

Fulfillment Task Force
August 3, 2007

For the purpose of this Task Force, **Fulfillment** is defined as an array of library services designed to get requested library content into users' hands conveniently, efficiently, and affordably.

The purpose of the Fulfillment Task Force: Bring appropriate research and recommendations to the Network Advisory Council (and eventually to the State Librarian and State Library Commission) regarding the following fulfillment issues as they affect all Montana libraries:

- Interlibrary loan reimbursement program
- Interlibrary loan protocol
- ILL enhancements such as a statewide courier service network and floating collection strategies
- Collection development/assessment issues such as consortium-based collection management plans (within and among federations, shared catalogs, cooperating groups of non-affiliated libraries, etc.) and special content delivery options such as Overdrive and NetLibrary.
- Other?

Specific **charge** to the Fulfillment Task Force from the State Librarian:

Task one: Provide the Network Advisory Council (NAC) with a recommendation(s) regarding the interlibrary loan reimbursement program.

Task two: Provide the NAC with a recommendation(s) regarding courier service(s) for Montana libraries.

Task three: Provide the NAC with recommendations regarding other fulfillment services i.e. shared catalogs, cooperative collection development, statewide content offerings.

Please prioritize your recommendations.