

LISD SERVICE STATISTICS
 Fiscal year-to-date for FY03 and FY04
compiled 9/24/03

<u>SERVICES TO STATE EMPLOYEES</u>	<u>Jul-Aug FY03</u>	<u>Jul-Aug FY04</u>	<u>%Change</u>
New state employee patron cards issued	17	14	
Total state employees registered <i>(active in past 2 years)</i>		735	
<u>Services used by state employees</u>	<u>Jul-Aug FY03</u>	<u>Jul-Aug FY04</u>	<u>%Change</u>
Services used through website			
Visitor Sessions	6698	7106	+ 6%
Page views	18537	21510	+ 16%
Services through purchased electronic resources			
Sessions on InfoTrac databases	230	272	+ 18%
Searches	674	866	+ 29%
Page views	588	859	+ 46%
Sessions on Reference USA Business	67	348	+419%
Searches	237	340	+ 45%
Page views	364	2587	+611%
Sessions on State Capital Universe	-	-	
Searches	114	227	+ 99%
Page views	214	368	+ 72%
Sessions on Environmental Universe	-	-	
Searches	36	222	+ 517%
Page views	43	295	+ 586%
Sessions on BioOne	n.a.	160	
Searches	n.a.	345	
Page views	n.a.	106	
Sessions on EJS Electronic Journals	n.a.	n.y.a.	
Searches	n.a.	n.y.a.	
Page views	n.a.	n.y.a.	
Mediated services			
Reference questions	109	120	+10%
Interlibrary Loan	298	179	- 40%
Circulation	373	286	- 23%
Photocopies from collection	54	23	- 57%
Current Awareness users	23	24	
Loansome Doc users	26	32	+ 23%
Training and marketing activity			
Workshop attendees	0	86	
Monthly MSL Update recipients	587	949	+ 62%
Welcome message to new employees	<u>203</u>	<u>168</u>	+ 17%
Total Services Rendered	29475	37478	+ 27%
<u>SERVICES TO MONTANA LIBRARIANS</u>	<u>Jul-Aug FY03</u>	<u>Jul-Aug FY04</u>	<u>%Change</u>
Circulation	57	40	-30%
Reference questions	36	36	
Alerts to new info. resources, posted to Wired-MT by LISD staff	13	11	-15%
Visits to web pages for MT librarians	<u>1155</u>	<u>1106</u>	- 4%
Total Services Rendered	1261	1193	- 5%

<u>SERVICES TO THE GENERAL PUBLIC</u>	<u>Jul-Aug FY03</u>	<u>Jul-Aug FY04</u>	<u>%Change</u>
Circulation	132	130	- 2%
Reference questions	<u>367</u>	<u>273</u>	- 26%
Total Services Rendered	499	403	-19%

<u>MONTANA STATE PUBLICATIONS CENTER</u>	<u>Jul-Aug FY03</u>	<u>Jul-Aug FY04</u>	<u>%Change</u>
# agency publication liaisons	91	91	
# agency publications received	157	113	- 28%
# new titles cataloged	42	128	+205%
# items distributed to depository libraries	1075	485	+55%