

Dear Fulfillment Task Force members. We would like to find out where we all stand as a group on some basic principles of cooperation, service, and resource sharing. Please take this brief principle(s) opinion poll. Any statements in which we all agree will be included as basic principles of operation with our charge statement.

We hold these statements to be true:

- Montanans are provided with the best possible library services when we work together to provide cooperative collaborative services and content.
  - Yes
  - No
  - Comments:
  
- Like everything else in libraries, resource sharing begins by being customer-centric—designed, tested, implemented, managed, and evaluated by what it does for our customers.
  - Yes
  - No
  - Comments:
  
- Libraries' job is to connect their customers with content and services.
  - Yes
  - No
  - Comments:
  
- No Montana library has sufficient resources to meet all its customers' needs.
  - Yes
  - No
  - Comments:

- Libraries are increasingly a group verb (such as it is), with collaboration a fundamental personal skill for librarians, and an essential mode of institutional operation.
  - Yes
  - No
  - Comments:
  
- 'Resource sharing' is really 'customer sharing'.
  - Yes
  - No
  - Comments:
  
- Collection development and acquisitions processes are supply-side resource sharing, if done collaboratively.
  - Yes
  - No
  - Comments:
  
- Customer-initiated get-it functions have increased the need for timely, cost-effective transportation of returnables.
  - Yes
  - No
  - Comments:
  
- Resource sharing is divided into two classes of materials: returnable and non-returnable content.
  - Yes
  - No
  - Comments:

- The most expensive part of resource sharing is managing the flow of requests and materials; not copyright payments or postage.
  - Yes
  - No
  - Comments:
  
- S.R. Ranganathan got it right in 1931:
  - Books are for use.
  - Every reader his or her book.
  - Every book its reader.
  - Save the time of the reader.
  - The Library is a growing organism.
    - Yes
    - No
    - Comments:
  
- Resource sharing makes all libraries' offerings richer for their patrons.
  - Yes
  - No
  - Comments:
  
- Libraries have a responsibility to be accountable to the taxpayers who pay their bills.
  - Yes
  - No
  - Comments:
  
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