**Fullfillment Task Force**
**August 28, 2007**

## Issues

| count | issues | category |
|---|---|---|
| 9 | Dealing with copyright issues | Legal |
| 7 | Courier system statewide | Delivery |
| 7 | Education of what exists for all libraries | Communication |
| 7 | Think beyond Montana - resource sharing beyond | Collaboration |
| 6 | ILL reimbursement | ILL |
| 5 | Generate reciprocal/regional with other states agreements | Collaboration |
| 5 | Inclusive of big libraries | Inclusive |
| 4 | Defining how important moving of materials is - broader picture of circulation | User |
| 4 | Quality standards for sending documents by PDF | ILL |
| 4 | Reality check of MSL's ability to provide staff | Money |
| 4 | Small library v. large | Inclusive |
| 4 | Timeline implementation involvement strategy | Planning |
| 3 | Collection analysis - conspectus - to avoid shared resources poverty | Money |
| 3 | Focus on now and future | Planning |
| 3 | Open source opportunities | Planning |
| 2 | Accountability | Money |
| 2 | Book mobiles | Money |
| 2 | Continue promote sharing | Money |
| 2 | Cost, benefit, cost-benefits analysis | Money |
| 2 | Definition of Courier Service | Delivery |
| 2 | Digitization - sound assumption planning - cost for physical delivery (5-10 yrs) | Delivery |
| 2 | Don't reinvent wheel - join cooperative efforts regionally | Collaboration |
| 2 | Fulfillment to areas of state where the mail system is only system they have | Delivery |
| 2 | ILL protocols | ILL |
| 2 | Linking existing shared catalogs on voluntary basis | Collaboration |
| 2 | Monitoring and planning for consolidation of library vendors | Planning |
| 2 | Statewide library card | Delivery |
| 2 | Unmediated patron requests | ILL, User |
| 1 | Collaborative collection development | Money |
| 1 | Collection ownership | Money |
| 1 | Combine courier opportunities with regions | Money |
| 1 | Cost of ILL - time wise | Money, ILL |
| 1 | Define ILL | ILL |
| 1 | Definitions | |
| 1 | Digital content | Collections |
| 1 | Generational operation of library | Planning |
| 1 | How can small one person library play as well as large library | Inclusive |
| 1 | Increase commonalities - standardize systems (transport) | Planning |
| 1 | Make sure all types libraries participate | Inclusive |
| 1 | Material ownership | Collections |
| 1 | Mix of libraries and non library information sources(Amazon, Netflix) | User |
| 1 | Money | Money |
| 1 | Redefining definition of multi type library - user | User |
| 1 | UPS state rate | Delivery |
| 1 | User authentication tools | ILL |
| 1 | Where does the buck stop?  Who is responsible for the borrowed resources? | ILL |