.net	2/13/2014 12:23 PM
7	masonj@hsd3.org	2/13/2014 11:50 AM
8	lindamc@stregis.k12.mt.us	2/13/2014 8:28 AM

## EDS/Database Survey

9	jdidriksen@helena.k12.mt.us	2/12/2014 1:10 PM
10	jamie_williams@gfps.k12.mt.us	2/12/2014 12:35 PM
11	dwestrom@hellgate.k12.mt.us	2/12/2014 11:16 AM
12	meyera@billingsschools.org	2/12/2014 10:55 AM
13	rutherforda@milescc.edu	2/12/2014 9:38 AM
14	ronanlibrarydistrict@gmail.com	2/7/2014 9:26 AM
15	robertslr@billingsschools.org	2/5/2014 12:51 PM
16	hharper@whitehallmt.org	2/4/2014 11:54 AM
17	jpate@lincolncountylibraries.com	2/4/2014 10:58 AM
18	maminm@billilngsschools.org	2/3/2014 6:07 PM
19	smatteraswarsaw@gmail.com	2/3/2014 3:23 PM
20	cfogerty@mcps.k12.mt.us	2/3/2014 1:56 PM
21	otteb@rocky.edu	2/3/2014 1:53 PM
22	librarydhs@blackfoot.net	2/3/2014 12:50 PM
23	amueller-brunckhorst@mt.gov	2/3/2014 11:46 AM
24	hadams@krmc.org	2/3/2014 11:01 AM
25	holtk@havre.k12.mt.us	2/3/2014 10:26 AM
26	jkammerer@mt.gov	2/3/2014 9:49 AM
27	ascheetz@fpcc.edu	2/3/2014 9:47 AM
28	rutherforda@milescc.edu	2/3/2014 9:45 AM
<b>#</b>	<b>Phone:</b>	<b>Date</b>
1	4062815752	2/18/2014 10:27 AM
2	14063775265111	2/17/2014 3:24 PM
3	4068838225	2/14/2014 11:02 AM
4	4064426779	2/14/2014 8:52 AM
5	1-406-656-9950 ext. 124	2/13/2014 3:31 PM
6	4064362637	2/13/2014 12:23 PM
7	4063756068	2/13/2014 11:50 AM
8	406-649-2311, ext 215	2/13/2014 8:28 AM
9	406-324-2234	2/12/2014 1:10 PM
10	406-268-6124	2/12/2014 12:35 PM
11	406-549-6109 ext 1071	2/12/2014 11:16 AM
12	406-281-6847 Work	2/12/2014 10:55 AM
13	406 874-6196	2/12/2014 9:38 AM
14	406-676-3682	2/7/2014 9:26 AM
15	(406) 281-6923	2/5/2014 12:51 PM
16	4064901729	2/4/2014 11:54 AM
17	(406)283-2472	2/4/2014 10:58 AM
18	406-281-6270	2/3/2014 6:07 PM
19	406-407-6790	2/3/2014 3:23 PM

## EDS/Database Survey

20	406-728-2400 x 8049	2/3/2014 1:56 PM
21	406-657-1087	2/3/2014 1:53 PM
22	406-288-3700	2/3/2014 12:50 PM
23	406-444-5352	2/3/2014 11:46 AM
24	406-752-1739	2/3/2014 11:01 AM
25	406-265-6732	2/3/2014 10:26 AM
26	406-768-6340	2/3/2014 9:47 AM
27	406 874-6196	2/3/2014 9:45 AM