

LIBRARY DEVELOPMENT YEAR IN REVIEW

FY2019 | JULY 2018 – JUNE 2019 | MONTANA STATE LIBRARY



CIRCULATION

5,881,075 items were circulated in MSC libraries.

MontanaLibrary2Go circulated 1,029,048 items.

OUTREACH

118 libraries were visited. We answered 2,576 questions

ACCOMPLISHMENTS

We made the following progress on Collaboration:

- Montana Shared Catalog: 5 out of 6 objectives
 - Updated training content
 - Piloted online fine payment
 - Adopted new acquisitions policies
 - Migrated system to Unicode
- MontanaLibrary2Go: 3 out of 8 objectives
 - Increased the number of libraries participating
- Montana Memory Project: 6 out of 11 objectives
 - Increased the number of collections
 - Started the MMP Ambassadors program – 13 presentations to 328 people

TRAINING

983 people attended the 99 trainings/presentations we offered.

Additional progress on Collaboration:

- Resource Sharing and OCLC: 4 out of 9 objectives
 - Studied OCLC usage; made recommendations; will negotiate new contract
- Statewide Consulting & Training: 3 out of 6 objectives
 - 1-on-1 assistance with Project Outcomes



I felt like I had been to a history museum in the comfort of my own home. Definitely a great resource to use in and out of the classroom.

-Teacher complimenting the Montana Memory Project

ACCOMPLISHMENTS

We made the following progress on Community Leadership:

- Statewide Consulting & Training: 7 out of 12 objectives
 - Provided a strategic planning workshop for trustees
 - Provided Leadership Institute
 - Provided local government relations training
 - Created a new certification pathway
 - Provided credits for practicum supervisors

We made the following progress on Internet Access and Improving Local Support:

- Statewide Consulting & Training: 5 out of 5 objectives
 - Completed Gigabit Toolkit to give us baseline data
 - Assisted with e-rate applications
 - New technology presentations at MLA
- Statewide Consulting & Training: 3 out of 8 objectives
 - Provided data driven model training
 - Provided the Introvert's Guide to Schmoozing workshop

We made the following progress on Outreach/Lifelong Learning:

- Ready2Read: 3 out of 4 objectives
 - Supercharged Storytimes Cohort
 - Partnered with Best Beginnings
- Lifelong Learning Programming: 3 out of 7 objectives
 - Media Literacy cohort; provided financial literacy training



It exceeded my expectations. Planning can get dry, but this workshop kept me thinking.

-Attendee at Trustee Workshop

WHAT WASN'T AS SUCCESSFUL AS WE HOPED

01

Community Compass Project

02

Attendance at Leadership Institute

03

Onboarding misunderstandings

04

Mind in the Making

WHAT WE LEARNED:

- Ask libraries what community organizations they want to listen to and about how they want to follow-up with what is heard
- Evaluation and projects from the institute are strong, but attendance is down. Is it time to re-assess the location?
- MSC would benefit from more documentation about the system, past decisions, and configuration.
- Attendees at Mind in the Making found it personally transformational but have struggled to implement it in their communities. Is this a training better suited for personal development? Or is there a way to help parents and kids that struggle with executive functioning?