

MEMO

TO: Montana State Library Network Advisory Council

FROM: Ken Adams, Montana Shared Catalog Director

DATE: Feb 15, 2012

RE: Montana Shared Catalog Update

New Libraries Phase 12: Ashland School has completed retro-cataloging and went live in MSC on Jan 31, 2012. Absarokee Schools, Darby Schools and Sun River Valley Schools continue to add records manually.

New Libraries Phase 13: The libraries migrating data; Fallon County, Stillwater County and Lolo School, went live in MSC on Oct 27, 2011. The three remaining libraries not migrating data; Broadus, Ekalaka and Prairie County are manually adding records and have planned go-live dates for later this spring.

New Libraries Phase 14: The MSC New Library application period began on Jan 5 with a deadline date of Feb 24, 2012. As of this writing, 3 applications have been received and cost estimates have been prepared for 11 others. Applicants are aware that, depending upon the outcome of the MSC RFP, there could be about a 1-year delay in joining.

Other MSC Library Info: Missoula Public Library has added a public branch within the Lolo School library. The MSC Partners Resource Sharing Group is discussing participating in the recently organized courier service started by Missoula, Butte, Helena and Great Falls. If arrangements are agreed upon, it would replace their current bus/mail delivery system and would be more reliable and cost effective.

MSC Hardware and Software: The EBSCO Discover Service was fully implemented in the MSC in January and "search box widgets" were made available to all MSC libraries on Feb 2. Web Services 3.2 was applied to the Symphony 3.3.1 ILS in December. This enhancement enabled patrons and students to use their Apple or Android mobile devices to search the catalog, place holds and manage their accounts. A native Facebook app will also soon be available. The MSC online

help desk and ticket system has had more than 330 tickets submitted and processed by MSC Staff. The first three of months of use averaged about 70 tickets per month. Usage has increased sharply in the last few weeks.

The MSC's Test server and Directors Station server are not currently capable of connecting to the MSL's new Storage Area Network (SAN). These two servers will remain connected to the old SAN at a cost of \$19/month. Once the outcome of the RFP is known, we will either upgrade the servers so that they will be able to connect to the new SAN or they could be obsolete if the MSC acquires a new system.

RFI/RFP for Potential Replacement of the Current ILS: The RFI committee completed their review of vendor submissions in November and agreed to continue forward with the RFP process. The RFP was issued on Jan 20 with a Feb 15 submission deadline. The RFP committee will meet on March 5th to review the vendor proposals and make a recommendation to the NAC.

MSC Spring 2012 Membership Meeting: The next MSC membership meeting will be held at the Yogo Inn, Lewistown, May 3-4, 2012. All are welcome to attend.

MSC Training: The MSC training program is now in full swing with frequent in-person and online training sessions beginning last November. In-person trainings have been held in Missoula, Helena, Billings and Miles City and more have been scheduled to take place between March and June in Belgrade, Big Sky (in conjunction with MLA), Kalispell, Lewistown (in conjunction with MSC meeting), Helena and Glendive. Routinely scheduled webinars take place an average of 4 times a month. A total review and update of published training materials and documentation is also underway.