

**CORE SERVICE:** Library services offered by Montana library professionals that enhance the lives of Montanans by providing access information and resources in a way that is relevant and reflective of community needs.

## MSL Commission

### MSL Network Advisory Council (NAC)

They will consider core services holistically, prioritize services, assist with evaluating services, identify gaps in service delivery and barriers that prevent the realization of the intent of the fair library access resolution, make decisions and recommend funding priorities to fund current and future services and help MSL and Montana Libraries plan.

#### Core Services (Inputs)

Collection Management

eResources

Cultural Resources

Resource Sharing

Programming

Technology

#### Core Service Subcommittees

#### Platforms, services, etc. (Outputs)

Collaborative, Shared Resources that enable libraries to enhance the quality of life of Montanans through the provision of educational, civic, social, cultural, recreational, and technological resources and services

Evaluation, with data from individual libraries (Outcomes)

Core Services Subcommittees (CSS) are the **subject matters experts** that can more clearly define the scope of MLN core services and funding needs.

CSS determine service delivery policies and models, create metrics to evaluate the success of the services, help to gather data in support of the metrics using data to evaluate the success of the services.

#### Library Staff, Patrons

CSS consider future changes in user needs, advances in technology, opportunities for collaboration, and other drivers that might influence these services over time and participate in procurements and other administrative processes.

The work of the subcommittees involves services, not platforms.