

**MONTANA TALKING BOOK LIBRARY
COMMISSION REPORT STATISTICS
YEAR TO DATE COMPARISONS**

| | Year-to-Date July03-Dec03 | Year-to-Date July04-Dec04 | Variences | % Change |
|-----------------------------------|------------------------------|------------------------------|-----------|----------|
| PATRON SERVICES | | | | |
| PATRONS: | 2332 | 2372 | 40 | 1.72% |
| Total New Enrollments | 196 | 183 | -13 | -6.63% |
| Adults | 175 | 153 | -22 | -12.57% |
| Youth | 5 | 11 | 6 | 120.00% |
| Juvenile | 10 | 11 | 1 | 10.00% |
| Schools | 0 | 5 | 5 | #DIV/0! |
| Healthcare Facilities & Other | 6 | 3 | -3 | -50.00% |
| Total New Patron Referrals | 101 | 135 | 34 | 33.66% |
| Another Patron/relative/friend | 20 | 26 | 6 | 30.00% |
| Medical Professional | 15 | 5 | -10 | -66.67% |
| Schools | 10 | 3 | -7 | -70.00% |
| Public Libraries | 7 | 10 | 3 | 42.86% |
| Public Media | 0 | 9 | 9 | #DIV/0! |
| MT Services f/t Visually Impaired | 17 | 48 | 31 | 182.35% |
| Healthcare Facilities & Other | 32 | 34 | 2 | 6.25% |
| OUTREACH: | | | | |
| Applications Sent | 563 | 223 | -340 | -60.39% |
| Tours Conducted | 16 | 13 | -3 | -18.75% |
| Presentations | 56 | 179 | 123 | 219.64% |
| CIRCULATION: | | | | |
| Total Circulation | 70500 | 68614 | -1886 | -2.68% |
| Books | 66211 | 61895 | -4316 | -6.52% |
| Magazines | 1123 | 1017 | -106 | -9.44% |
| Newsletters | 2697 | 5526 | 2829 | 104.89% |
| Descriptive Videos | 469 | 176 | -293 | -62.47% |
| COLLECTION: | | | | |
| New Book Titles Received | 915 | 871 | -44 | -4.81% |
| New Book Copies Received | 4208 | 3322 | -886 | -21.06% |
| New Descriptive Videos Received | 11 | 0 | -11 | -100.00% |
| New Magazines Received | 0 | 81 | 81 | #DIV/0! |
| Damaged Books Repaired | 2418 | 2002 | -416 | -17.20% |
| Warranty Books Returned | 305 | 298 | -7 | -2.30% |
| MCB Materials Donated to Prison | 104 | 12 | -92 | -88.46% |
| EQUIPMENT: | | | | |
| TOT. EQP.OUT>PATRONS | 869 | 3541 | 2672 | 307.48% |
| Loans | 573 | 648 | 75 | 13.09% |
| Playback Machines | 78 | 552 | 474 | 607.69% |
| Headsets | 17 | 87 | 70 | 411.76% |
| Accessories | 7 | 2 | -5 | -71.43% |
| Talking Book Markers | 142 | 7 | -135 | -95.07% |
| New | 72 | 0 | -72 | -100.00% |
| Playback Machines | 20 | 0 | -20 | -100.00% |
| Headsets | 50 | 0 | -50 | -100.00% |
| Accessories | 0 | 0 | 0 | #DIV/0! |
| Talking Book Markers | | 0 | 0 | #DIV/0! |
| INTERLIBRARY LOANS: | | | | |
| MCB Requests | 47 | 48 | 1 | 2.13% |
| MT TBL and Patron Requests | 64 | 48 | -16 | -25.00% |
| Braille | 10 | 53 | 43 | 430.00% |

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| | | | | |
|---------------------------------------|------|------|-----|----------|
| PHONE CALLS: | | | | |
| Incoming Patron Calls | 3699 | 3736 | 37 | 1.00% |
| Staff Calls to Patrons | 2449 | 3299 | 850 | 34.71% |
| VOLUNTEER PROGRAM: | | | | |
| New Volunteers | 11 | 12 | 1 | 9.09% |
| Volunteer Training Workshops | 18 | 11 | -7 | -38.89% |
| Recording Program | | | | |
| Total Helena Studio Recordings | 21 | 23 | 2 | 9.52% |
| Books | 1 | 17 | 16 | 1600.00% |
| Magazines | 5 | 6 | 1 | 20.00% |
| Total Prison Studio Recordings | 4 | 14 | 10 | 250.00% |
| Books | 2 | 14 | 12 | 600.00% |
| Magazines | 2 | 0 | -2 | -100.00% |
| WEBOPAC SEARCHES | 1130 | 1143 | 13 | 1.15% |