

2003 Annual Survey of State Government

Library & Information
Services Department
Montana State Library

Introduction

The survey was announced via email to 24 agencies beginning November 3, 2003.

As in 2002, the email described the purpose of the survey, gave an URL to click through to complete it, and offered a chance at three prize books for those who completed the survey.

1424 responses from all 24 agencies contacted were received during the month the survey was open.

The response nearly triples the return from 2001 (533), almost doubles the return from 2002 (774), and represents 14% of the state government workforce (excluding higher education).

Answers for questions with multiple choices were randomized to respondents.

This overall summary of survey results is submitted as a component of the LISD report to the Montana State Library Commission for February 2004.

Suzy Holt
Client Services Supervisor

1. For which state agency do you work?

