

## Montana Talking Book Library Statistics

<b>PATRON SERVICES</b>	<b>Year-to-Date July01-Dec01</b>	<b>Year-to-Date July02-Dec02</b>
<b>PATRONS:</b>		
<b>Total New Enrollments</b>	<b>252</b>	<b>219</b>
Adults	<b>193</b>	<b>190</b>
Youth	<b>10</b>	<b>11</b>
Juvenile	<b>33</b>	<b>9</b>
Schools	<b>12</b>	<b>6</b>
Healthcare Facilities & Other	<b>4</b>	<b>3</b>
<b>Total New Patron Referrals</b>	<b>71</b>	<b>114</b>
Another Patron/relative/friend	<b>23</b>	<b>28</b>
Medical Professional	<b>3</b>	<b>18</b>
Schools	<b>4</b>	<b>8</b>
Public Libraries	<b>7</b>	<b>10</b>
Public Media	<b>0</b>	<b>0</b>
MT Services f/t Visually Impaired	<b>14</b>	<b>9</b>
Healthcare Facilities & Other	<b>20</b>	<b>41</b>
<b>OUTREACH:</b>		
Applications Sent	<b>58</b>	<b>350</b>
Tours Conducted	<b>40</b>	<b>13</b>
Presentations	<b>5</b>	<b>5</b>
<b>CIRCULATION:</b>		
<b>Total Circulation</b>	<b>72,921</b>	<b>72,293</b>
Books	<b>68,443</b>	<b>67,773</b>
Magazines	<b>1,206</b>	<b>1,298</b>
Newsletters	<b>2,970</b>	<b>2,987</b>
Descriptive Videos	<b>302</b>	<b>235</b>
<b>COLLECTION:</b>		
New Book Titles Received	<b>900</b>	<b>1,085</b>
New Book Copies Received	<b>4,929</b>	<b>5,017</b>
New Descriptive Videos Received	<b>0</b>	<b>0</b>
New Magazines Received	<b>0</b>	<b>0</b>
Damaged Books Repaired	<b>2,247</b>	<b>2,548</b>
Warranty Books Returned	<b>232</b>	<b>294</b>

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<b>PATRON SERVICES</b>	<b>Year-to-Date July01-Dec01</b>	<b>Year-to-Date July02-Dec02</b>
MCB Materials Donated to Prison	12	29
<b>EQUIPMENT:</b>		
<b>Loans</b>		
Playback Machines	663	665
Headsets	63	43
Accessories	3	2
Talking Book Markers	16	10
<b>New</b>		
Playback Machines	72	72
Headsets	0	0
Accessories	0	0
Talking Book Markers	20	125
<b>INTERLIBRARY LOANS:</b>		
MCB Requests	60	42
MT TBL and Patron Requests	256	135
Braille	3	32
<b>PATRON PHONE CALLS</b>		
Incoming Calls	3,851	3,834
Outgoing Staff Calls	3,678	2,456
<b>VOLUNTEER PROGRAM:</b>		
New Volunteers	10	9
Volunteer Training Workshops	1	5
<b>Recording Program</b>		
<b>Total Helena Studio Recordings</b>	16	22
Books	14	18
Magazines	2	4
<b>Total Prison Studio Recordings</b>	3	10
Books	1	7
Magazines	2	3