

# Montana Talking Book Library

## June 2005 Commission Report

### **TBL Goal 1: To ensure that all eligible clients know about the availability of services from MTBL and to make enrollment and use of the service easy for users.**

MTBL Outreach Presentation Contacts: 32 in March and 182 in April (Bozeman, Great Falls & Billings). These represent presentations at the Bozeman Low Vision Fair, Great Falls Low Vision Support Group, MT Library Association Conference and Broad Valleys Federation meeting. MTBL conducted 1 internal library tour each in March and April.

Daily WebOpac connections continue to be problematic and WebOpac patron utilization decreased by 32% due to inaccessibility from March to April. Troubleshooting now focuses on internal server sources.

MTBL is involved with a Montana Independent Living Project planning committee called "Low Vision Montana", to develop a mobile unit to deliver equipment and information resources to rural Montana communities.

First Quarter "Bits of Gold" large print newsletter was sent to approximately 2,600 patrons with 600 in recorded format and several in electronic format.

### **TBL Goal 2: MTBL will plan and implement a smooth transition to a digital format to ensure that the potential for expanded services are available to MTBL patrons.**

In March and April, nine titles were completed at both MTBL recording studios:

Ordinary Miracles: Putting the Pieces Together by Jana Montana; Every Good Boy Does Fin by Tim Laskowski; Legacy A Novel by Leonard Schonberg; Movie Stars and Rattlesnakes: A Heyday of Montana Live Television by Norma Beatty Ashby; Best Short Stories of William Kittredge by William Kittredge; and the Lewis and Clark Trail: Then and Now by Dorothy Hinshaw Patent.

Special Projects completed at the Deer Lodge Studio: Montana Talking Book Library Descriptive Video Catalog 1993-2004 and the MCB Catalog 1983-2004. Special Projects completed at the Helena Studio: Montana Magazine of Western History 2003 (contains all four issues in one book).

The Helena Recording Studio was closed three weeks in March due to the remodeling project. Alternative scheduling was used during this time in order to maintain skill levels and avoid loss of volunteers during this process. Appropriate staff and contacts were made to arrange this. However, there was a notable decrease in recording time.

### **TBL Goal 3: Allow service to the patrons to be provided more efficiently and effectively by providing enough space for the collection.**

First phase of collection access process was completed in March for this fiscal year.

### **TBL Goal 4: Increase productivity and satisfaction of staff members and volunteers.**

Two employees attended the National Keystone Conference in March to learn more about the new format and processes of the KLAS Version 7 software.

The Telephone Pioneer volunteers were honored in March with a reception at Jorgenson's Restaurant. Certificates of Appreciation and gifts were given for their hard work and dedicated years of service in repairing playback machines and other equipment.