



Continuing Education & Certification

The Continuing Education & Certification program is made possible by federal funds from the Institute of Museum and Library Services, with additional state and local support. Discover how federal grants enhance Montana's libraries: [Federal Library Funds at Work](#)

Certification

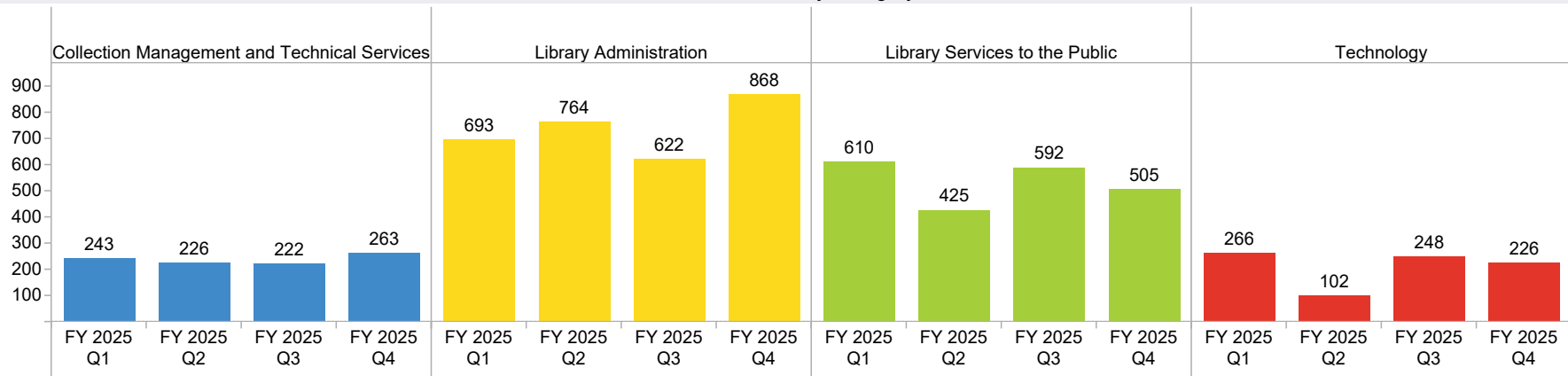
MSL Learn

YouTube

Web & Newsletter

Training Survey

Credits Claimed by Category

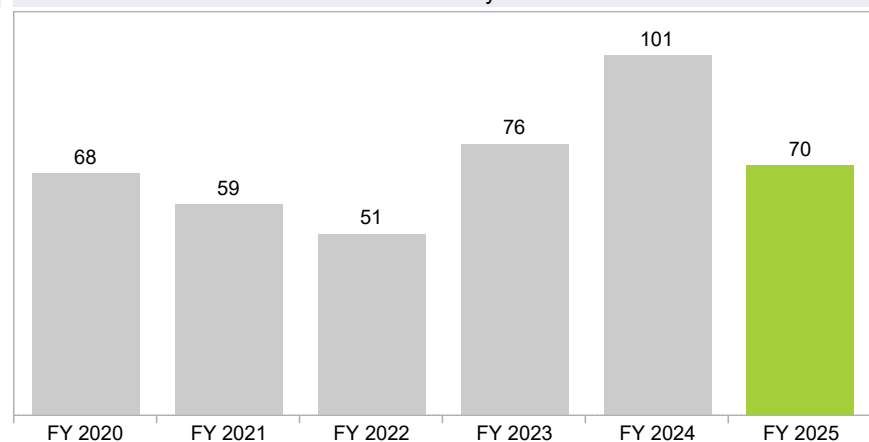


Certificates Earned by Type

Certification Type	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	FY 2025
Trustee			5	8	10	10
Staff			32	28	40	28
Renewal Administrator					29	20
Initial Administrator					22	12
Administrator			14	40		
All	68	59				
Grand Total	68	59	51	76	101	70

In FY 2024, library staff, trustees, and administrators earned 101 certifications. To date in FY 2025, 70 people received their certification. In 2022, the State Library began tracking three types of certificates, trustee, staff, and administrator. In 2024, the administrator certificate was split into two categories, initial and renewal.

Certificates Earned by Fiscal Year



Certificates issued, excluding initial certificates earned by completing a Master of Library Science (MLS) degree and OPI renewal units.

