

**LISD SERVICE STATISTICS**  
 Fiscal year-to-date for FY02 and FY03  
*compiled 5/21/03*

**SERVICES TO STATE EMPLOYEES**

	<u>Jul-Apr FY02</u>	<u>Jul-Apr FY03</u>	<u>%Change</u>
<b>New state employee patron cards issued</b>	92	116	+ 26%
<b>Total state employees registered</b> <i>(active in past 2 years)</i>	927	1070	+ 15%

	<u>Jul-Apr FY02</u>	<u>Jul-Apr FY03</u>	<u>%Change</u>
<b>Services provided to state employees</b>			
Services used through website			
Visitor Sessions	22,960	33,883	+ 48%
Sessions on InfoTrac databases	1154	1688	+ 46%
Searches on Reference USA Business	924	2082	+125%
Searches on State Capital Universe	828	732 **	<i>see note</i>
Searches on Environmental Universe	N.A.	814 ***	<i>see note</i>
Reference questions	952	812	- 15%
Interlibrary Loan	1801	1521	- 16%
Circulation	1636	1446	- 12%
Photocopies from collection	231	244	+ 6%
Current Awareness users	13	24	+ 85%
Loansome Doc users	16	32	+100%
Workshop attendees	135	181	+ 34%
Monthly MSL Update recipients	498	930	+ 87%
Welcome message to new employees	189	508	+169%
<b>Total Services Rendered</b>	<b>31,337</b>	<b>44,897</b>	<b>+ 43%</b>

**SERVICES TO MONTANA LIBRARIANS**

	<u>Jul-Apr FY02</u>	<u>Jul-Apr FY03</u>	<u>%Change</u>
Circulation	492	563	+ 14%
Reference questions	225	159	- 29%
Alerts to new info. resources, posted to Wired-MT by LISD staff	62	86	+ 39%
Visits to web pages for MT librarians	1965	6128	+212%
<b>Total Services Rendered</b>	<b>2,744</b>	<b>13,064</b>	<b>+376%</b>

**SERVICES TO THE GENERAL PUBLIC**

	<u>Jul-Apr FY02</u>	<u>Jul-Apr FY03</u>	<u>%Change</u>
Circulation	759	585	-23%
Reference questions	1773	1636	- 8%
<b>Total Services Rendered</b>	<b>2,532</b>	<b>2,221</b>	<b>-12 %</b>

**MONTANA STATE PUBLICATIONS CENTER**

	<u>Jul-Apr FY02</u>	<u>Jul-Apr FY03</u>	<u>%Change</u>
# agency publication liaisons	70	92	+ 31 %
# agency publications received	880	790	- 10 %
# new titles cataloged	107	257	+140 %
# items distributed to depository libraries	3,726	3,788	+ 2 %

\*\*for FY03 through January only   \*\*\*for FY03 through December only (vendor delay in reporting)