

LISD SERVICE STATISTICS
Fiscal year-to-date for FY02 and FY03
compiled 4/04/03

SERVICES TO STATE EMPLOYEES

| | <u>Jul-Mar FY02</u> | <u>Jul-Mar FY03</u> | <u>%Change</u> |
|--|---------------------|---------------------|----------------|
| New state employee patron cards issued | 85 | 98 | + 15% |
| Total state employees registered <i>(active in past 2 years)</i> | 920 | 1052 | + 14% |

| | <u>Jul-Mar FY02</u> | <u>Jul-Mar FY03</u> | <u>%Change</u> |
|---|---------------------|---------------------|-----------------|
| Services provided to state employees | | | |
| Services used through website | | | |
| Visitor Sessions | 19,915 | 28,997 | + 46% |
| Sessions on InfoTrac databases | 997 | 1291 * | <i>see note</i> |
| Searches on Reference USA Business | 843 | 1821 | +116% |
| Searches on State Capital Universe | 762 | 732 ** | <i>see note</i> |
| Searches on Environmental Universe | N.A. | 814 *** | <i>see note</i> |
| Reference questions | 892 | 743 | - 17% |
| Interlibrary Loan | 1558 | 1293 | - 17% |
| Circulation | 1442 | 1285 | - 11% |
| Photocopies from collection | 209 | 224 | + 2% |
| Current Awareness users | 13 | 24 | + 85% |
| Loansome Doc users | 16 | 31 | + 94% |
| Workshop attendees | 112 | 162 | + 45% |
| Monthly MSL Update recipients | 476 | 949 | + 99% |
| Welcome message to new employees | 141 | 461 | +227% |
| Total Services Rendered | 27,376 | 38,827 | + 42% |

SERVICES TO MONTANA LIBRARIANS

| | <u>Jul-Mar FY02</u> | <u>Jul-Mar FY03</u> | <u>%Change</u> |
|--|---------------------|---------------------|----------------|
| Circulation | 335 | 325 | - 3% |
| Reference questions | 204 | 141 | - 31% |
| Alerts to new info. resources, posted to Wired-MT by LISD staff | 56 | 83 | + 48% |
| Visits to web pages for MT librarians | 1571 | 5422 | +245% |
| Total Services Rendered | 2166 | 5971 | +176% |

SERVICES TO THE GENERAL PUBLIC

| | <u>Jul-Mar FY02</u> | <u>Jul-Mar FY03</u> | <u>%Change</u> |
|--------------------------------|---------------------|---------------------|----------------|
| Circulation | 693 | 415 | -40% |
| Reference questions | 1566 | 1507 | - 4% |
| Total Services Rendered | 2259 | 1922 | -15 % |

MONTANA STATE PUBLICATIONS CENTER

| | <u>Jul-Mar FY02</u> | <u>Jul-Mar FY03</u> | <u>%Change</u> |
|---|---------------------|---------------------|----------------|
| # agency publication liaisons | 70 | 91 | + 30 % |
| # agency publications received | 771 | 701 | - 9.1 % |
| # new titles cataloged | 81 | 206 | +154.3 % |
| # items distributed to depository libraries | 3172 | 3467 | + 9.3 % |

* for FY03 through February only **for FY03 through January only ***for FY03 through December only (vendor delay in reporting)