

LISD SERVICE STATISTICS
Fiscal year totals for FY04 and FY05
Compiled 11/19/04

<u>SERVICES TO STATE GOVERNMENT</u>	<u>Jul-Oct FY04</u>	<u>Jul-Oct FY05</u>	<u>%Change</u>
New state employee patron cards issued	31	33	+6.5
Total state employees registered <i>(active in past 2 years)</i>	752	876	+16.5

<u>SERVICES USED BY STATE AGENCIES</u>	<u>Jul-Oct FY04</u>	<u>Jul-Oct FY05</u>	<u>%Change</u>
Services used through website			
Visitor Sessions	15962	15429	-3.3
Document views	42307	46039	+8.8

Services through purchased electronic resources

Sessions on <i>InfoTrac</i> databases	961	206 (Sept/Oct only)	-78.6
Searches	3431	451 (Sept/Oct only)	-86.9
Document views	1991	377 (Sept/Oct only)	-81.1
Sessions on <i>Reference USA</i>	738	308	-58.3
Searches	915	404	-55.8
Document views	5773	626	-89.2
Sessions on <i>State Capital Universe (Lexis/Nexis)</i>	(October not included – no report)		
Searches	897	148	-83.5
Document views	1784	232	-87
Sessions on <i>Environmental Universe (Lexis/Nexis)</i>	(October not included – no report)		
Searches	416	155	-62.7
Document views	563	94	-83.3
Sessions on <i>BioOne</i>	249	117	-53
Searches	160	62	-61.3
Document views	84	159	+89.3
Sessions on <i>EJS Electronic Journals</i>	311	250	-19.6
Searches	131	269	+105.3
Document views	233	904	+288

Mediated services

Reference questions	287	126	-56.1
Interlibrary Loan	463	255 (Oct. not included)	-44.9
Circulation	637	479	-24.8
Photocopies from collection	68	31	-54.4
Loansome Doc users	32	38	+18.8

Training and marketing activity

Workshop attendees	150	None offered	-100
Monthly MSL Update recipients	970	1524	+57.1
Welcome message to new employees	270	317	-17.4

Total Services Rendered	79,807	69,909	-12.4
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<u>SERVICES TO MONTANA LIBRARIANS</u>	<u>Jul-Oct FY04</u>	<u>Jul-Oct FY05</u>	<u>%Change</u>
Circulation	153	86	-43.8
Reference questions	74	37	-50
Visits to web pages for MT librarians	2330	2159	-7.3
Total Services Rendered	2580	2282	-11.6

<u>SERVICES TO THE GENERAL PUBLIC</u>	<u>Jul-Oct FY04</u>	<u>Jul-Oct FY05</u>	<u>%Change</u>
Circulation	247	242	-2
Reference questions	585	357	-39
Total Services Rendered	832	599	-28

<u>MONTANA STATE PUBLICATIONS CENTER</u>	<u>Jul-Oct FY04</u>	<u>Jul-Oct FY05</u>	<u>%Change</u>
# agency publication liaisons	91	102	+12.1
# agency publications received	233	190	-18.5
# new titles cataloged	144	137	-4.9
# items distributed to depository libraries	886	679	-23.4

<u>WEEDING OF THE COLLECTION</u>	<u>Jul-Sept FY05</u>
General (Monographs)	1573
Reference	1512
Federal Publications	2833
State Publications	163