

Montana Talking Book Library (MTBL)

May 21, 2011 through July 20, 2011

Prepared for August 10, 2011 Commission meeting by Christie Briggs, Regional Librarian. This report represents accomplishments of MTBL staff: Bickel, Briggs, Gunderson, Landry, Meier and Stanton, plus 100 volunteers.

Goal One – Content – *Montana State Library (MSL)/MTBL acquires and manages relevant quality content that meets the needs of Montana library partners and patrons.*

Between May 21st and July 10th, the following recording projects were completed:

1 magazine issue - ***Montana Outdoors Magazine***

4 books -- ***Smoke Wars: Anaconda Copper, Montana Air Pollution and the Courts, 1890-1924*** by Donald MacMillan; ***Skinner at the International*** by Del Lonquist;

1 Magazine -- Combined the Spring, Summer, Autumn and Winter Issues into one master for each year: ***Montana the Magazine of Western History: 2008*** and ***2009*** (by Montana Historical Society)

425 book pages were recorded during this reported period. Slow recording of books due to summer vacations.

Goal Two – Access – *MSL/MTBL provides libraries, agencies, and its partners and patrons with convenient, high quality, and cost-effective access to library content and services.*

Fifty-four new patrons registered for MTBL services during the time period of this report.

Between May 21st and July 20th there were 21,048 digital and cassette books circulated to patrons. Staff and volunteers processed 21,501 returned digital and cassette books.

Goal Three – Consultation and Leadership – *MSL/MTBL provides consultation and leadership to enable its patrons and partners to reach their goals.*

June 16th, staff presented a one hour overview of MTBL services to students attending the MAB-SOP at Carroll College.

June 21st, staff presented information and demonstrated MTBL electronic and other services for attendees at the Montana Health Care Association's annual statewide activity director workshop held in Helena.

June 22nd, staff presented information and demonstrated MTBL electronic and other services for professionals attending a quarterly statewide Blind and Low Vision Services meeting held in Helena.

July 6th, Reader Advisors' offered an all-day, one-on-one class to twenty-five MAB-SOP students on MTBL services.

July 7th and 8th, staff checked all items from the MTBL depository collection from MAB-SOP and supervisor attended the student graduation.

Goal Four – Collaboration – *MSL/MTBL promotes partnerships and encourages collaboration among its partners and patrons so that their information needs can be met.*

July 12th, supervisor attended a MSL statewide Consultants Retreat and discussed more ways to better supply MTBL services information to public library staff.

June 6th through 10th, prepared, delivered and setup a temporary depository collection from MTBL for the Montana Association for the Blind's four week Summer Orientation Program (MAB-SOP) held at Carroll College.

June 9th, MTBL staff collaborated with MAB's state president and trainer to train MTBL patrons on how to access and utilize Newsline™ audio newspaper services with VR Stream players.

June 23rd, MTBL staff attended the MAB-SOP Open House and distributed MTBL information to the public.

June 30th, MTBL staff hosted an all-day computer workshop for MAB-SOP students and instructors, Missoula MonTECH staff and the public blind and low vision community on MTBL electronic and Newsline™ services at MSL.

One new volunteer signed up for the summer: Greg Elison (machines & clerical).

MTBL partnered with Career Training Institute's (CTI) Adult Program to train an individual in various support services of the Library.

Goal Five – Sustainable Success – *MSL/MTBL is a well-run organization and a sought-after employer; it is efficient and effective (measured against partner and patron outcomes), and successfully engaged in its ongoing mission.*

Staff completed SABHRS' new payroll software training program.

MTBL staff continues to develop Strategic and Long Range planning.

Attended National Library Services' May and June conference call for all nationwide Regional Libraries.

June 7th, MTBL staff completed a webinar on "Introduction to Disability Awareness: Providing Services to People with Disabilities" presented by Knowability, Inc. and hosted by the Texas State Library and Archives Commission's continuing education department.

June 13th through 24th- Cross trained MTBL staff on circulation department's daily procedures for purposes of vacation coverage.

Claudia Bickel, Readers' Advisor and Machine Lending Agent, will mark six months in the Montana Talking Book Library on August 3rd. She is an asset to our patrons and our services and is doing an excellent job. She joins an equally excellent staff.