

LISD SERVICE STATISTICS

Bimonthly Report

JULY – AUG 2002

SERVICES TO STATE EMPLOYEES

	<u>Jul-Aug FY02</u>	<u>Jul-Aug FY03</u>	<u>%Change</u>
New state employee patron cards issued	21	27	+29%
Total state employees registered (active in past 2 years)	856*	981	+15%

Services provided to state employees

Services used through website			
Visitor Sessions	2390	6698	+180%
Sessions on InfoTrac databases	220	230	+ 5%
Searches on Reference USA Business	175	237	+35%
Searches on State Capital Universe	000	114	NA
Reference questions	218	109	-50%
Interlibrary Loan	313	298	- 5%
Circulation	369	204**	NA
Photocopies from collection	40	54	
Current Awareness users	9	23	+156%
Loansome Doc users	12	26	+117%
Workshop attendees	0	0	NA
Monthly MSL Update recipients	0	587	NA
Welcome message to new employees	0	203	NA
Total Services Rendered	3746	8,783	+153%

SERVICES TO MONTANA LIBRARIANS

Circulation	109	55**	NA
Reference questions	52	36	-31%
Alerts to new info. resources, posted to Wired-MT by LISD staff	10	13	+30%
Visits to web pages for MT librarians	<u>215</u>	<u>1155</u>	<u>NA</u>
Total Services Rendered	386	1259	+226%

SERVICES TO THE GENERAL PUBLIC

Circulation	124	69**	NA
Reference questions	<u>434</u>	367	-15%
Total Services Rendered	558		

MONTANA STATE PUBLICATIONS CENTER

# agency publication liaisons	49	84	+71%
# agency publications received	803	1090	+36%
# new titles cataloged	145	131	-10%
# items distributed to depository libraries	3503	4955	+42%

*adjusted to reflect purged patrons database

**reflects July only; Aug stats not available