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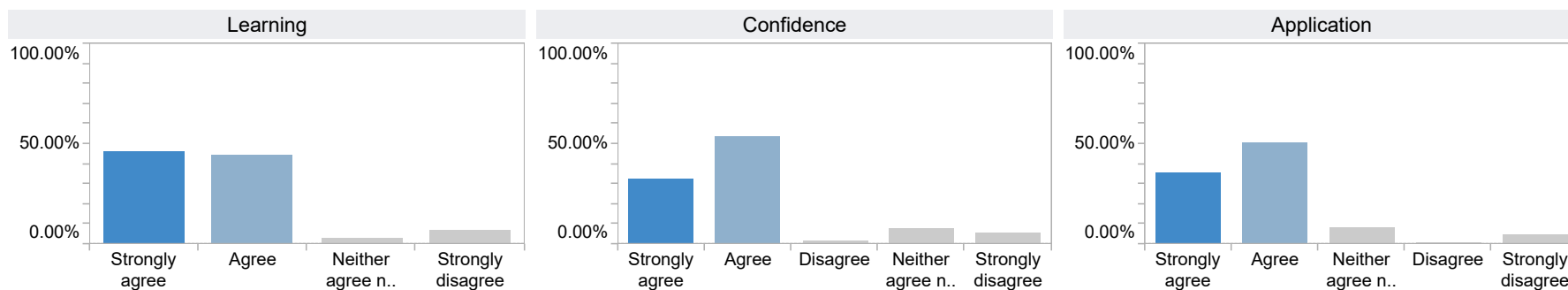
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Course

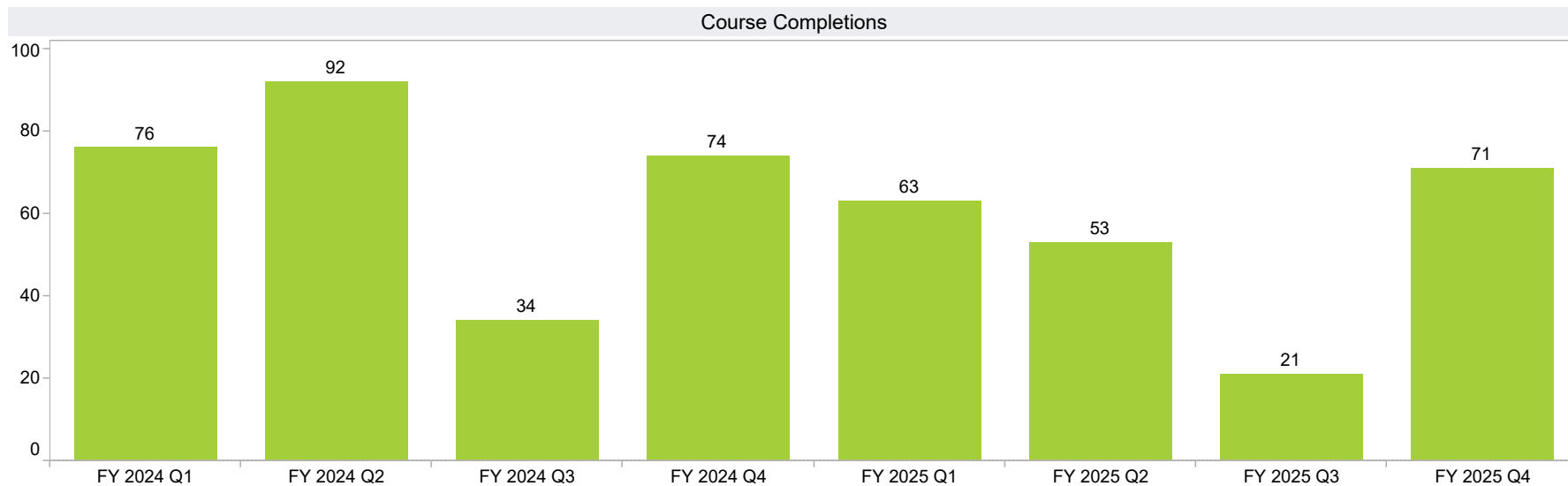
All



91% of participants learned something by participating.

86% feel confident using what they learned.

86% plan to apply what they learned.





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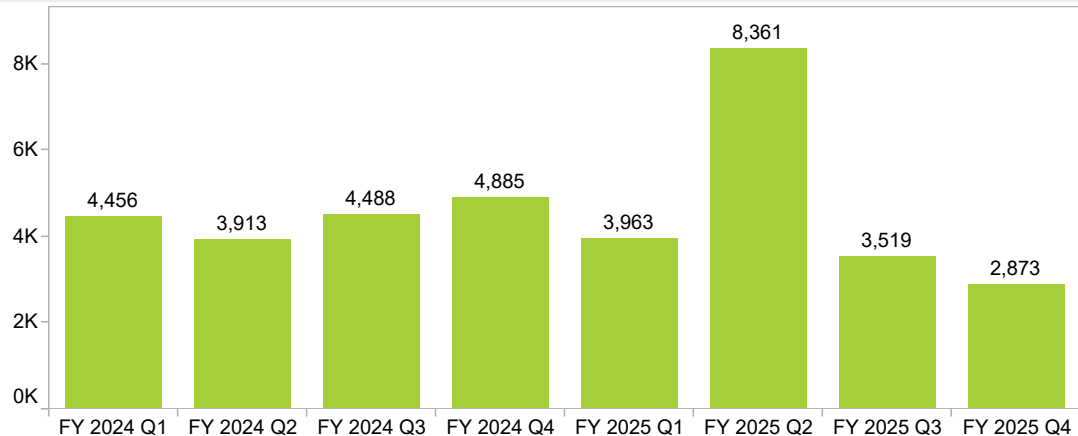
Month

