

**MONTANA TALKING BOOK LIBRARY
COMMISSION REPORT STATISTICS
YEAR TO DATE COMPARISONS**

MONTANA TALKING BOOK LIBRARY		Year-to-Date	Year-to-Date		
PATRON SERVICES STATISTICS		July03-Feb04	July04-Feb05	Variances	% Change
PATRONS:		2343	2336	-7	-0.30%
Total New Enrollments		272	223	-49	-18.01%
Adults		241	188	-53	-21.99%
Youth		9	14	5	55.56%
Juvenile		14	12	-2	-14.29%
Schools		1	6	5	500.00%
Healthcare Facilities & Other		7	3	-4	-57.14%
Total New Patron Referrals		141	170	29	20.57%
Another Patron/relative/friend		24	34	10	41.67%
Medical Professional		20	7	-13	-65.00%
Schools		12	5	-7	-58.33%
Public Libraries		9	11	2	22.22%
Public Media		0	10	10	#DIV/0!
MT Services f/t Visually Impaired		25	57	32	128.00%
Healthcare Facilities & Other		51	44	-7	-13.73%
OUTREACH:					
Applications Sent		692	269	-423	-61.13%
Tours Conducted		17	13	-4	-23.53%
Presentations		58	242	184	317.24%
CIRCULATION:					
Total Circulation		91866	88945	-2921	-3.18%
Books		87168	81849	-5319	-6.10%
Magazines		1329	1257	-72	-5.42%
Newsletters		2773	5566	2793	100.72%
Descriptive Videos		596	273	-323	-54.19%
COLLECTION:					
New Book Titles Received		1281	1173	-108	-8.43%
New Book Copies Received		5819	4549	-1270	-21.83%
New Descriptive Videos Received		11	0	-11	-100.00%
New Magazines Received		21	113	92	438.10%
Damaged Books Repaired		3144	2781	-363	-11.55%
Warranty Books Returned		395	376	-19	-4.81%
MCB Materials Donated to Prison		127	25	-102	-80.31%
EQUIPMENT:					
TOT. EQP.OUT>PATRONS		95	6	-89	-93.68%
Loans		3506	3526	20	0.57%
Playback Machines		1106	859	-247	-22.33%
Headsets		781	742	-39	-4.99%
Accessories		103	106	3	2.91%
Talking Book Markers		18	3	-15	-83.33%
New		10	8	-2	-20.00%
Playback Machines		204	22	-182	-89.22%
Headsets		114	8	-106	-92.98%
Accessories		40	14	-26	-65.00%
Talking Book Markers		50	0	-50	-100.00%
INTERLIBRARY LOANS:					
MCB Requests		62	51	-11	-17.74%
MT TBL and Patron Requests		89	80	-9	-10.11%
Braille		16	73	57	356.25%

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PHONE CALLS:				
Incoming Patron Calls	5027	4930	-97	-1.93%
Staff Calls to Patrons	3441	4139	698	20.28%
VOLUNTEER PROGRAM:				
New Volunteers	14	17	3	21.43%
Volunteer Training Workshops	22	16	-6	-27.27%
Recording Program				
Total Helena Studio Recordings	32	26	-6	-18.75%
Books	30	19	-11	-36.67%
Magazines	2	7	5	250.00%
Total Prison Studio Recordings	15	16	1	6.67%
Books	14	16	2	14.29%
Magazines	1	0	-1	-100.00%
WEBOPAC SEARCHES	1715	1658	-57	-3.32%