

**LISD SERVICE STATISTICS**  
**Fiscal year-to-date for FY03 and FY04**  
*compiled 2/4/04*

<u>SERVICES TO STATE GOVERNMENT</u>	<u>Jul-Dec FY03</u>	<u>Jul-Dec FY04</u>	<u>%Change</u>
<b>New state employee patron cards issued</b>	57	64	+ 12%
<b>Total state employees registered</b> <i>(active in past 2 years)</i>		785	
<b>Services used by state agencies</b>	<u>Jul-Dec FY03</u>	<u>Jul-Dec FY04</u>	<u>%Change</u>
Services used through website			
Visitor Sessions	20,010	25,595	+ 28%
Document views	64,839	67,276	+ 4%
<b>Services through purchased electronic resources</b>			
Sessions on InfoTrac databases	852	1554	+82%
Searches	2693	5676	+111%
Document views	1826	1859	
Sessions on Reference USA Business	516	941	+82%
Searches	1209	1233	+2%
Document views	2920	6654	+128%
Sessions on State Capital Universe	-	-	
Searches	608	1203	+98%
Document views	1462	2507	+72%
Sessions on Environmental Universe	-	-	
Searches	814	609	-25%
Document views	1244	826	-34%
Sessions on BioOne	n.a.	344	
Searches	n.a.	245	
Document views	n.a.	242	
Sessions on EJS Electronic Journals	n.a.	518	
Searches	n.a.	321	
Document views	n.a.	404	
<b>Mediated services</b>			
Reference questions	488	415	- 15%
Interlibrary Loan	761	731	- 4%
Circulation	832	926	+11%
Photocopies from collection	89	106	+19%
Current Awareness users	23	24	<i>(Ingenta service discontinued 1/04)</i>
Loansome Doc users	26	34	+31%
<b>Training and marketing activity</b>			
Workshop attendees	97	218	+ 125%
Monthly MSL Update recipients	909	1568	+ 73%
Welcome message to new employees	<u>274</u>	<u>270</u>	- 2%
<b>Total Services Rendered</b>	<b>102,492</b>	<b>224,791</b>	<b>+119%</b>
<u>SERVICES TO MONTANA LIBRARIANS</u>	<u>Jul-Dec FY03</u>	<u>Jul-Dec FY04</u>	<u>%Change</u>
Circulation	155	218	+41%
Reference questions	100	92	-8%
Alerts to new info. resources, posted to Wired-MT by LISD staff	48	41	-15%
Visits to web pages for MT librarians	<u>3689</u>	<u>3412</u>	-8%
<b>Total Services Rendered</b>	<b>3992</b>	<b>3763</b>	<b>-6%</b>

**SERVICES TO THE GENERAL PUBLIC**

	<u>Jul-Dec FY03</u>	<u>Jul-Dec FY04</u>	<u>%Change</u>
Circulation	262	384	+ 47%
Reference questions	1065	814	- 24%
<b>Total Services Rendered</b>	<b>1327</b>	<b>1198</b>	<b>-10%</b>

**MONTANA STATE PUBLICATIONS CENTER**

	<u>Jul-Dec FY03</u>	<u>Jul-Dec FY04</u>	<u>%Change</u>
# agency publication liaisons	91	94	+ 3%
# agency publications received	413	319	- 23%
# new titles cataloged	93	156	+ 68%
# items distributed to depository libraries	2403	1159	- 52%

