MONTANA TALKING BOOK LIBRARY COMMISSION REPORT STATISTICS YEAR TO DATE COMPARISONS

	Voor to Data	Voor to Data		
	Year-to-Date		Verlenses	0/ Channe
PATRON SERVICES				
PATRONS: Total New Enrollments	2,336 223	2,243	-93	-3.98%
		270	47	21.08%
Adults	188	245	57	30.32%
Youth	14	1	-13	-92.86%
Juvenile	12	17	5	41.67%
Schools	6 3	5 2	-1	-16.67%
Healthcare Facilities & Other		ے 214	-1	-33.33%
Total New Patron Referrals	170		44	25.88%
Another Patron/relative/friend Medical Professional	34 7	30 27	-4	-11.76%
	5	14	20	285.71%
Schools Bublic Librarian			9	180.00%
Public Libraries	11	11	0	0.00%
Public Media	10	4	-6	-60.00%
MT Services f/t Visually Impaired	57	73	16	28.07%
Healthcare Facilities & Other	44	55	11	25.00%
OUTREACH:	000	0.40		050 700/
Applications Sent	269	949	680	252.79%
Tours Conducted	13	9	-4	-30.77%
Presentations	242	798	556	229.75%
CIRCULATION:	00.045	00.040	600	0 700/
Total Circulation	88,945	89,643	698	0.78%
Books	81,849	81,757	-92	-0.11%
Magazines	1,257	1,342	85	6.76%
Newsletters	5,566	6,201	635	11.41%
Descriptive Videos	273	344	71	26.01%
COLLECTION: New Book Titles Received	1 172	1 261	00	7 500/
	1,173	1,261	88 542	7.50%
New Book Copies Received	4,549	5,091	542	11.91%
New Descriptive Videos Received	0 113	9 120	9 7	6 100/
New Magazines Received				6.19%
Damaged Books Repaired Warranty Books Returned	2,781 376	2,763 444	-18	-0.65%
MCB Materials Donated to Prison	25	444 41	68 16	18.09%
MCB Materials Donated to Historical	20	41	16	64.00%
	6	6	0	0.00%
Society Library EQUIPMENT:	0	0	0	0.00%
TOT. EQP.OUT>PATRONS	2 526	2 5 1 2	10	0.270/
	3,526 859	3,513 883	-13 24	-0.37%
Loans Diavhaak Maabinaa	609 742	761		2.79%
Playback Machines Headsets	106	98	19	2.56%
Accessories	3	90	-8	-7.55%
Talking Book Markers	8	15	0 7	0.00%
New	22	70		87.50%
Playback Machines	8	42	48 34	218.18% 425.00%
Headsets	8 14			
Accessories	0	28 0	14	100.00%
	0	0	0 0	
Talking Book Markers INTERLIBRARY LOANS:	0	0	0	
MCB Requests	51	52	1	1.96%
	51	52	I	1.3070

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MT TBL and Patron Requests PHONE CALLS:	80	71	-9	-11.25%
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Incoming Patron Calls	4,930	5,068	138	2.80%
Staff Calls to Patrons	4,139	3,922	-217	-5.24%
Patron Emails		499	-4431	
VOLUNTEER PROGRAM:				
New Volunteers	3	2	-1	-33.33%
Volunteer Training Workshops	16	5	-11	-68.75%
Total Volunteers	95	97	2	2.11%
Volunteer Hours	8,315	8,380	65	0.78%
Recording Program				
Total Helena Studio Recordings	26	23	-3	-11.54%
Books	19	19	0	0.00%
Magazines	7	4	-3	-42.86%
Total Prison Studio Recordings	16	11	-5	-31.25%
Books	16	11	-5	-31.25%
Magazines	0	0	0	
WEBOPAC SEARCHES	1,658	1,559	-99	-5.97%