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Goal 2: Montana residents will receive the best possible service from the Talking Book Library.

Activities: Books, magazines, newsletters and descriptive videos were mailed to Montana patrons: May, 2001: 12,227 June, 2001: 11,706

New book titles and copies received: May, 2001: 222 book titles; 1,363 copies June, 2001: 224 book titles; 1,175 copies

Machines replaced for existing patrons and machines issued to new patrons: May, 2001: 233 June, 2001: 210

Keystone Systems installed a "new features release". This upgrade added several new features for patron queries, staff searches and staff collection management.

Lee Madison attended the National Library Service Orientation and Training for new Machine Lending Agents in Washington, D.C. June 11-15, 2001. This orientation assisted Lee in areas of equipment inventory, maintenance, auditing and management of the Machine Lending Agency within the Talking Book Library.

Christie Briggs gave a Talking Book Library presentation to public librarians and others attending the MSL Summer Institute in Butte June15, 2001.

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All Talking Book Library staff attended and presented information on the Talking Book Library at the Montana Association for the Blind's Summer Orientation Program for newly blind individuals on June 28, and 29, 2001 in Bozeman. Christie Briggs presented a Talking Book Library orientation to three Commission members: Al Randall, Bruce Morton, and Ralph Atchley on June 12, 2001.

As of June 27, 2001, all Talking Book Library staff attended the mandatory "Discrimination in the Work Place" workshop.

Al Randall, Lincoln County Library, made a presentation regarding Talking Book Library services to approximately 60 individuals at the First Christ Church in Libby on July 14, 2001.

Carolyn Meier started shifting books starting at 25000.

Moriah Haley has implemented several database additions in KLAS to better accommodate our young adult patron services.

Cheryl Christopher completed the first successful Interlibrary loan (ILL) with Canada.

Goal 2. Objective 2.1: Increase qualified patrons being served.

Activities:

New patrons: May, 2001: 34 Adults, 1 Young Adult, 8 Juveniles, 1 school & 1 nursing home. June, 2001: 19 Adults, 3 Young Adults, 1 Juvenile, 1 library and 1 school.

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Goal 2. Objective 2.8: Improve the quality of the Montana Cassette Recording program.

Recording Program: Recordings of the following books and magazines were completed:

Helena Recording Studio:

May, 2001: "Mystery of the Lascaux Cave" by Dorothy Hinshaw Patent; "Secrets of the Ice Man" by Dorothy Hinshaw Patent.

June, 2001: "Night Swimming" by Pete Fromm; "Airfield" by Jeanette Ingold; "A Flying Start Into the Big Sky" by Pat Gudmundson; "My Best Work is done at the Office" by Roland Cheek; "Eagles of America" by Dorothy hinshaw patent; "Eye

of the Great Bear" by Bill Wallace; "Coyote Stories of the Montana Salish Indians" ed. By Salish Cultural Committee; "Leaning Into the Wind" ed. By Linda Hasselstrom; "Montana Outdoors" (Mary/Apr and May/Jun issues); "Montana, Magazine of Western History" (Spring, 2001 issue).

Deer Lodge Prison Recording Studio: May, 2001: "A General Historical Survey of the Pryor Mountains" by Dale Harvey; "WOW Magazine" (Mar/Apr, 2001 issue) June, 2001: "WOW" Magazine" (May/Jun, 2001 issue)

Special recording projects (in-process): "Understanding the Vocational Rehabilitation Process: A Handbook for Clients and Applicants of the Client Assistance Program" by the Montana Advocacy Program, Inc.

Volunteer Program: New volunteers: May: none June: Linda Streeter – TBL/Clerical; Emily Pederson – TBL/SLR/Clerical