

LISD SERVICE STATISTICS
Fiscal year totals for FY03 and FY04
Compiled 7/29/04

<u>SERVICES TO STATE GOVERNMENT</u>	<u>Jul-Jun FY03</u>	<u>Jul-Jun FY04</u>	<u>%Change</u>
New state employee patron cards issued	129	122	-5.4
Total state employees registered <i>(active in past 2 years)</i>	721	843	+16.9
<u>SERVICES USED BY STATE AGENCIES</u>	<u>Jul-Jun FY03</u>	<u>Jul-Jun FY04</u>	<u>%Change</u>
Services used through website			
Visitor Sessions	41420	51105	+23.4
Document views	128,677	140,162	+8.9
Services through purchased electronic resources			
Sessions on <i>InfoTrac</i> databases	2133	2521	+18.2
Searches	7207	8641	+19.9
Document views	790	4799	+507.7
Sessions on <i>Reference USA</i>	n.a.	1402	n.a.
Searches	2472	1757	-28.9
Document views	8677	10359	+19.4
Sessions on <i>State Capital Universe</i>	n.a.	n.a.	n.a.
Searches	1071	1526	+42.5
Document views	2545	3192	+25.4
Sessions on <i>Environmental Universe</i>	n.a.	n.a.	n.a.
Searches	2055	810	-60.9
Document views	3243	1227	-62.2
Sessions on <i>BioOne</i>	n.a.	286	n.a.
Searches	n.a.	211	n.a.
Document views	n.a.	508	n.a.
Sessions on <i>EJS Electronic Journals</i>	n.a.	641	n.a.
Searches	n.a.	636	n.a.
Document views	n.a.	452	n.a.
Mediated services			
Reference questions	1177	1019	-13.4
Interlibrary Loan	2180	1769	-18.6
Circulation	1791	1752	-2.2
Photocopies from collection	306	275	-10.1
Loansome Doc users	n.a.	38	n.a.
Training and marketing activity			
Workshop attendees	203	313	54.2
Monthly MSL Update recipients	951	1568	64.9
Welcome message to new employees	570	481	-15.6
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Total Services Rendered	220,777	251,775	+14

<u>SERVICES TO MONTANA LIBRARIANS</u>	<u>Jul-Jun FY03</u>	<u>Jul-Jun FY04</u>	<u>%Change</u>
Circulation	397	426	+7.3
Reference questions	125	127	+1.6
New info. alerts posted to Wired-MT by staff	48	41	-14.6
Visits to web pages for MT librarians	7352	6314	-14.1
Total Services Rendered	7922	6908	-12.8

<u>SERVICES TO THE GENERAL PUBLIC</u>	<u>Jul-Jun FY03</u>	<u>Jul-Jun FY04</u>	<u>%Change</u>
Circulation	880	793	-9.9
Reference questions	1932	1747	-9.6
Total Services Rendered	2812	2540	-9.7

<u>MONTANA STATE PUBLICATIONS CENTER</u>	<u>Jul-Jun FY03</u>	<u>Jul-Jun FY04</u>	<u>%Change</u>
# agency publication liaisons	91	98	+7.7
# agency publications received	319	785	+146.1
# new titles cataloged	156	373	+139.1
# items distributed to depository libraries	1159	2656	+129.2

LISD Webpages Visitor Sessions and Page Views July 2001 - June 2004

