

MSdL Library Services

LISD Goal 1: State government employees have the information they need to make good public policy recommendations and decisions.

Revised and updated the November all-state-employee survey. Included NRIS services to measure crossover use of those resources.

To date more than 1100 state employees have responded, an increase of more than 300 over last year; 502 have asked to receive monthly email updates. The survey closes December 5; a preliminary report will be presented at the December 10 commission meeting.

Developed several questions to include in the fall NRIS survey that captured crossover use of library resources by NRIS website users. Emailed respondents who requested more information about library services.

Launched patron access to the EJS electronic journal service through the LISD homepage. Extensive effort continues to go into implementing online access to our ejournal subscriptions; the majority of titles must still be negotiated directly with the publisher and not through EJS.

Promoted the new Computer Database available through InfoTrac to a variety of computer-related mail groups in state government.

Continued to meet with various state agency workers regarding the federal documents collection.

All LISD staff cooperated to complete the deselection and listing of fed docs for review by the Regional Federal Depository Librarian at the University of Montana. A total of 54,572 federal documents have been deselected and listed since June 2003. This outstanding effort was led by the State Publications Center Coordinator and Assistant with extremely efficient assistance from our worker from the "Experience Works! program.

Continued to reduce the proportion of outdated, out-of-scope materials in the collection by reviewing and withdrawing periodicals no longer relevant to patron needs. Have collaborated with the research library of the Montana Department of Transportation to ensure needed materials are transferred to that resource center.

Introduced new workshop on *Evaluating Web Sites*. Updated InfoTrac workshop to include newly available databases and presented it twice. Updated and presented workshops also on *Exploring Business Databases*, *State Capital Universe*, *Environmental Universe*, *Foundation Center Resources for Grantseekers*, and three sessions of *Google and other Search Engines*.

Created and presented *Historical Resources on the Internet* workshop at the Montana History Conference on Oct 23.

Revamped the workshop giving an overview of library resources to incorporate NRIS as well as LISD resources and presented it for the first time with multiple staff presenters.

Adapted the generic "Find it @your library" bookmark to promote the MSdL.

Significantly updated the Current Journals indexes on the MSL-LISD website. Revised and reorganized index to LISD website content on the LISD homepage.

Proposed for discussion a model approach to merge the content of LISD and NRIS web pages on a homepage for the MSdL.

LISD Goal 2: The staff of Montana libraries know about and have access to the professional literature they need. They obtain assistance from the MSL reference staff for patron questions they are unable to answer for local resources, Internet resources, and listservs.

Prepared and posted to Wired-MT (Montana librarian's mail forum) several guides to Internet-based reference resources including, for example, web sites about library and government statistics, 2004 presidential primaries, volcanic activity in Yellowstone National Park, library grant money, Canada, a gazetteer and a "reverse" dictionary.

Participated in the State Agency Librarian's Roundtable meeting November 15.

Provided direct backup reference support, one or more times, to staff in the following libraries:

[Billings Senior High School](#)

[Twin Bridges](#)

[Flathead Valley Community College](#)

[University of Montana, Missoula](#)

[Havre-Hill County](#)

[Lewis & Clark](#)

[Lincoln County Library](#)

[Choteau County](#)

[Missoula Public Schools](#)

[Judith Gap Public Schools](#)

[Great Falls Public](#)

[Malta Jr/Sr High](#)

[Thompson Falls](#)

[Roundup Community Library](#)

[Roosevelt County](#)

[Valier Public Schools](#)

LISD Goal 3: Montana citizens have easy access to a comprehensive collection of state government publications.

Enlisted catalogers Amy Carver of MSU and Jennie Stapp of MHS� for assistance with timely original cataloging of state agency publications. Mailed RFI to OCLC Western about possible cataloging contract.

Attended Public Information Officer (P.I.O.) group meetings. Spoke to information officers from several state agencies letting them know about library services and state publications center activity.

LISD Goal 4: Users have easy and comprehensive access to information through the library catalog.

Began searching and importing catalog records for state and federal documents to add to the collection.

Served on the MSC Committee that hired four librarians to remove duplicate records and otherwise implement quality control in the shared catalog.

Participated in reports creation training and the Montana Shared Catalog Membership meeting, Lewistown, MT, Nov. 6-7.

Attended Book Blitz II training for additional in-depth training on essential elements for cataloging and MARC records in Lacey, Washington Oct. 30-31.

Other:

Several staff attended QuestionPoint information teleconference, Oct. 9th. Two staff attended ASLD retreat at Chico Hot Springs that focused on virtual reference software and Patriot Act implications for library service. Client Services Assistant attended the InfoTrac training workshop.

Began reviewing a proposal to participate in a grant-funded project by the Illinois State Library to test a model for capturing and archiving state publications on agency websites. Began planning process to reorganize and improve appearance of staff work areas downstairs.