

LISD SERVICE STATISTICS
Fiscal year totals for FY04 and FY05
Compiled 4/5/05

<u>SERVICES TO STATE GOVERNMENT</u>	<u>Jul-Feb FY04</u>	<u>Jul-Feb FY05</u>	<u>%Change</u>
New state employee patron cards issued	86	61	-29.1
Total state employees registered <i>(active in past 2 years)</i>	807	904	+12

<u>SERVICES USED BY STATE AGENCIES</u>	<u>Jul-Feb FY04</u>	<u>Jul-Feb FY05</u>	<u>%Change</u>
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Services used through website

Visitor Sessions	38,806	32,577	-16.1
Document views	80,622	85,695	+6.3

Services through purchased electronic resources

Sessions on <i>Reference USA</i>	941 (Jul-Dec04)	617	n.a.
Searches	1,417	985	-30.5
Document views	7,582	1,599	-78.9
Sessions on <i>State Capital Universe</i>	---	---	---
Searches	1,350	617	-54.3
Document views	2,870	1,075	-62.6
Sessions on <i>Environmental Universe</i>	---	---	---
Searches	672	439	-34.7
Document views	924	222	-76
Sessions on <i>BioOne</i>	437	250	-42.8
Searches	337	152	-54.9
Document views	356	427	+19.9
Sessions on <i>EJS Electronic Journals</i>	721	565	-21.6
Searches	357	679	+90.2
Document views	504	564	-11.9

Mediated services

Reference questions	556	322	-42.1
Circulation	1164	957	-17.8
Photocopies from collection	139	102	-26.6
Welcome message to new employees	270 (Jul-Dec04)	525	n.a

Total Services Rendered	140,918	129,334	-8.2
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<u>SERVICES TO MONTANA LIBRARIANS</u>	<u>Jul-Feb FY04</u>	<u>Jul-Feb FY05</u>	<u>%Change</u>
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Circulation	156	116	-25.6
Reference questions	92	103	+12
Visits to web pages for MT librarians	4,288	4,536	+5.8

Total Services Rendered	4536	4755	+4.8
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<u>SERVICES TO THE GENERAL PUBLIC</u>	<u>Jul-Feb FY04</u>	<u>Jul-Feb FY05</u>	<u>%Change</u>
Circulation	489	397	-18.8
Reference questions	1,073	683	-36.3
Total Services Rendered	1562	1080	-30.9

<u>MONTANA STATE PUBLICATIONS CENTER</u>	<u>Jul-Feb FY04</u>	<u>Jul-Feb FY05</u>	<u>%Change</u>
# agency publication liaisons	98	102	+4.1
# agency publications received	528	491	-7
# new titles cataloged	218	219	+0.5
# items distributed to depository libraries	1,893	2,232	+17.9
# electronic federal documents added	n.a.	309	NSew!