

**LISD SERVICE STATISTICS**  
Fiscal year-to-date for FY02 and FY03

**SERVICES TO STATE EMPLOYEES**

	<u>Jul-Dec FY02</u>	<u>Jul-Dec FY03</u>	<u>%Change</u>
<b>New state employee patron cards issued</b>	28	57	+104%
<b>Total state employees registered</b> <i>(active in past 2 years)</i>	903*	1011	+12%
	<u>Jul-Dec FY02</u>	<u>Jul-Dec FY03</u>	<u>%Change</u>
<b>Services provided to state employees</b>			
Services used through website			
Visitor Sessions	11,964	20,010	+ 67%
Sessions on InfoTrac databases	506	852	+ 68%
Searches on Reference USA Business	430	1209	+181%
Searches on State Capital Universe	NA	608	NA
Searches on Environmental Universe	NA	814	NA
Reference questions	595	488	- 18%
Interlibrary Loan	995	761	- 24%
Circulation	946	832	- 12%
Photocopies from collection	99	89	- 10%
Current Awareness users	13	23	+77%
Loansome Doc users	16	28	+74
Workshop attendees	NA	97	NA
Monthly MSL Update recipients	374	909	+143%
Welcome message to new employees	NA	325	NA
<b>Total Services Rendered</b>	<b>15,938</b>	<b>27,045</b>	<b>+70%</b>

**SERVICES TO MONTANA LIBRARIANS**

	<u>Jul-Dec FY02</u>	<u>Jul-Dec FY03</u>	<u>%Change</u>
Circulation	160	155	- 3%
Reference questions	132	100	-24%
Alerts to new info. resources, posted to Wired-MT by LISD staff	21	53 (est.)	
Visits to web pages for MT librarians	780	3718	+377%
<b>Total Services Rendered</b>	<b>1093</b>	<b>4026</b>	<b>+268%</b>

**SERVICES TO THE GENERAL PUBLIC**

	<u>Jul-Dec FY02</u>	<u>Jul-Dec FY03</u>	<u>%Change</u>
Circulation	469	262	- 44%
Reference questions	1076	1070	-0.6%
<b>Total Services Rendered</b>	<b>1545</b>	<b>1332</b>	<b>-14%</b>

**MONTANA STATE PUBLICATIONS CENTER**

	<u>Jul-Dec FY02</u>	<u>Jul-Dec FY03</u>	<u>%Change</u>
# agency publication liaisons	70	91	+ 30 %
# agency publications received	473	413	- 13 %
# new titles cataloged	21	93	+343 %
# items distributed to depository libraries	1722	2403	+ 40 %

\*\*adjusted to reflect 118 inactive cards removed from system in Feb 2002