

## Montana Talking Book Library Statistics

<b>PATRON SERVICES</b>	<b>Year-to-Date July01-June02</b>	<b>Year-to-Date July02-June03</b>
<b>PATRONS:</b>		
<b>Total New Enrollments</b>	453	434
Adults	378	378
Youth	19	18
Juvenile	38	19
Schools	13	8
Healthcare Facilities & Other	5	11
<b>Total New Patron Referrals</b>	124	254
Another Patron/relative/friend	46	52
Medical Professional	3	28
Schools	8	18
Public Libraries	13	19
Public Media	0	1
MT Services f/t Visually Impaired	18	42
Healthcare Facilities & Other	36	96
<b>OUTREACH:</b>	0	
Applications Sent	231	909
Tours Conducted	123	193
Presentations	18	39
<b>CIRCULATION:</b>		
<b>Total Circulation</b>	146255	144828
Books	137365	135367
Magazines	1926	2942
Newsletters	6367	5974
Descriptive Videos	597	545
<b>COLLECTION:</b>		
New Book Titles Received	1869	2006
New Book Copies Received	9811	8875
New Descriptive Videos Received	7	4
New Magazines Received	0	1
Damaged Books Repaired	4135	4579
Warranty Books Returned	451	543

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<b>PATRON SERVICES</b>	<b>Year-to-Date July01-June02</b>	<b>Year-to-Date July02-June03</b>
MCB Materials Donated to Prison	12	58
<b>EQUIPMENT:</b>		
<b>Loans</b>		
Playback Machines	1288	1263
Headsets	129	101
Accessories	12	7
Talking Book Markers	23	18
<b>New</b>		
Playback Machines	156	144
Headsets	100	112
Accessories	0	0
Talking Book Markers	40	125
<b>INTERLIBRARY LOANS:</b>		
MCB Requests	110	97
MT TBL and Patron Requests	324	214
Braille	33	89
<b>PATRON PHONE CALLS</b>		
Incoming Calls	7666	7588
Outgoing Staff Calls	6990	5514
<b>VOLUNTEER PROGRAM:</b>		
New Volunteers	21	19
Volunteer Training Workshops	4	37
<b>Recording Program</b>		
<b>Total Helena Studio Recordings</b>	25	41
Books	23	33
Magazines	2	8
<b>Total Prison Studio Recordings</b>	10	22
Books	6	14
Magazines	4	8