May 2025

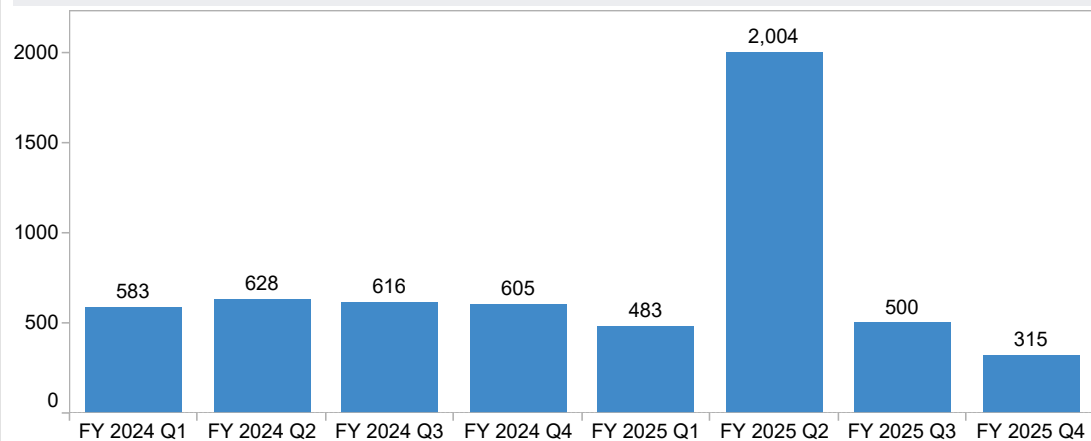
Video Views and Watch time

Video title	Views	Watch ti..
Legal and Operational Issues Facing Montana's Libraries	77	1,709
How Tony Fast is Using MTSRN to Boost Efficiency and Savings	65	105
Webside Chat with Jennie Stapp - May 16, 2025	52	686
Call Number Analytics in the MSC	48	525
Let's Talk About It! Library Safety and Security	43	525
Safety Inspections - What to Know and What to Do	40	361
How to Set Up RTK for DJI Drones Using the Montana State Reference Network	37	99
Website Accessibility	35	300
Connecting with Local Government Officials: Do public libraries help mitigate crime?	35	696
MSL - A Greater State of Knowledge	33	22
MSC Spring Members Meeting, May 6, 2025	28	1,058
PLS Tutorial - What is the PLS?	26	18

Recorded Webinars Views



Total Watch Time in Hours



Last updated 6/5/2025.



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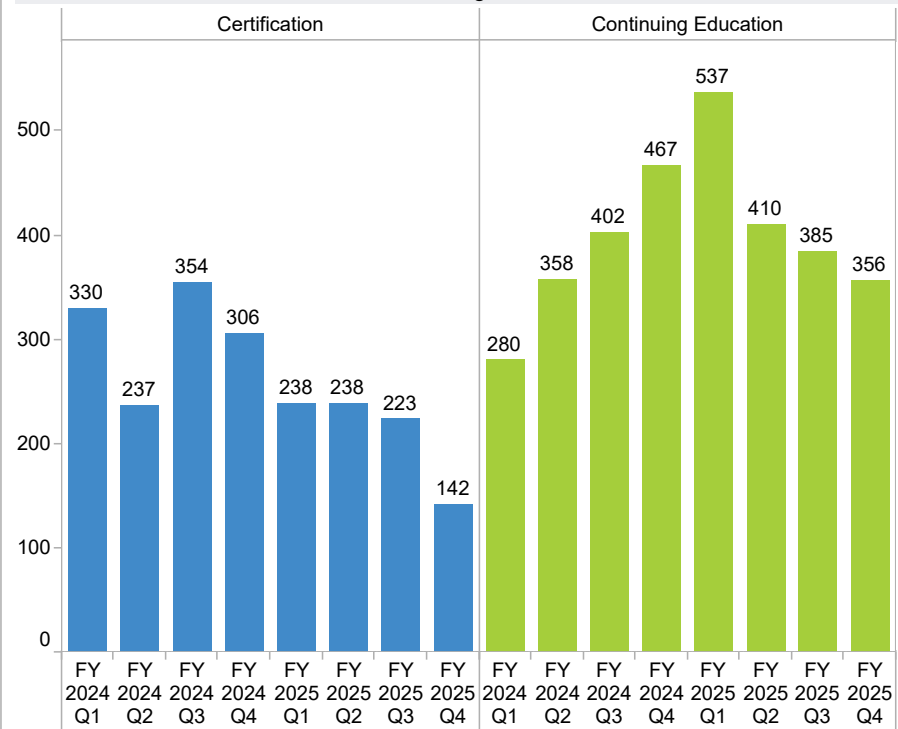
Bulletin Details

