FY2001 LISD CLIENT SERVICES STATISTICS	Jul-00	Aug-00	Sep-00	Oct-00	Nov-00	Dec-00	1st Half Total	Jan-01	Feb-01	Mar-01	Apr-01	May-01	Jun-01	2nd Half Total	FY 2001 Total
REFERENCE CONTACTS	271	272					**543**								
State employees	64	62					**126**							**0**	**126**
Libraries	39	40					**79**							**0**	**79**
Public	168	170					**338**							**0**	**338**
Method of Contact															
Telephone	125	118					**243**							**0**	**243**
Walk-in	140	140					**280**							**0**	**280**
Other	6	14					**20**								
Total	265	258					**523**								
Question Category															
Research	5	8					**13**							**0**	**13**
Reference	70	33					**103**							**0**	**103**
Quick Reference	72	118					**190**							**0**	**190**
Informational	58	44					**102**							**0**	**102**
Referral	66	69					**135**								
Total	271	272					**543**								
CIRCULATION - LOANS															
State employees	120	132					**252**								
Libraries	42	46					**88**								
Public	50	85					**135**								
Types of materials loaned	**307**	**423**					**730**								
Books	94	134					**228**								
Federal Documents	39	31					**70**								
Periodicals	45	48					**93**								
State documents	32	48					**80**								
Other (av, ref)	4	8					**12**								
DOCUMENTS RETRIEVEDL/ILBs	80	154													
PHOTOCOPIES PROVIDED	13	6													
INFOTRAC SESSIONS	60	92													
INFOTRAC RETRIEVALS	19	94													