

Montana Talking Book Library

October 15 - November 19, 2004

TBL Goal 1: To ensure that all eligible clients know about the availability of services from MTBL and to make enrollment and use of the service easy for users.

MTBL Outreach presentations included 62 in September (Helena & Camp Make a Dream) and 45 in October (MEA-MFT-Helena Conf.).

MTBL conducted 2 internal library tours in September and one in October.

TBL Goal 2: MTBL will plan and implement a smooth transition to a digital format to ensure that the potential for expanded services are available to MTBL patrons.

In September and October, thirteen titles were completed at both MTBL recording studios:

"American Frontier Tales (redone)" by Helena Addison Howard; "Going Home" by Richard S. Wheeler; "From Pendleton to Calgary: Rodeo" by Doug & Kathy Jory; "The Montana Heritage" By Robert R. Swartout & Harry W. Fritz; "Forever on the Edge" by Fred H. Salter; "Lewis & Clark in the Illinois Country" by Robert E. Hartley; "Lincoln County Crucible" by Roland Cheek; "Return to Travers Corner" by Scott Waldie; "Agents of Judgement" by Robert Rice; "The Secret Life of Cowboys" by Tom Graneberg; "My Hutterite Life" by Lisa Marie Stahl; "Some Went West" by Dorothy Johnson and "Half in Love" by Maile Meloy.

Special Project: "Voter's Information Pamphlet 2004" by the Secretary of State's Office.

TBL Goal 3: Allow service to the patrons to be provided more efficiently and effectively by providing enough space for the collection.

Newsletter "Bits of Gold" was mailed to patrons and interested parties in Oct. to announce the move and temporary closure.

The move of the majority of Talking Book Library's audio book collection and Descriptive Videos was completed in October. There were a total of 160,000 items moved. Due to the complexity of the collection move, the Talking Book Library and Library Information Service Department and others moved 99% of the collection downstairs and re-shelved them.

Talking Book Library services were closed to patrons during the first week of the move and reopened as promised the week after the move, although moving continued by staff until completed.

TBL Goal 4: Increase productivity and satisfaction of staff members and volunteers.

The annual Volunteer Appreciation Luncheon was held in Oct. The theme was "Hats Off to Our Volunteers". The total attending the luncheon, which included volunteers, staff, and guests was 85. The keynote speaker was Stephenie Ambrose Tubbs and her presentation was titled "In Search of Perfect Harmony; Keeping an Expedition Happy Now and Then."

Successful move of Talking Book Library Collection Managers' office was completed from the Talking Book Library office to collection area downstairs, eliminating the requirement of this position to move between three different office sites to accomplish daily duties.