Date	Bulletin	Sent	Total Opens	Unique Opens	Total Clicks	Unique Clicks	Links
5/29/2025	Webinar Reminder - May 29 @ Noon	851	539	356	56	51	11
5/20/2025	Webinar Reminder - Legal and Operational Issue..	841	572	351	74	58	10
5/16/2025	Webside Chat - Friday, May 16 @ Noon	838	551	328	68	61	12
5/1/2025	MSL Continuing Education News for May 2025	710	519	300	42	40	25
4/29/2025	MSL Learn Temporarily Unavailable	773	441	295	27	27	9
4/28/2025	Webinar Tomorrow: Safety Inspections @ Your Library	774	517	300	49	43	11
4/21/2025	Update and 2 New Courses! MSL Learn	770	626	338	81	67	12
4/15/2025	Do Public Libraries Help Mitigate Crime? April 16 W..	767	488	313	44	40	12
	Navigating the Roadmap to Excellence: Board..	767	554	352	479	419	14
4/14/2025	MSL Learn Downtime Notice - April 17-18	767	517	316	27	27	9
4/10/2025	Webside Chat - Friday, April 11 @ Noon	764	513	297	84	60	12
4/1/2025	Continuing Education News for	664	500	287	225	250	22

767

total Continuing Ed bulletin subscribers

Website Pageviews



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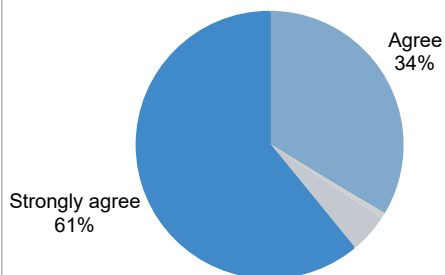
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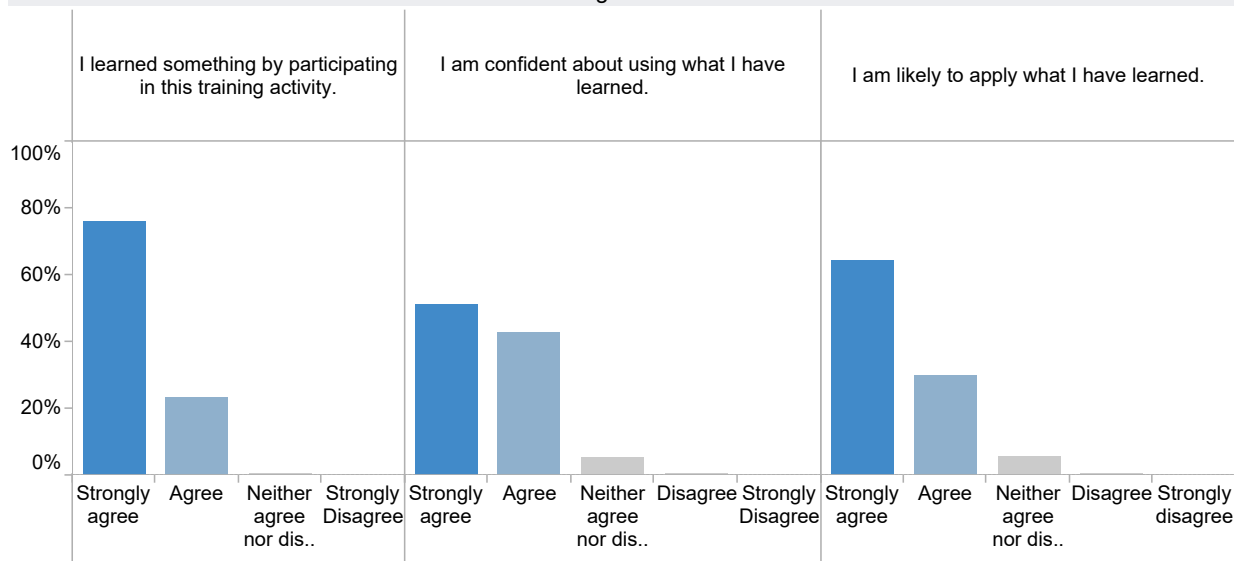
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Training Survey

Applying what I learned will help improve services to the public.



Training Outcomes



What did you especially value about this training?

