

LISD SERVICE STATISTICS
Fiscal year-to-date for FY03 and FY04
compiled 11/19/03

<u>SERVICES TO STATE EMPLOYEES</u>	<u>Jul-Oct FY03</u>	<u>Jul-Oct FY04</u>	
New state employee patron cards issued	36	31	
Total state employees registered <i>(active in past 2 years)</i>		752	
Services used by state employees	<u>Jul-Oct FY03</u>	<u>Jul-Oct FY04</u>	<u>%Change</u>
Services used through website			
Visitor Sessions	12,709	15,962	+ 26%
Document views	40,678	42,307	+ 4%
Services through purchased electronic resources			
Sessions on InfoTrac databases	522	961	+ 84%
Searches	1765	3431	+ 94%
Document views	1163	1991	+ 71%
Sessions on Reference USA Business	252	738	+193%
Searches	716	915	+ 45%
Document views	1515	5773	+281%
Sessions on State Capital Universe	-	-	
Searches	191	897	+ 370%
Document views	437	1784	+ 308%
Sessions on Environmental Universe	-	-	
Searches	521	416	- 20%
Document views	667	563	- 16%
Sessions on BioOne	n.a.	249	
Searches	n.a.	160	
Document views	n.a.	84	
Sessions on EJS Electronic Journals	n.a.	311	
Searches	n.a.	131	
Document views	n.a.	233	
Mediated services			
Reference questions	326	287	- 12%
Interlibrary Loan	594	463	- 22%
Circulation	657	637	- 3%
Photocopies from collection	96	68	- 29%
Current Awareness users	23	24	
Loansome Doc users	26	32	+ 23%
Training and marketing activity			
Workshop attendees	54	150	+ 178%
Monthly MSL Update recipients	645	970	+ 50%
Welcome message to new employees	<u>274</u>	<u>270</u>	- 2%
Total Services Rendered	63,831	79,807	+ 25%
<u>SERVICES TO MONTANA LIBRARIANS</u>	<u>Jul-Oct FY03</u>	<u>Jul-Oct FY04</u>	<u>%Change</u>
Circulation	158	153	- 3%
Reference questions	70	74	+ 6%
Alerts to new info. resources, posted to Wired-MT by LISD staff	30	23	- 23%
Visits to web pages for MT librarians	<u>2451</u>	<u>2330</u>	- 4%
Total Services Rendered	2709	2580	- 5%

<u>SERVICES TO THE GENERAL PUBLIC</u>	<u>Jul-Oct FY03</u>	<u>Jul-Oct FY04</u>	<u>%Change</u>
Circulation	208	247	+ 19%
Reference questions	<u>743</u>	<u>585</u>	<u>- 21%</u>
Total Services Rendered	951	832	- 13%

<u>MONTANA STATE PUBLICATIONS CENTER</u>	<u>Jul-Oct FY03</u>	<u>Jul-Oct FY04</u>	<u>%Change</u>
# agency publication liaisons	91	91	
# agency publications received	291	233	- 20%
# new titles cataloged	71	144	+103%
# items distributed to depository libraries	1716	886	- 48%