
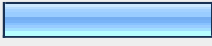


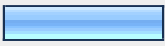












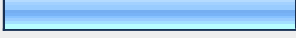
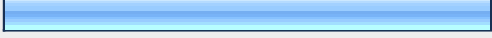
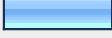

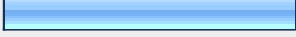
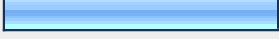
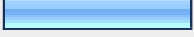
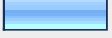
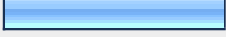
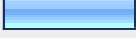
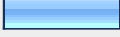


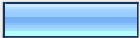
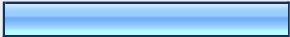
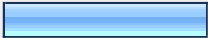



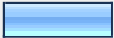
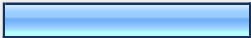
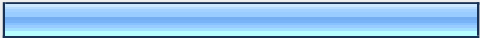


Montana Natural Heritage Program - User Survey

1. What is your primary organizational affiliation?			Response Percent	Response Count
US Bureau of Land Management			8.9%	30
US Forest Service			22.6%	76
US Fish & Wildlife Service			4.5%	15
Natural Resources Conservation Service			3.6%	12
MT Fish Wildlife & Parks			17.3%	58
MT Dept. of Natural Resources & Conservation			4.8%	16
MT Dept. of Environmental Quality			2.4%	8
MT Dept. of Transportation			1.8%	6
Other State Agency			3.3%	11
MT University / Higher Education			2.1%	7
Local Government			1.2%	4
Tribal Government			0.9%	3
Non-profit organization			6.0%	20
Private business			6.3%	21
Private individual			8.9%	30
Other (please specify)			5.7%	19
			<i>answered question</i>	336
			<i>skipped question</i>	1

2. For what purposes do you use MTNHP data or services? (Check all that apply)

		Response Percent	Response Count
Environmental reviews & assessments		50.5%	161
Land management		32.0%	102
Species & habitat management		53.6%	171
Noxious Weed Management		11.6%	37
Local Government Planning		5.3%	17
Conservation planning		32.0%	102
Research		30.1%	96
Education		20.4%	65
Remediation/Restoration		11.0%	35
Monitoring		24.1%	77
Recreation		14.1%	45
Permitting		12.5%	40
Other (please specify)		8.8%	28
		answered question	319
		skipped question	18

3. How often do you use MTNHP data or services?			Response Percent	Response Count
Daily			1.9%	6
Weekly			14.4%	46
Monthly			31.3%	100
Quarterly			25.6%	82
Rarely			22.2%	71
Have never used them			4.7%	15
If your answer is Rarely or Never, please tell us why? (e.g., no need, no interest, no time, too difficult to use, can't find what you need, etc.).				84
answered question				320
skipped question				17

4. Over the past two years, has your use of MTNHP services...			Response Percent	Response Count
Increased substantially			11.7%	37
Increased some			27.0%	85
Stayed the same			52.4%	165
Decreased some			4.8%	15
Decreased substantially			4.1%	13
If decreased, can you tell us why?				32
answered question				315
skipped question				22

5. How would you rate MTNHP's:				
	Outstanding	Good	Needs Improvement	Response Count
Overall services	51.7% (121)	47.0% (110)	1.3% (3)	234
Web-based services	47.0% (110)	48.7% (114)	4.3% (10)	234
Quality of information	48.7% (114)	49.6% (116)	1.7% (4)	234
Completeness of information	35.2% (82)	55.8% (130)	9.0% (21)	233
Expertise of staff	66.5% (147)	33.5% (74)	0.0% (0)	221
Responsiveness of staff	68.8% (148)	30.7% (66)	0.5% (1)	215
	answered question			242
	skipped question			95

6. How easy are the following web services to use?					
	Easy to use	OK with effort	Too difficult	Don't Use	Response Count
Montana Field Guide	73.9% (173)	14.1% (33)	0.4% (1)	11.5% (27)	234
Natural Heritage Tracker	43.3% (101)	37.3% (87)	3.0% (7)	16.3% (38)	233
Tracker: Submit an Observation	19.2% (43)	24.1% (54)	4.0% (9)	52.7% (118)	224
Ecology Information	41.7% (93)	23.3% (52)	0.9% (2)	34.1% (76)	223
Aquatic Ecosystem Guide	24.0% (53)	11.3% (25)	0.5% (1)	64.3% (142)	221
Publications	47.9% (105)	12.8% (28)	0.9% (2)	38.4% (84)	219
Help Files	16.9% (36)	11.3% (24)	0.5% (1)	71.4% (152)	213
	answered question				243
	skipped question				94

