

<b>MT TALKING BOOK LIBRARY PATRON STATISTICS</b>	<b>Year-to-Date July02-Jun03</b>	<b>Year-to-Date July03-Jun04</b>	<b>Variances</b>	<b>% Change</b>
<b>PATRONS:</b>	2302	2332	30	1.29%
<b>Total New Enrollments</b>	434	417	-17	-3.92%
Adults	378	373	-5	-1.32%
Youth	18	13	-5	-27.78%
Juvenile	19	21	2	10.53%
Schools	8	2	-6	-75.00%
Healthcare Facilities & Other	11	8	-3	-27.27%
<b>Total New Patron Referrals</b>	254	222	-32	-12.60%
Another Patron/relative/friend	52	41	-11	-21.15%
Medical Professional	28	23	-5	-17.86%
Schools	18	17	-1	-5.56%
Public Libraries	19	14	-5	-26.32%
Public Media	1	2	1	100.00%
MT DPHHS BLVS Svcs	42	42	0	0.00%
Healthcare Facilities & Other	96	83	-13	-13.54%
<b>OUTREACH:</b>				
Applications Sent	909	896	-13	-1.43%
Tours Conducted	193	42	-151	-78.24%
Presentations	39	198	159	407.69%
<b>CIRCULATION:</b>				
<b>Total Circulation</b>	144828	141864	-2964	-2.05%
Books	135367	132776	-2591	-1.91%
Magazines	2942	2740	-202	-6.87%
Newsletters	5974	5534	-440	-7.37%
Descriptive Videos	545	814	269	49.36%
<b>COLLECTION:</b>				
New Book Titles Received	2006	1960	-46	-2.29%
New Book Copies Received	8875	8633	-242	-2.73%
New DV's Received	4	38	34	850.00%
New Magazines Received	1	86	85	8500.00%
Damaged Books Repaired	4579	3968	-611	-13.34%
Warranty Books Returned	543	460	-83	-15.29%
MCB Donations to Prison	58	143	85	146.55%
MCB Donations to Historical Society Library	0	105	105	
<b>EQUIPMENT:</b>				
<b>TOT. EQP.OUT&gt;PATRONS</b>	3641	3600	-41	-1.13%
<b>Loans</b>	1389	1604	215	15.48%
Playback Machines	1263	1213	-50	-3.96%
Headsets	101	159	58	57.43%
Accessories	7	20	13	185.71%
Talking Book Markers	18	18	0	0.00%
<b>New</b>	237	284	47	19.83%
Playback Machines	144	124	-20	-13.89%
Headsets	112	110	-2	-1.79%
Accessories	0	50	50	
Talking Book Markers	125	0	-125	-100.00%
<b>INTERLIBRARY LOANS:</b>				

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MCB Requests	97	94	-3	-3.09%
MT TBL and Patron Requests	214	103	-111	-51.87%
Braille	89	20	-69	-77.53%
<b>PHONE CALLS:</b>				
Incoming Patron Calls	7588	7667	79	1.04%
Staff Calls to Patrons	5514	5794	280	5.08%
<b>VOLUNTEER PROGRAM:</b>				
New Volunteers	19	20	1	5.26%
Volunteer Training Workshops	37	32	-5	-13.51%
<b>Recording Program</b>				
<b>Total Helena Studio Recordings</b>	41	46	5	12.20%
Books	33	36	3	9.09%
Magazines	8	10	2	25.00%
<b>Total Prison Studio Recordings</b>	22	25	3	13.64%
Books	14	24	10	71.43%
Magazines	8	1	-7	-87.50%
<b>WEBOPAC SEARCHES</b>	0	2459	2459	