

Montana Talking Book Library Statistics

| PATRON SERVICES | Year-to-Date July02-Aug02 | Year-to-Date July03-Aug03 |
|---------------------------------------|--------------------------------------|--------------------------------------|
| PATRONS: | | |
| Total New Enrollments | 58 | 40 |
| Adults | 53 | 35 |
| Youth | 2 | 2 |
| Juvenile | 3 | 2 |
| Schools | 0 | 0 |
| Healthcare Facilities & Other | 0 | 1 |
| Total New Patron Referrals | 22 | 28 |
| Another Patron/relative/friend | 10 | 7 |
| Medical Professional | 7 | 6 |
| Schools | 0 | 1 |
| Public Libraries | 1 | 1 |
| Public Media | 0 | 0 |
| MT Services f/t Visually Impaired | 1 | 4 |
| Healthcare Facilities & Other | 3 | 9 |
| OUTREACH: | | |
| Applications Sent | 27 | 197 |
| Tours Conducted | 6 | 7 |
| Presentations | 2 | 28 |
| CIRCULATION: | | |
| Total Circulation | 24309 | 22928 |
| Books | 23793 | 22612 |
| Magazines | 386 | 118 |
| Newsletters | 58 | 40 |
| Descriptive Videos | 72 | 158 |
| COLLECTION: | | 0 |
| New Book Titles Received | 407 | 281 |
| New Book Copies Received | 1949 | 1249 |
| New Descriptive Videos Received | 0 | 11 |
| New Magazines Received | 0 | 0 |
| Damaged Books Repaired | 1062 | 937 |
| Warranty Books Returned | 119 | 107 |

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| PATRON SERVICES | Year-to-Date July02-Aug02 | Year-to-Date July03-Aug03 |
|---|--------------------------------------|--------------------------------------|
| MCB Materials Donated to Prison | 16 | 12 |
| EQUIPMENT: | | |
| Loans | | |
| Playback Machines | 216 | 169 |
| Headsets | 0 | 22 |
| Accessories | 0 | 2 |
| Talking Book Markers | 2 | 1 |
| New | | |
| Playback Machines | 24 | 24 |
| Headsets | 0 | 0 |
| Accessories | 0 | 0 |
| Talking Book Markers | 0 | 0 |
| INTERLIBRARY LOANS: | | |
| MCB Requests | 17 | 15 |
| MT TBL and Patron Requests | 57 | 19 |
| Braille | 3 | 0 |
| PATRON PHONE CALLS | | |
| Incoming Calls | 1184 | 1211 |
| Outgoing Staff Calls | 930 | 987 |
| VOLUNTEER PROGRAM: | | |
| New Volunteers | 2 | 3 |
| Volunteer Training Workshops | 1 | 3 |
| Recording Program | | 0 |
| Total Helena Studio Recordings | 4 | 5 |
| Books | 2 | 5 |
| Magazines | 2 | 0 |
| Total Prison Studio Recordings | 3 | 1 |
| Books | 2 | 0 |
| Magazines | 1 | 1 |
| WEBOPAC SEARCHES | | 414 |