7. How important are the following MTNHP services or products to you?

	Essential	Very Useful	Somewhat Useful	Do not use	Response Count
Species of Concern requests/reviews	48.0% (107)	29.1% (65)	4.9% (11)	17.9% (40)	223
Electronic datasets	36.3% (78)	31.2% (67)	9.8% (21)	22.8% (49)	215
On-line Field Guide	26.0% (58)	45.3% (101)	13.5% (30)	15.2% (34)	223
Tracker Website	26.7% (56)	37.1% (78)	13.3% (28)	22.9% (48)	210
Species of Concern Ranks/Lists	45.0% (100)	37.8% (84)	6.3% (14)	10.8% (24)	222
Species of Concern Search on our website	37.3% (82)	37.7% (83)	10.0% (22)	15.0% (33)	220
Public & Conservation Lands (Stewardship) Map/Database	22.4% (48)	36.0% (77)	12.6% (27)	29.0% (62)	214
Aquatic ecosystem information	8.9% (19)	30.5% (65)	12.2% (26)	48.4% (103)	213
Plant community information	15.0% (32)	36.0% (77)	12.6% (27)	36.4% (78)	214
Wetland information	14.4% (31)	33.8% (73)	10.6% (23)	41.2% (89)	216
MTNHP studies and reports	19.6% (42)	46.3% (99)	11.7% (25)	22.4% (48)	214
Staff expertise & consultation	34.4% (75)	33.5% (73)	5.5% (12)	26.6% (58)	218
	<i>answered question</i>				232
	<i>skipped question</i>				105

8. Which of the following new/expanded data or services would you find useful?

	Very valuable	Somewhat valuable	Least valuable	Response Count
Statewide land cover maps of 80+ Ecological Systems	53.6% (105)	43.4% (85)	3.1% (6)	196
Descriptions of Ecological System Types	48.2% (93)	45.1% (87)	6.7% (13)	193
Crosswalk of Ecosystem Types to other classifications	37.4% (70)	46.5% (87)	16.0% (30)	187
Status Ranks for all Ecosystem Types	32.6% (61)	55.1% (103)	12.3% (23)	187
Quality assessment criteria for Ecosystems	32.4% (60)	57.3% (106)	10.3% (19)	185
Wetland & Riparian maps based on 1-meter imagery	57.5% (115)	31.5% (63)	11.0% (22)	200
More mangement information on species and ecosystems	52.5% (104)	39.9% (79)	7.6% (15)	198
Descriptions & field data for areas surveyed	43.7% (83)	47.4% (90)	8.9% (17)	190
Detailed land cover maps (1:12,000) for selected areas and cover types	52.1% (100)	41.7% (80)	6.3% (12)	192
More information on aquatic ecosystems & species	26.7% (52)	57.4% (112)	15.9% (31)	195
More information on invertebrates (aquatic & terrestrial)	23.3% (45)	58.0% (112)	18.7% (36)	193
More information on invasive species / weeds	43.8% (85)	41.8% (81)	14.4% (28)	194
Monitoring of priority species/habitats	52.1% (101)	41.2% (80)	6.7% (13)	194
Predictive distribution maps for species	54.4% (105)	34.2% (66)	11.4% (22)	193
Field trainings in i.d, survey & assessment techniques for species, vegetation & aquatic	36.2% (68)	37.2% (70)	26.6% (50)	188
Training in website use	27.6% (53)	39.6% (76)	32.8% (63)	192
Web access to Species of Concern	47.9% (92)	35.4% (68)	16.7% (32)	192

			answered question	216
			skipped question	121

9. Please tell us how MTNHP data & services have helped your work or organization?				
	Great Benefit	Some Benefit	No Benefit	Response Count
Greater efficiency	53.5% (129)	37.8% (91)	8.7% (21)	241
Cost savings	34.4% (78)	41.9% (95)	23.8% (54)	227
Improved accuracy	55.6% (133)	37.7% (90)	6.7% (16)	239
Better decision-making	55.7% (132)	35.9% (85)	8.4% (20)	237
Improved resource management/conservation	50.6% (122)	41.1% (99)	8.3% (20)	241
Improved products/services to your customers/public	53.0% (124)	36.3% (85)	10.7% (25)	234
			Other (please describe)	27
			answered question	262
			skipped question	75

10. How do you prefer to learn about new or changed MTNHP products & services?					
	First Choice	Second Choice	Third Choice	Last Choice	Response Count
Printed annual newsletter	5.0% (11)	11.4% (25)	53.9% (118)	29.7% (65)	219
Electronic newsletter once or twice a year	40.7% (101)	50.8% (126)	7.3% (18)	1.2% (3)	248
Email notices whenever new services/products become available	51.8% (129)	28.9% (72)	15.3% (38)	4.0% (10)	249
No communications - I'll just scan the website for myself	15.8% (35)	6.8% (15)	15.4% (34)	62.0% (137)	221
				answered question	276
				skipped question	61